



# THE SCIOTO VALLEY VOICE

## AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

*"ASQ's First Section of the New Millennium"*



April 2007  
Volume 10, Number 3  
Editor – Rus Barnes ([rbarnes@lpports.com](mailto:rbarnes@lpports.com))



### **IN THIS ISSUE:**

- MESSAGE FROM THE CHAIR
- SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2006-2007
- APRIL PROGRAM – OHIO NATIONAL GUARD – ARMY COMMUNITIES OF EXCELLENCE SUCCESS
- SVS MEETING SCHEDULE FOR REMAINDER OF 2006-2007
- CERTIFICATION PREPARATION
- ASQ CERTIFICATION EXAMS
- EMPLOYMENT OPPORTUNITIES & TOOLS
- CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

---

### **MESSAGE FROM THE CHAIR**

Hello Everyone!

It was great to see another big crowd for February's program event. Dr. Tim Cassity kept us well entertained as he educated us about "Superbugs" and our ability to control them. It was a nice evening to network and learn with peers interested in the pursuit of quality excellence in so many fields. Time is running out on this program year – please be sure to join in some of the remaining events!

On April 10th at the Army National Guard Readiness Center in Chillicothe. Steve Hummel from Transitions Unlimited will present on the Army Communities of Excellence success of this unit. It will also be an opportunity to tour the facility.

Also we will elect the leadership committee officers at this April 10th event. The nomination committee has been working diligently! This promises to be a great meeting and an important opportunity to participate in the election of our section's leadership committee.

Finally, all section members are welcome to join the Leadership Committee meeting and become involved in our future direction. These meetings will take place 5:30 pm at the OSU South Centers in Piketon on April 5th and May 3rd.

If you are unable to make the drive, we have a voice bridge so you can call in and participate. The number for the Voice Bridge is 800-508-1298 PIN 2142. Call during the meeting and be a part. Finally, feel free to email ([boulay.1@osu.edu](mailto:boulay.1@osu.edu)) or call me 740-289-2071 x228 and give your input.

David Boulay, Scioto Valley Section Chair, 2006-2007

**SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2006-2007**

<b>Officers</b>		<b>Phone</b>	<b>E-mail</b>
Chair	Dave Boulay	740 289 2071	<a href="mailto:boulay1@osu.edu">boulay1@osu.edu</a>
Chair Elect	Cindy Zollo-Davis	800 556 2551	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Vice Chair	Rich Biehle	606 836 3455	<a href="mailto:rbiehle@ezwv.com">rbiehle@ezwv.com</a>
Vice Chair	Jim Brown	740 636 3038	<a href="mailto:jbrown@yusa-oh.com">jbrown@yusa-oh.com</a>
Vice Chair	Scott Foll	740 941 2319	<a href="mailto:scottfoll@millspride.com">scottfoll@millspride.com</a>
Vice Chair	John Hobensack	740 897 2253	<a href="mailto:hobensackje@ports.usec.com">hobensackje@ports.usec.com</a>
Treasurer	Tim Matchett	740 286 1621	<a href="mailto:cqp53@hotmail.com">cqp53@hotmail.com</a>
Secretary	Oscar Phillips	304 675 1150 ext. 217	<a href="mailto:oscar.phillips@supresta.com">oscar.phillips@supresta.com</a>
Immediate Past Chair	Doug Scott	740 897 4771	<a href="mailto:dscott@lpports.com">dscott@lpports.com</a>
Reg. 8 Deputy Director	Bob Rinderman	740 897 2440	<a href="mailto:rindermanrr@ports.usec.com">rindermanrr@ports.usec.com</a>
Reg. 8 Deputy Director	Cindy Zollo-Davis	800 556 2551	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Section Director (09)*	Pamela Sperling	740 897 3603	<a href="mailto:psperling@lpports.com">psperling@lpports.com</a>
Section Director (09)*	Cindy Zollo-Davis	800 556 2551	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Section Director (08)*	Rich Biehle	606-836-3455	<a href="mailto:rbiehle@ezwv.com">rbiehle@ezwv.com</a>
Section Director (07)*	Tim Matchett	740 286 1621	<a href="mailto:cqp53@hotmail.com">cqp53@hotmail.com</a>
Section Director (07)*	Bob Rinderman	740 897 2440	<a href="mailto:rindermanrr@ports.usec.com">rindermanrr@ports.usec.com</a>
Section Director (07)*	John Shewbrooks	740 897 3587	<a href="mailto:shewbrooksjb@ports.usec.com">shewbrooksjb@ports.usec.com</a>

