



# THE SCIOTO VALLEY VOICE

## AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

*"ASQ's First Section of the New Millennium"*



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### **IN THIS ISSUE:**

- MESSAGE FROM THE CHAIR
- SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2006-2007
- SVS MEETING SCHEDULE FOR 2006-2007
- CERTIFICATION PREPARATION
- ASQ CERTIFICATION EXAMS
- EMPLOYMENT OPPORTUNITIES & TOOLS
- CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

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### **MESSAGE FROM THE CHAIR**

Hello Everyone!

I finally have had an opportunity to read October's Quality Progress (I know, a bit behind the times!!). The issue's focus on career success is excellent. John Oltesvig's article (p.22) makes a good case in explaining how careers are seldom predictable and why career management is so important in today's quality profession. H. Fred Walker and Justin Levesque (p.28) express that the fundamental challenge in career management is that you, not your employer, have the ultimate responsibility for your career development.

Your active involvement in the Scioto Valley section can be a valuable addition to take control of your career development. There are several opportunities. The first approach is through certifications and certification courses that set your skills and resume apart from others. ASQ offers fourteen certifications (<http://www.asq.org/certification/right-for-you.html>). Exams locations and dates are coordinated through the section to ensure there is a readily available location for you in Southern Ohio. A second opportunity for career development includes the section's monthly programs offered throughout the year. You can gain valuable insight into quality practices of other organizations and industries. These events also serve as valuable networking opportunity – vital to strengthening any career. Furthermore these events count as recertification units to maintain the certifications you worked hard to achieve. Finally, another way to strengthen your career is by being involved in the section's leadership committee. This can provide a career advantage by gaining leadership experience that is so vital in any organization.

Think how to leverage these opportunities for your career success.

Important program dates to keep on your calendar:

January 18th – Details are being finalized.

February 15th – Quality in Healthcare. The details are still being finalized but promises to be a great event.

Save these dates!! And stay tuned for details. I hope you are able to join us for these meetings that can serve as an investment into your own career development and enrichment.

Please, visit a leadership committee meeting and help provide direction for the section. These meetings take place 5:30 pm at the OSU South Centers in Piketon on January 4<sup>th</sup> and February 1<sup>st</sup>.

If you are unable to make the drive, we have a voice bridge so you can call in and participate. The number for the Voice Bridge is 800-508-1298 PIN 2142. Call during the meeting and be a part. Finally, feel free to email (boulay.1@osu.edu) or call me 740-289-2071 x228 and give your input.

Happy Holidays!!!

David Boulay, Scioto Valley Section Chair, 2006-2007

## SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2006-2007

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\* The number in parentheses is year ending a three year appointment in June

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**SVS MEETING SCHEDULE FOR 2006-2007**

Meeting Date	Location	Theme	Topic/Speaker
January 18, 2007	Chillicothe	Tour	Quality in Animal Healthcare/Dr James Peters
February 15, 2007	TBD	Healthcare	Quality in Healthcare
March 15, 2007	Chillicothe	Quality Improvement	Steve Hummel; Army Reserve facility
April 19, 2007	Gallipolis	Tour	Army Corp of Engineers
May 17, 2007	Catlettsburg	Tour	Catlettsburg Refinery
June 14, 2007	TBD	TBD	Golf Outing

Please note that some locations/topics have changed since the last issue of the Scioto Valley Voice was issued.

**ASQ CERTIFICATION EXAMS**

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: <http://www.asq.org/certification/dates.html>.

The following table lists the various certifications offered by ASQ, the exam dates, and application deadlines:

Certifications	Application Deadline	Exam Date
Biomedical Auditor HACCP Auditor Manager of Quality/Organizational Excellence Quality Inspector Quality Technician Reliability Engineer Six Sigma Black Belt	01/12/07	03/03/07
Calibration Technician Quality Auditor Quality Engineer Quality Improvement Associate Quality Process Analyst Six Sigma Green Belt Software Quality Engineer	04/06/07	06/02/07
Biomedical Auditor HACCP Auditor Manager of Quality/ Organizational Excellence Quality Inspector Quality Technician Reliability Engineer Six Sigma Black Belt	08/17/07	10/20/07
Calibration Technician Quality Auditor Quality Engineer Quality Improvement Associate Quality Process Analyst Six Sigma Green Belt Software Quality Engineer	10/05/07	12/01/07

## CERTIFICATION PREPARATION – A MESSAGE FROM THE CERTIFICATION CHAIR

Certification is formal recognition by ASQ that an individual has demonstrated proficiency within, and a comprehension of, a specified body of knowledge. It is peer recognition, not registration or licensure. Certification demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification: 1) Is a mark of excellence; and 2) Is an investment in your career and in the future of your employer. Studying for the one of the ASQ Examination allows the individual to gain new skills and upgrade their proficiency. Maintaining your certification secures the investment you've already made in your career.

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

[http://www.asq.org/portal/page?\\_pageid=33\\_39211\\_33\\_39258&\\_dad=portal&\\_schema=PORTAL&in\\_url=/career/index.html](http://www.asq.org/portal/page?_pageid=33_39211_33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html)

## EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the ASQ web page <http://careers.asq.org/search.cfm> for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items.

## CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by clicking each link below or visiting the ASQ website ([www.asq.org](http://www.asq.org)).

**Six Sigma Conference** February 12-13, 2007 • Phoenix, Arizona <http://sixsigma.asq.org/>

**2nd Annual Customer-Supplier Division Symposium** February 21-23, 2007 • Phoenix, Arizona  
<http://www.asq.org/conferences/customer-supplier-symposium/location-information.html>

**15th Annual International Conference on ISO 9000** - February 26-27, 2007 • Lake Buena Vista, Florida  
<http://www.asq.org/conferences/iso-9000/index.html>

**19th Quality Management Conference** - March 1-2, 2007 • Dallas, Texas  
<http://www.asq.org/conferences/quality-management/index.html>

**Quality Institute for Healthcare** April 30-May 2, 2007 • Orlando, Florida <http://qihc.asq.org/>

**World Conference on Quality and Improvement** - April 30-May 2, 2007 • Orlando, Florida  
<http://wcqi.asq.org/>

**2nd International Quality Congress** June 22-23, 2007 • Quito, Ecuador  
<http://www.asq.org/global/networking-events/international-quality-congress.html>

**16th Annual Service Quality Conference** October 1-2, 2007 • San Diego, California  
<http://www.asq.org/conferences/service-quality/index.html>

**National Quality Education Conference** November 11-13, 2007 • St. Louis, Missouri <http://nqec.asq.org/>

### **NEW! Best Practices in Service Quality Measurement - 2-Day Virtual Course**

Service quality is an integral part of every organization, but tracking customer happiness can be a challenge. This course will provide an overview of major trends in service quality measurement and its correlation between customer satisfaction and retention, as well as provide you with a business case for implementing a service quality measurement system in your company. <http://cl.exct.net/?ffcb10-fe5f13797164027d7512-fde9177776d017a7d117471-ff2f17797766>