



THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY
SCIOTO VALLEY SECTION 0815

"ASQ's First Section of the New Millennium"



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IN THIS ISSUE:

- MESSAGE FROM THE CHAIR
- SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2005-2006
- DECEMBER PROGRAM – ASQ LEADERSHIP TRAINING
- SVS 2005-2006 MEETING SCHEDULE
- ASQ EDUCATIONAL DIVISION CALLS FOR EDUCATION RESOURCES
- CERTIFICATION PREPARATION
- ASQ CERTIFICATION EXAMS
- EMPLOYMENT OPPORTUNITIES & TOOLS
- COLUMBUS SECTION 801 HOSTS DENNIS ARTER
- CONFERENCES/WORKSHOPS

MESSAGE FROM THE CHAIR

*T'was the night before the Newsletter, and there was the Chair
Praying fervently for a message, but to his despair
Not a word would come to him, not a word would unfold.
But the SVS members had to be told....
What an awesome privilege it has been to serve
Such an august group of professionals, I do not deserve.*

So much for my efforts at rhyming!

We have some more changes to our meeting schedule for December and February at this time. In December, on Thursday December 15, we will have a training session delivered by Bob Rinderman, Director of Region 8 ASQ. Among other things, Bob will give us some hands-on instruction on how to navigate the ASQ web site. There is a world of information available to ASQ members and Bob knows how to access most if not all of it. One of the goals from the ASQ Leadership Summit was to provide access to the Quality Body of Knowledge and this can be one of those avenues. This meeting will also help those who may be interested in a position on the Leadership Committee for the Section. We would love to enlarge our Leadership Committee as we can accomplish much more with more people involved bringing more ideas and new view points.

Our meeting on Quality in the Healthcare Arena has been moved to February in Portsmouth. Dr. Wayne Wheeler from Southern Ohio Medical Center will be our speaker for the evening and the date will be Thursday, February 16, 2006.

Dr. Bill Lindsay was our speaker at our November meeting speaking on Quality in Education. Dr. Lindsay is a Baldrige examiner and spoke to us about how some school systems have applied the quality tools to achieve the Baldrige Award. Bill did a good job informing us of the efforts being made to improve the quality of education in elementary schools through colleges.

We are currently working on the slate of officers for the 2006 – 2007 Section year. Any members who would be interested in joining the Leadership Committee should contact me (Doug Scott at dscott@lports.com) or any member of the Leadership Committee.

I wish all of you a very Merry Christmas and a Happy New Year!

Doug Scott
Scioto Valley Section Chair – 2005-06

SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2005-2006

<u>Officers</u>		<u>Phone</u>	<u>Ext</u>	<u>E-mail</u>
Chair	Doug Scott	740 897 4771		dscott@lports.com
Chair Elect	Dave Boulay	740 289 2071		boulay1@osu.edu
Vice Chair	Wade Midkiff	740 775 1120		midkiff@ieee.org
Treasurer	Tim Matchett	740 710 8946		cqp53@ohiohills.com
Secretary	Oscar Phillips	304 675 1150	217	oscar.phillips@supresta.com
Immediate Past Chair	Pamela Sperling	740 897 3603		psperling@lports.com
Regional Director	Bob Rinderman	740 897 2440		rindermanrr@ports.usec.com
Section Director (08)*	Rich Biehle	606 836 3455		rbiehle@ezwv.com
Section Director (06)*	Cindy Zollo-Davis	800 556 2551		d2associates@earthlink.net
Section Director (07)*	Tim Matchett	740 710 8946		cqp53@ohiohills.com
Section Director (07)*	Bob Rinderman	740 897 2440		rindermanrr@ports.usec.com
Section Director (07)*	John Shewbrooks	740 897 3587		shewbrooksjb@ports.usec.com

