



THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

"ASQ's First Section of the New Millennium"



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MESSAGE FROM THE CHAIR

As we ease into February, the days are getting longer and we are a little closer to spring. Even though winter is the period of rest for Mother Nature to get ready for the renewal of spring, I would appreciate less rain and snow, and none of that ice hanging from trees and power lines or covering the roads. Winter always seems to be cold and wet or white, cold, and wet.

Those of you that missed our January meeting missed a wonderful opportunity to see how a building is rehabilitated, not restored. Our speaker, Mr. Jack Shrode, Director of Construction for KG & R, discussed the process of rehabbing a building and the impact the building code criteria make on the process. We also learned that rehabilitation and restoration are not interchangeable. The pictures of before and after project completion were amazing. I plan to take Mr. Shrode up on his kind invitation to give each of us a guided tour through the Carlisle Building.



The February meeting is scheduled for February 15, 2005. The information on the program and speaker can be found just below. The topic covers certification and its importance. If you hold a certification or are thinking of sitting for a certification exam, this meeting is for you.

Congratulations to our own Bob Rinderman, our new Region 8 Director. Bob has a lot of talent and experience and will be a wonderful addition to our national officers. Bob, the section wishes you the best of luck with the directorship. We also thank you for all your assistance to ASQ SVS. Without your help and direction the chairmanship would have been a horrible struggle.

Pamela Sperling
Chair, ASQ Scioto Valley Section, Fiscal Year 7/1/2004-6/30/2005

FEBRUARY PROGRAM – PRESENTATION: “ASQ CERTIFICATIONS - - WHAT’S IN IT FOR ME?” AT THE LEWIS FAMILY RESTAURANT, JACKSON, OH

The February dinner meeting of the Scioto Valley Section, is scheduled for Tuesday, February 15, 2005. The location is the Lewis Family Restaurant in Jackson, OH.

The featured speaker is Mr. Wesley Richardson, Quality Knowledge Manager of Quality Council of Indiana <http://www.qualitycouncil.com>. Mr. Richardson will give a presentation on ASQ Certifications. This talk focuses on training and education objectives and what is in it for the individual. It describes the certification process and includes summary information for all 12 ASQ certifications. Several certification statistics will be presented including passing percentages and trends. There will be an opportunity to ask questions about certification. At the end of the talk **there will be a door prize drawing for the winner’s choice of any Quality Council of Indiana Primer**. Individuals holding certifications can **earn 0.3 re-certification units (RUs)** for attending the program.

Wes earned his B.S. in Metallurgy from Massachusetts Institute of Technology, M.S. in Metallurgy from Case Western Reserve University, and M.B.A. Business from the University of Kentucky. He is a Senior Member of ASQ and a Senior Member, Treasurer and webmaster of SME Wabash Valley, Secretary and webmaster for ASM Wabash Valley, and is a member of SAE International, International Quality Federation, and Society of Carbide and Tool Engineers. He is ASQ Certified as CSSBB, CQMGr, CQE, CQA, CRE, CSQE, CMI, CQT, CCT and CQIA. Wes has over 26 years of quality management experience, including ISO 9001, ISO/IEC Guide 25, ISO/IEC 17025, SAE AS 7101, and cGMP.

Here are the arrangements:

DATE: Tuesday, February 15, 2005

LOCATION: Lewis Family Restaurant, Jackson, Ohio.

DIRECTIONS: From the North and South: Take State Route 35 to the State Route 32 West exit at Jackson. Follow the directions for “From the East” below.

From the East: Take State Route 32 West to the State Route 93 exit in Jackson. Take a left at the exit ramp light, proceed over the overpass, and take a left just past the on-ramp for Rt 35 East (just before the gas station). Lewis Family Restaurant is in behind the gas station.

From the West: Take State Route 32 East to the State Route 93 exit in Jackson. From the exit ramp stop light, go diagonally right and turn in just before the gas station. Lewis Family Restaurant is in behind the gas station.

AGENDA: 5:30-6:00 p.m. - Registration and networking
6:00-7:00 p.m. - Dinner
7:00 p.m. - Short business meeting and then the presentation of “ASQ Certifications - - What’s in it for me?”