\* The number in parentheses is year ending a three year appointment in June

<b>Committee Chairs</b>		<b>Phone</b>	<b>E-mail</b>
Arrangements	Tom Houk	740 897 6502	<a href="mailto:houkt@tpmcllc.com">houkt@tpmcllc.com</a>
Auditing	Pamela Sperling	740 897 3603	<a href="mailto:psperling@lpports.com">psperling@lpports.com</a>
Certification	Jim Thompson	740 897 5246	<a href="mailto:thompsonjf@ports.usec.com">thompsonjf@ports.usec.com</a>
Database	Wade Midkiff	740 775 1120	<a href="mailto:midkiff@ieee.org">midkiff@ieee.org</a>
Education	Cindy Zollo-Davis	800 556 2551	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Examining	Brian Lanning	740 897 2084	<a href="mailto:lanningbm@ports.usec.com">lanningbm@ports.usec.com</a>
Healthcare	Connie Lang	740 356 8228	<a href="mailto:langc@somc.org">langc@somc.org</a>
Historian	Doug Scott	740 897 4771	<a href="mailto:dscott@lpports.com">dscott@lpports.com</a>
Internet Liaison	Wade Midkiff	740 775 1120	<a href="mailto:midkiff@ieee.org">midkiff@ieee.org</a>
Koalaty Kid	Doug Scott	740 897 4771	<a href="mailto:dscott@lpports.com">dscott@lpports.com</a>
Membership	Bob Ervin	740 384 3479	<a href="mailto:boberv@copper.net">boberv@copper.net</a>
Newsletter	Rus Barnes	740 897 2809	<a href="mailto:rbarnes@lpports.com">rbarnes@lpports.com</a>
Nominating	Dan Longpre	740 897 5747	<a href="mailto:longpred@tpmcllc.com">longpred@tpmcllc.com</a>
Placement	Craig Gray	740 335 0335	<a href="mailto:cgray@yusa-oh.com">cgray@yusa-oh.com</a>
Program	Rich Biehle	606 836 3455	<a href="mailto:rbiehle@ezwv.com">rbiehle@ezwv.com</a>
Publicity	John Hobensack	740 897 2253	<a href="mailto:hobensackje@ports.usec.com">hobensackje@ports.usec.com</a>
Re-certification	Jim Brown	740 636 3038	<a href="mailto:jbrown@yusa-oh.com">jbrown@yusa-oh.com</a>
Six Sigma	Brian Lanning	740 897 2084	<a href="mailto:lanningbm@ports.usec.com">lanningbm@ports.usec.com</a>
SMP	Cindy Zollo-Davis	800 556 2551	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>

**APRIL PROGRAM – “OHIO NATIONAL GUARD – ARMY COMMUNITIES OF EXCELLENCE SUCCESS”**

Note: The March program has been postponed to April 10 due to speaker availability. There will be no program event in March. The April 19 scheduled program has been cancelled.

DATE & LOCATION: Tuesday, April, 10, 2007 at the Army National Guard Readiness Center

SPEAKER: Steve Hummel, Transitions Unlimited

AGENDA: 5:30 – 6:00 Registration and networking  
6:00 – 6:45 Dinner  
6:45 – 7:30 Presentation/Tour

**MENU & COST:** Boneless BBQ Ribs, Grilled Chicken, New Potatoes w/Garlic & Butter sauce, Green Beans, Tossed Salad, Dinner Roll, Assorted Cake & Pie, Drinks - Pepsi products/water and coffee. (Catered by McManus Catering) The charge for the dinner is \$15.00 including beverage. You may attend the program only, without dinner, at no cost. However, pre-registration is still required.

**RESERVATIONS:** Pre-registration is required by Thursday, April 5, 2007. Please contact Tom Houk ([houkt@tpmcllc.com](mailto:houkt@tpmcllc.com); 740-897-6502), Dave Boulay ([boulay.1@osu.edu](mailto:boulay.1@osu.edu); (740) 289-2071 x228), or Doug Scott ([dscott@lports.com](mailto:dscott@lports.com); 740-897-4771) for reservations.

**RECERTIFICATION:** Individuals holding ASQ certifications will **earn 0.3 re-certification units (RUs)** for participation in the presentation.

**DIRECTIONS:** From US Rt. 35 & N. Bridge St. (1 exit west of the 23/35 split). Go a short distance North on N. Bridge St. to Marietta Rd. (Frisch's on NE corner, Lowes behind Frisch's). Turn RIGHT on Marietta Rd.

Follow Marietta Rd. around big curve to left (past Chrysler/Jeep dealership) & under railroad tracks. Continue on Marietta Rd. past Ross-Co Redi-mix on left & Herlihy Moving/Storage on left. Slow down. Marietta Rd. crosses over Rt 23 (you can see the Readiness Center to the right {masonry bldg, green metal roof}).