* The number in parentheses is year ending a three year appointment in June

<u>Committee Chairs</u>		<u>Phone</u>	<u>Ext</u>	<u>E-mail</u>
Arrangements	Tom Houk	740 897 6502		houkt@tpmcllc.com
Auditing	Cindy Zollo-Davis	800 556 2551		d2associates@earthlink.net
Certification	Jim Thompson	740 897 5246		thompsonjf@ports.usec.com
Database	Wade Midkiff	740 775 1120		midkiff@ieee.org
Education	John Nemeth	740 441 6288		jenemeth@ra.rockwell.com
Examining	Brian Lanning	740 897 2084		lanningbm@ports.usec.com
Historian	Doug Scott	740 897 4771		dscott@lports.com
Internet Liaison	Wade Midkiff	740 775 1120		midkiff@ieee.org
Koalaty Kid	Doug Scott	740 897 4771		dscott@lports.com
Membership	Pamela Sperling	740 897 3603		psperling@lports.com
Newsletter	Mike MacCrae	740 897 3442		maccrae@lports.com
Nominating	Dan Longpre	740-897-5747		longpred@tpmcllc.com
Placement	Craig Gray	740 335 0335		grayc@yusa-oh.com
Program	vacant			
Publicity	John Hobensack	740 897 2253		hobensackje@ports.usec.com
Re-certification	Jim Brown	740 636 3038		jbrown@yusa-oh.com
SMP	Pamela Sperling	740 897 3603		psperling@lports.com

DECEMBER PROGRAM – ASQ LEADERSHIP TRAINING

DATE & LOCATION: Thursday, December 15, 2005, at the OSU South Centers, Piketon, OH

MEETING THEME: Leadership Training Session on December 15. This will be an instructional session on navigating the ASQ web site and other topics on ASQ SVS. This session is open to any SVS member however reservations are required.

SPEAKER: Bob Rinderman, Director of ASQ Region 8

AGENDA: 5:30 pm: Training Session I
6:30 pm: Break for dinner
7:00 pm: Training Session II
8:00 pm: End

MENU: Pizza and pop

COST: There will be no charge for the dinner.

RESERVATIONS: Pre-registration is required by Wednesday, December 14. Please contact Tom Houk at houkt@tpmcllc.com or Doug Scott at dscott@lpports.com for reservations. You can also call Tom at 740-897-6502. You can also make a reservation with any other ASQ Scioto Valley Section officer or committee chairperson.

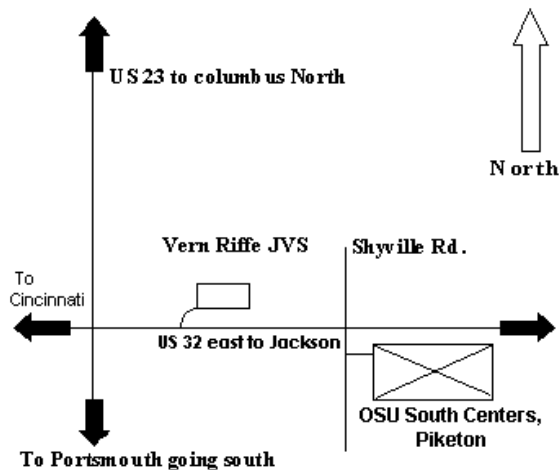
DIRECTIONS TO THE OSU SOUTH CENTERS.

From Columbus, Ohio: Take State Route 23 south to State Route 32, just past Piketon Ohio. Take State Route 32 east for two miles, then take Shyville Road south for approximately two hundred yards, driveway on the left to the Piketon and Endeavor Centers.

From Jackson, Ohio: Take State Route 32 west approximately twenty miles. Take Shyville Road south approximately two hundred yards, driveway on the left to the Piketon and Endeavor Centers.

NOTE: The training sessions will be conducted in computer lab in the old main building (second on the right) as you come in the driveway to the OSU South Centers facilities.

For further directions, contact us at 740-289-2071



RECERTIFICATION: Individuals holding ASQ certifications can **earn 0.6 re-certification units (RUs)** for attending the training session.