MENU: Buffet featuring Soup & Salad Bar, a choice of Grilled Turkey Tender Loin or Roast Beef, Potato, Vegetable of the day, Rolls, Dessert and Beverage.

COST: The charge for the dinner is \$15.00. You may attend the program only, without dinner, at no cost. However, preregistration is still required.

RESERVATIONS:

Preregistration is required by 3:00 p.m. Monday, February 14. However, the Lewis Family Restaurant staff would like a preliminary number of reservations by Friday, February 11, so if you would, let us know before the weekend.

Mail a check for \$15 for each dinner reservation made payable to "ASQ Scioto Valley Section" along with name, employer, address and telephone number of each person attending, to the following address:

ASQ Scioto Valley Section
PO Box 1947
Chillicothe, Ohio 45601

Telephone and E-mail reservations are acceptable, subject to payment. The simplest way to register is by E-mail to Bob Rinderman at rindermanrr@ports.usec.com. You can also call me at 740-897-2440. Reservations can also be arranged with any other ASQ Scioto Valley Section officer or committee chairperson.

Meal commitments made, but not honored, are subject to payment unless canceled by phone or electronic mail before 3:00 p.m. Monday, February 14. The Scioto Valley Section must pay for all meals ordered. Therefore, there will be no refunds of paid reservations canceled after that deadline.

PROGRAM SCHEDULE FOR 2004 – 2005

The schedule below provides tentative information for upcoming programs. As information comes in, we will provide updates.

Meeting Date	Location	Theme	Speaker/Topic
September 09/23/2004	Chillicothe ODOT HQ	ODOT Tour & Presentation	Quality in ODOT—tour of District 9 HQ
October 10/19/04	Piketon OSU Env. Labs	OSU Env. Labs Tour and Presentation	Geoff Wallat – QC Measures and Mgmt Practices in Aquaculture
November 11/18/04	Jackson Lewis' Restaurant	Presentation	Dr. Charles M. Parks – Lean Mfg applied to Design of Experiments
December 12/16/04	Waverly (Emmitt House)	Spouse Night	Rita Fishel—Quilts as signals for the Underground RR
January 01/18/05	Chillicothe (Elks Lodge)	Presentation	KG&R Company Rep. Historic Building Renovation
February 02/15/05	Jackson Lewis' Restaurant	Presentation	Wes Richardson—Quality in Training/Certification
March	Not set	Speaker	Zimmer Corp—Quality in Medical Instrumentation
April 4/12/05	Chillicothe?	Tour	Telesis tour with Mead as backup Joint meeting with Columbus
May	Huntington?	Tour	Quality in Glass Processing
June	Moyer's	Tour and year-end wrap up	Quality in winemaking

NEW SLATE OF OFFICERS ELECTED

During the January business meeting, the following candidates were elected to office in the SVS 815 for fiscal year 2005/2006:

- SVS CHAIR: R. Douglas Scott of WASTREN, Inc.
- CHAIR-ELECT: David A. Boulay of OSU South Centers
- VICE CHAIR: Wade E. Midkiff of PACCAR, Inc.
- SECRETARY: Oscar Phillips of Supresta Chemicals
- TREASURER: (To Be Determined)

A petition to elect Tim Matchett as Treasurer is being circulated. If anyone else would like to be nominated for that position, a petition with at least ten signatures of regular ASQ SVS members is required to be presented at the next business meeting on February 15. Nominees will be voted on at that time.

ADVANCED MEMBERSHIP

Leadership and professional achievement do not go unnoticed by ASQ. The Society offers advanced levels of membership—Senior and Fellow—for individual members who represent the upper echelon of the quality profession and serve as the backbone of the Society. ASQ Senior and Fellow membership rewards members with enhanced benefit selections.

Senior membership status may be awarded to those individuals who have been ASQ members in good standing and meet the following criteria:

- Have been an individual member for one year
- Have 10 years of professional experience
- Meet one of four professional criteria

And, best of all, the annual dues are **the same** as for a regular membership! If you meet the criteria above, why not consider upgrading your membership. Just fill in the application to start the process.