Quickly turn RIGHT on Narrows Rd. After about 200 yards, turn LEFT into the driveway. Park in the lot to the left. Go in the main doors (walk past the flag pole).

The Readiness Center is located at 2154 Narrows Rd (the location shown on internet mapping is very close but not perfectly accurate).

#### **SVS MEETING SCHEDULE FOR REMAINDER OF 2006-2007**

<b>Meeting Date</b>	<b>Location</b>	<b>Theme</b>	<b>Topic/Speaker</b>
April 10, 2007	Chillicothe	Standards in Quality	Ohio Army National Guard Readiness Center
May 17, 2007	Catlettsburg	Tour	Catlettsburg Refinery
June 14, 2007	TBD	TBD	Golf Outing

Please note that some dates/locations/topics have changed due to availability of speakers.

#### **CERTIFICATION PREPARATION – A MESSAGE FROM THE CERTIFICATION CHAIR**

Certification is formal recognition by ASQ that an individual has demonstrated proficiency within, and a comprehension of, a specified body of knowledge. It is peer recognition, not registration or licensure. Certification demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification: 1) Is a mark of excellence; and 2) Is an investment in your career and in the future of your employer. Studying for the one of the ASQ Examination allows the individual to gain new skills and upgrade their proficiency. Maintaining your certification secures the investment you've already made in your career.

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

[http://www.asq.org/portal/page?\\_pageid=33,39211,33\\_39258&\\_dad=portal&\\_schema=PORTAL&in\\_url=/career/index.html](http://www.asq.org/portal/page?_pageid=33,39211,33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html)

## ASQ CERTIFICATION EXAMS

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: <http://www.asq.org/certification/dates.html>.

The following table lists the various certifications offered by ASQ, the exam dates, and application deadlines:

Certifications	Application Deadline	Exam Date
Calibration Technician Quality Auditor Quality Engineer Quality Improvement Associate Quality Process Analyst Six Sigma Green Belt Software Quality Engineer	04/06/07	06/02/07
Biomedical Auditor HACCP Auditor Manager of Quality/ Organizational Excellence Quality Inspector Quality Technician Reliability Engineer Six Sigma Black Belt	08/17/07	10/20/07
Calibration Technician Quality Auditor Quality Engineer Quality Improvement Associate Quality Process Analyst Six Sigma Green Belt Software Quality Engineer	10/05/07	12/01/07

## EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the ASQ web page <http://careers.asq.org/search.cfm> for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items. Many new items are added daily to assist in your career searches.

## CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by clicking each link below or visiting the ASQ website ([www.asq.org](http://www.asq.org)).

**NEW! Best Practices in Service Quality Measurement - 2-Day Virtual Course** March 20, 2007 and March 27, 2007 (2-day course)

Service quality is an integral part of every organization, but tracking customer happiness can be a challenge. This course will provide an overview of major trends in service quality measurement and its correlation between customer satisfaction and retention, as well as provide you with a business case for implementing a service quality measurement system in your company. <http://cl.exct.net/?ffcb10-fe5f13797164027d7512-fde9177776d017a7d117471-ff2f17797766>

**AAMI's Integrating Risk Management into the Quality System**

An FDA regulatory compliance course for medical device manufacturers on April 16-18, 2007 at the Radisson-Eastlake Hotel, Eastlake, Ohio (2.5 day course). Two AAMI (Association for the Advancement of Medical Instrumentation) instructors and FDA representative(s) are expected to be available to answer questions. The program will cover the basic terms of risk management, the appropriate tools for risk evaluation, FDA's expectations for submissions and compliance, as well as how to apply risk management principles to various aspects of a quality system. ANSI/AAMI/ISO 14971:2000 and the new GHTF guidance, Implementation of Risk Management Principles and Activities within a Quality Management System, will also be highlighted throughout the course. Early registration discount by February 16, 2007.

For further information, contact Carol Crooks, Program Coordinator, Biotech Education & Training, Lakeland Community College, Tel: 440-525-7514, email: [ccrooks@lakelandcc.edu](mailto:ccrooks@lakelandcc.edu)

**Quality Institute for Healthcare** April 30-May 2, 2007 • Orlando, Florida <http://qihc.asq.org/>

**World Conference on Quality and Improvement** - April 30-May 2, 2007 • Orlando, Florida  
<http://wcqi.asq.org/>

**2nd International Quality Congress** June 22-23, 2007 • Quito, Ecuador  
<http://www.asq.org/global/networking-events/international-quality-congress.html>

**16th Annual Service Quality Conference** October 1-2, 2007 • San Diego, California  
<http://www.asq.org/conferences/service-quality/index.html>

**National Quality Education Conference** November 11-13, 2007 • St. Louis, Missouri <http://nqec.asq.org/>