SVS 2005-2006 MEETING SCHEDULE

Meeting Date	Location	Theme	Topic/Speaker
September 9/15/05	Waverly	Factory Tour	Superior Kraft Homes Manufacturing
October 10/20/05	Chillicothe	Airport Security and Operation	Ross County Airport Security & Operations
November 11/15/05	Piketon	Education	Quality in Education - Bill Lindsey
December 12/15/05	Piketon	Leadership Training	Leadership Training - Bob Rinderman
January 1/17/06 or 1/19/06	Jackson	Service Quality	Quality in Banking - Oak Hill Banks
February 2/16/06	Portsmouth, Shawnee State Univ.	Healthcare	Quality in Healthcare - Dr. Wayne Wheeler from SOMC
March 3/14/06 or 3/16/06	Huntington	Chemical Plant Tour	Supresta Chemical Plant
April 4/20/06	Deer Creek Joint Mtg. w/ Columbus	Tour of Dam	Corps of Engineers Dam Tour Joint Meeting with Columbus
May 5/18/06	Manchester Moyers	Lean Manufacturing	Lean Manufacturing Overview offered by the Edison Center
June 6/15/06	Jackson or Chillicothe	Tour Manufacturing Plant	Location to be determined

ASQ EDUCATIONAL DIVISION CALLS FOR EDUCATION RESOURCES

One of ASQ's strategic aims is to "empower people to improve their impact in the workplace through training and certification." In support of this aim, the ASQ Education Division is inviting all ASQ members to participate in an exciting new initiative to provide educational resources to teachers, students, trainers, and consultants.

The plan is to develop an educational resource page on the ASQ web site that contains materials relating to teaching the profession of quality. We envision the contents to include: syllabi prepared by course instructors, lessons plans, slides, case studies, class exercises, point papers, student projects, and any other material related to teaching and learning the profession. The site can accommodate K-12, higher education, and workplace development educational resources.

Materials submitted for placement on the web site will be reviewed by subject matter experts to ensure we are offering a quality product to our customers. As a result, the reviewer may modify, annotate, or delete portions of the material with a note indicating that the original document was modified. In addition, once placed on the site, the materials will become public domain documents provided free of charge to any potential customer.

If any members are interested in contributing materials to this site, please send K-12 material to Cindy Veenstra, vice-chair K-12 at cpveenst@umich.edu. Send higher education materials to Becky Starnes, vice-chair higher education at beckystarnes@bellsouth.net or Suzanne Keely, market manager, education at SKeely@asq.org.

CERTIFICATION PREPARATION

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

http://www.asq.org/portal/page?_pageid=33,39211,33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html

ASQ CERTIFICATION EXAMS

The following table lists the various certifications offered by ASQ, the exam dates, and application deadlines:

Certifications	Application Deadline	Exam Date
Certified Biomedical Auditor (CBA)	01/13/06	03/04/06
Certified HACCP Auditor (CHA)		
Certified Mechanical Inspector (CMI)		
Manager of Quality/Organizational Excellence (CMQ/OE) – NEW (Formerly CQM)		
Certified Quality Technician (CQT)		
Certified Reliability Engineer (CRE)		
Certified Six Sigma Black Belt (CSSBB)		
Certified Quality Auditor (CQA)	04/07/06	06/03/06
Certified Quality Improvement Associate (CQIA)		
Certified Calibration Technician (CCT)		
Certified Quality Engineer (CQE)		
Certified Software Quality Engineer (CSQE)		
Certified Six Sigma Green Belt (CSSGB)		
Quality Process Analyst (QPA)		

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: http://www.asq.org/portal/page?_pageid=33,32429,33_32570&_dad=portal&_schema=PORTAL

NOTE: Butch Jones, Julie Puckett, Sarah Lackey, and Byron Walker took ASQ Certification Exams on December 3, 2005. We hope you all did well.

EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the ASQ web page <http://careers.asq.org/search.cfm> for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items.

**AMERICAN SOCIETY FOR QUALITY–COLUMBUS SECTION 801 WELCOMES
International audit expert and author Dennis R. Arter**



He's back! (Courtesy of Diamond Innovations)

Quality Auditing for the Boss

A presentation on quality audit concepts, directed at management. Bring your boss to find out what you do and the value of audits. This presentation will cover:

- What auditors should do to help the organization
- What bosses should do to help the auditors

The material covers auditing to all quality systems, from healthcare and GMPs to software and government. Learn effective ways to analyze your organization. Bring your copy of his book, *Quality Audits for Improved Performance* (English or Spanish edition), and get it autographed.

Dennis Arter is an independent consultant and trainer. He instructs large and small firms in the fields of performance auditing and quality systems, and has served clients in the fields of government, manufacturing, chemicals, energy, research, aerospace, and food processing. He has presented his course on quality auditing to over 8,000 people since 1980. Dennis is an ASQ Fellow, former Board member, and active in the Customer-Supplier Div. Dennis lives in Kennewick, Washington.