[Application for Advancement to the Grade of Senior](#)

You can contact any of the Leadership Committee members for additional information or visit the ASQ web page:

http://www.asq.org/portal/page?_pageid=33,32429,33_32566&_dad=portal&_schema=PORTAL

MEMBER MEMORABLE MOMENTS

John Shewbrooks was elected Vice-President of the Pike County Chamber of Commerce for 2005. The position progresses to President in 2006. Community involvement is an important aspect of our lives and offers opportunities to extend our quality capabilities beyond our careers. Congratulations John!

Bob Rinderman has been appointed Director of ASQ Region 8 by the ASQ President to fill the office left vacant as a result of the recent resignation of Fletcher Birmingham. As a Regional Director Bob will be a member of the Board of Directors of the American Society for Quality (ASQ) and is scheduled to be confirmed by the BOD at the February 4 meeting. As Regional Director, Bob represents and oversees 12 ASQ sections, or local chapters, in Ohio, Pennsylvania and West Virginia.

Bob is a Quality Assurance Specialist with the United States Enrichment Corporation. He has held a variety of technical and management positions in industrial and service organizations and founded his own management consulting practice, R. R. Rinderman, PE, in 1981.

An ASQ member for over 35 years, Rinderman is the Founding Chair of our Scioto Valley Section, a Fellow member of the Society, and has served on ASQ's Section Affairs Council as a Region 8 Deputy Director since June 2000. He is a Registered Professional Engineer and an ASQ-certified quality auditor and quality improvement associate. Over the course of his career in the Quality discipline he has held local, regional and national positions with the Society.

Bob is known for his no-nonsense approach to leadership in the ASQ. We are excited that Bob will be our representative on the BOD. Bob, all the best to you in this role!

LEADERSHIP COMMITTEE MEMBER BIOS

From time to time, we are pleased to present personal biographies of one or more of our Leadership Committee members. This month, we present Mike MacCrae, the SVS Newsletter Chair.

My trip down "Quality Lane" began almost 29 years ago in Rhode Island. I was an out-of-work carpenter with a BS degree in Zoology. I entered a work training program at the General Dynamics – Electric Boat Division facility where I qualified as a Nondestructive Testing (NDT) inspector and began inspecting welds on nuclear submarines.

After a few years, I found work in New Hampshire, performing inspections on nuclear reactor components. From there, I took my skills to the nearby Seabrook Nuclear Power Plant. My experience resulted in a supervisory position over the NDT department. It was in this position that I began to develop my skills in the Quality Assurance arena, writing procedures, training inspectors, and developing quality improvements in inspection techniques.

My career in the nuclear power plant construction industry took me to the Diablo Canyon Nuclear Power plant in central California and then to Plant Vogtle near Waynesboro, Georgia. I expanded my qualifications and experience at each of these jobs. After Plant Vogtle, I left the private industry world overseen by the Nuclear Regulatory Commission and entered the government owned and operated world overseen by the Department of Energy at the Savannah River Site in South Carolina. It was there that I got my first experience in developing Quality Assurance programs.

One of our personal family goals has been to eventually work our way back to the New England area. In 1992, I was able to move to Ohio, working for Martin Marietta at the Portsmouth Gaseous Diffusion Plant. I began as a QA Program procedure writer and became heavily involved in developing the new QA Program as we transitioned from DOE to NRC oversight. Once the program was approved and in place, I gained experience assessing the effectiveness of implementation of the new requirements. I also became heavily involved in coordinating the development of the quality improvement and supplier evaluation programs for our facility and the sister facility in Paducah, Kentucky.

It was during this period of development that the Scioto Valley Section was established and our group manager, George Smith, strongly encouraged his QA Specialists to expand their career portfolios by pursuing ASQ certification and membership. He provided the support

and obtained the resources for every person in his group to improve their professional standing. I was able to obtain my CQA and CQM certifications within a one-year period.

I was a marginal participant in ASQ events and SVS meetings, but last year Bob Rinderman, founding chair and newly-appointed District 8 representative for ASQ, approached me about being the Newsletter Chair. I accepted and have now been publishing the SVS Newsletter for 13 months. Personally, I have no great aspirations for leadership, but I have discovered that ASQ is a worthwhile professional society that is dedicated to professional development and the advancement of the quality culture on a global scale. I am glad that I can be a part of that movement and will work to assure the success of that goal.