Tuesday, January 17, 2006

**Networking – 5:30 p.m. Dinner – 6:00 p.m. Presentation – 7:00 to 8:00 p.m.
DaVinci's Restaurant at Reed and Henderson**

**RSVP by close of business Friday, January 13, 2006
to Joe Hess (Arrangements Chair) at (614) 460-7901, or jhoess@exxcel.com
Reservations are required as space is limited**

CONFERENCES/WORKSHOPS

[13th National Quality Education Conference](#)

November 13-15, 2005 • Miami, FL

[15th Annual Quality Audit Conference](#)

October 19-20, 2006

[ASQ's 2006 Six Sigma Conference](#)

WHEN: February 6-7, 2006

WHERE: Hyatt Grand Champions Resort and Spa, Palm Springs, California

COST: \$995 ASQ Members or Six Sigma Forum Members
(Only \$875 until December 16)

\$1,145 List/Forum/Division/Nonmembers

(Only \$995 until December 16)

Group Discounts Also Available!

[ASQ's Six Sigma Conference](#) brings you a powerhouse of case studies, from a full spectrum of reference points, industries, and organizations to help you realize your maximum potential.

Keynotes



Richard Irving, VP
Global Six Sigma
American Express



Graham Richard, Mayor
Fort Wayne, IN

No other Six Sigma conference delivers the caliber of Six Sigma professionals that the ASQ Six Sigma Conference attracts year after year. This is the event where you'll find the answers you need to overcome your organization's challenges – and not from high-level theorists, but from *actual* Six Sigma practitioners who want to share their experiences and tools that profitably benefit their organizations.

The ASQ Six Sigma Conference activities include:

- A memorable round of golf (and networking with other attendees) at the ever-popular [ASQ Golf Classic](#) (*additional cost to attend*)
- The [ASQ Six Sigma Black Belt Certification exam](#)
- More than 30 [educational sessions](#) for you to choose from
- Unlimited networking opportunities with other Six Sigma professionals including at the gala Monday evening reception
- The latest Six Sigma products and software from leading suppliers and exhibitors
- Inspiring keynote messages from industry leaders in Six Sigma implementation and innovation
- The lavish [Master Black Belt Dinner](#) (*additional cost to attend*)
- The [40th Super Bowl Party](#) - complete with refreshments and door prizes
- Panel discussions with Six Sigma leaders

[Registration is now open](#) - don't miss this important event!

We also have some very interesting, low cost work shops coming to our area (see below), and the best part is, they are all going to be presented at the new Endeavor Center at the OSU South Centers at Piketon. See below for details.

Focus on the Future—2005 Ohio Manufacturing Partnership Series

Presented by

The Ohio Department of Development In Conjunction with CAMP and TechSolve

Product Development—Engine for Growth - March 15, 2006

New Product Development is one strategy that consistently has been called on by companies to help produce sales growth and increased market share. New products can create excitement with current customers, potential customers and among internal staff members. But to maximize the probability of success, development has to be done right. Attendees will learn about a proven Product Development process that goes from Ideation through Product Launch. Exclusive tools to accelerate the ideation process, as well as tips and tricks, and pitfalls to avoid will also be presented.

(2 hours-9:30 a.m.—11:30 a.m.) Fee: \$25.00

Lean/Six Sigma Demythification - May 17, 2006

Most people believe that Lean and Six Sigma are alternative tool sets for continuous improvement. Quite the opposite is true. Lean and Six Sigma complement each other and there are many examples of where and how this works. Those attending this workshop will learn:

- The evolution of Six Sigma
- How Six Sigma and Lean complement each other
- Overview of the transformation process
- Case studies
- Best practices and cultural change

(2 hours-9:30 a.m.—11:30 a.m.) Fee: \$25.00

Register for one event or sign up for the whole Series! Sign up for all four events and pay only \$75.00 for the entire Series. Register with Tomi Williams at 513-948-2076, 1-800-345-4482 or Williams@techsolve.org. These events are scheduled at the OSU South Centers, Endeavor Center in Piketon, 1864 Shyville Rd., Piketon, Ohio 45661.