ASQ CERTIFICATION EXAMS

ASQ Certification Rates Going Up January 1, 2005

On January 1, 2005, the following new certification exam fees will go into effect:

CSSBB

\$240 ASQ Member Fee / \$390 Non-Member Fee / \$190 Retake Fee

CHA, CQA, CQE, CRE, CSQE, CQA-Biomedical

\$210 ASQ Member Fee / \$360 Non-Member Fee / \$160 Retake Fee

Certified Quality Manager

\$270 ASQ Member Fee / \$420 Non-Member Fee / \$220 Retake Fee

CQT, CMI, CQIA, CCT

\$155 ASQ Member Fee / \$305 Non-Member Fee / \$105 Retake Fee

The following table lists the various certifications offered by ASQ, the exam dates, and application deadlines:

Certifications	Application Deadline	Exam Date
Certified HACCP Auditor (CHA)	01/07/05	03/05/05
Certified Quality Auditor (CQA)	04/01/05	06/04/05
Certified Quality Auditor-Biomed. (CQA-Bio.)	01/07/05	03/05/05
Certified Quality Improvement Associate (CQIA)	04/01/05	06/04/05
Certified Calibration Technician (CCT)	04/01/05	06/04/05
Certified Quality Engineer (CQE)	04/01/05	06/04/05
Certified Software Quality Engineer (CSQE)	04/01/05	06/04/05
Certified Mechanical Inspector (CMI)	01/07/05	03/05/05
Certified Quality Manager (CQM)	01/07/05	03/05/05
Certified Quality Technician (CQT)	01/07/05	03/05/05
Certified Reliability Engineer (CRE)	01/07/05	03/05/05
Certified Six Sigma Black Belt (SSBB)	01/07/05	03/05/05

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: http://www.asq.org/portal/page?_pageid=33,32429,33_32570&_dad=portal&_schema=PORTAL

CERTIFICATION PREPARATION

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

http://www.asq.org/portal/page?_pageid=33,39211,33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html

QUALITY CONFERENCE SCHEDULE

Area	Dates/Locations	Registration Deadline
CQE	March 12, 2005 14th Annual Quality Audit Conference St. Louis, MO	February 4, 2005
	March 20, 2005 14th International Conference on Software Quality Orlando, FL	February 25, 2005
Six Sigma Black Belt	February 6, 2005 ASQ's 2005 Six Sigma Conference Indian Wells, CA	January 3, 2005
	February 26, 2005 17th Quality Management Conference Orlando, FL	January 21, 2005
	March 12, 2005 14th Annual Quality Audit Conference St. Louis, MO	February 4, 2005
	March 20, 2005 14th International Conference on Software Quality Orlando, FL	February 25, 2005
CQA	February 26, 2005 17th Quality Management Conference Orlando, FL	January 21, 2005
	March 12, 2005 14th Annual Quality Audit Conference St. Louis, MO	February 4, 2005
	March 20, 2005 14th International Conference on Software Quality Orlando, FL	February 25, 2005
	April 3, 2005 12th Annual ISO 9000 Summit Atlanta, GA	March 4, 2005
Quality Manager	February 26, 2005 17th Quality Management Conference Orlando, FL	January 21, 2005
	March 12, 2005 14th Annual Quality Audit Conference St. Louis, MO	February 4, 2005
	March 20, 2005 14th International Conference on Software Quality Orlando, FL	February 25, 2005
CSQE	March 20, 2005 14th International Conference on Software Quality Orlando, FL	February 25, 2005

CQIA	February 26, 2005 17th Quality Management Conference Orlando, FL	January 21, 2005
	March 12, 2005 14th Annual Quality Audit Conference St. Louis, MO	February 4, 2005
ISTO	April 3, 2005 12th Annual ISO 9000 Summit Atlanta, GA	March 4, 2005

EMPLOYMENT OPPORTUNITIES

Our own SVS web page provides listing of employment opportunities as they become available. You can check it out at <http://www.asqsvs.org/employment.html>.

Also, check out the following link on the ASQNet.org web page for career opportunities:

http://www.asq.org/portal/page?_pageid=33,39211,33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html

Even if you are not looking for a job right now, just reviewing the postings from time to time will help you keep abreast of the kinds of qualifications and experience employers are looking for in the quality career market.