



THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

"ASQ's First Section of the New Millennium"

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MESSAGE FROM THE CHAIR

Greetings ASQ Members and Friends,

What can your ASQ section do to make your experience with the Society better? Beginning January 5, members will have an opportunity to take a Section Satisfaction and Loyalty Study to help the Society understand the role sections play in creating a positive member experience. Member input gives section leaders guidance for creating opportunities based on member needs, helping us to focus on services that are most beneficial to the membership. We would appreciate your participation in the survey; all answers are kept confidential and are reported only in aggregate. Participants in the survey will be entered in a drawing to win one of four 2009 ASQ World Conference on Quality Improvement registrations. The conference is May 18-20, 2009 in Minneapolis. E-mail invitations or postcards were sent beginning on January 5 to ASQ members, and the study will be open through January 31. If you did not receive an e-mail or postcard and want to participate, please go to <http://www.asq.org/mr/09-sect-sat.html>.

An important item of Section business is the election of Section Officers. Nominations from the general membership are now open from January 8, 2009 to February 9, 2009 for all Section Officer positions (Chair, Chair-Elect, Vice Chair, Treasurer, and Secretary).

Although each year we establish a progression from Vice Chair to Chair-Elect to Chair and several of our officers through their expertise and dedication to our section will continue to serve, this is the opportunity for the general membership to identify candidates exhibiting the same expertise and dedication to serve us well in the future.

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As noted in our Section Operating Agreement (Section 6.1), "In addition, a call for nominations from the general Section membership shall be made at least 30 days in advance of the presentation of nominees. Nominations from the general Section membership shall require the submission of a nomination petition, signed by at least 10 Members, and submitted to the Section Secretary prior to the date published."

After your input is received, the Nominating Chair, Dan Longpre, will present a nominated slate of Section Officers which will be voted upon and approved at the March 19th section meeting.

Finally, we have a great opportunity this month to tour the new PACCAR Medical Education Center in Chillicothe and hear a presentation on the "Inception and Development of the PACCAR Center and Its Function in the Health Care System." The meeting notice is forthcoming.

Thank you for your continued help in making the Scioto Valley Section a great benefit and success to each of us and the wide ranging quality community we all serve.

John Hobensack, CQA, Scioto Valley Section Chair, 2008-2009

2008-2009 PROGRAM YEAR SCHEDULE

The Program Schedule is developed by the Leadership Committee at the beginning of the program year. Some of the meeting dates and times have not been confirmed due to the speaker's availability. Please note that some scheduled meeting dates, locations and topics may change. Every effort will be taken to provide advance notification of any changes to the scheduled program using e-mail or updates in the newsletter.

Meeting Date	Location	Theme	Topic/Speaker
January 15	Chillicothe	Healthcare	PACCAR Medical Education Center/ Dr. John Gabis
February 19	Portsmouth	Law Enforcement	Quality in Law Enforcement/ Commander Mike Crispen
March 19	Piketon	Research	Aquaculture/Geoff Wallat
April 16	TBD	TBD	Quality in the Laboratory - Lab tour
May 21	TBD	TBD	TBD
June 20 (Sat)	TBD	TBD	Golf Outing

LEADERSHIP COMMITTEE

The Leadership Committee meeting dates for program year 2008-2009 are listed below. Meeting times are 5:30 pm on each date. All members are welcome to attend the Leadership Committee meetings.

Officers and Chairs with reports due for review/approval at monthly meetings, please consider sending advance draft copy to the Leadership Committee. If your schedule does not allow attendance, please consider calling in to the established bridge line in lieu of being on site for the meeting (Voice Bridge 800-786-1922, PIN 68793743).

- Jan 8 Thurs/ OSU Piketon
- Feb 5 Thurs/ OSU Piketon
- March 5 Thurs/ OSU Piketon
- April 2 Thurs/ OSU Piketon
- May 7 Thurs/ OSU Piketon
- June 4 Thurs/ OSU Piketon

CERTIFICATION PREPARATION – A MESSAGE FROM THE CERTIFICATION CHAIR

Certification is formal recognition by ASQ that an individual has demonstrated proficiency within, and a comprehension of, a specified body of knowledge. It is peer recognition, not registration or licensure. Certification demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification: 1) Is a mark of excellence; and 2) Is an investment in your career and in the future of your employer. Studying for the one of the ASQ Examination allows the individual to gain new skills and upgrade their proficiency. Maintaining your certification secures the investment you've already made in your career.

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

http://www.asq.org/portal/page?_pageid=33.39211.33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html

JANUARY PROGRAM MEETING

DATE: Thursday, January 15, 2009

TOPIC: PACCAR Medical Education Center

LOCATION: PACCAR Medical Education Center, 446 Hospital Road, Chillicothe, OH

SPEAKERS: John Gabis, MD, FAAFP, CPE
Julee Hickman, RN, BSN
Dina DeBord, RN, MSN

AGENDA: 5:30 p.m. Registration and Networking
6:15 p.m. Catered Dinner
6:45 p.m. Presentation on the Inception and Development of the PACCAR Center and Its Function in the Health Care System
7:05 p.m. Tour of the PACCAR Medical Education Center
7:35 p.m. Adjourn

MENU: Dinner will be plum teriyaki pork, potato casserole, salad, broccoli, harvester cake, and iced tea. Cost of the meal is \$15.00. You may attend the meeting without participating in the meal.

RE-CERTIFICATION UNITS: Those holding certifications will receive 0.3 recertification units for attending the presentation and 0.3 recertification units for participating in the tour.

RESERVATIONS: Please contact Tom Houk (thouk@rsienv.com); 740-897-6502), John Hobensack (hobensackje@usec.com), or Rus Barnes (rbarnes@lpports.com) 740-897-2809) by Monday, January 12, 2009, for reservations. Please indicate at time of reservation if you will be participating in the meal.

DIRECTIONS: Exit US23 at the North Bridge St., OH 159, exit towards Kingston. Turn left on Hospital Rd. (County Road 11). The new PACCAR Medical Education Center is approximately 0.5 miles on the right. Park in the main parking lot and enter through the main entrance (south side of building). The meeting will be held in the auditorium which is the first room on the left.

CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by clicking each link below or visiting the ASQ website (www.asq.org).

2009 Customer-Supplier Division Symposium February 4-6, 2009 • New Orleans, LA
<http://www.asq.org/conferences/customer-supplier-symposium/index.html>

2009 Lean Six Sigma Conference March 2-3, 2009 • Phoenix, AZ
<http://www.asq.org/conferences/six-sigma/>

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Quality Management Conference March 5-6, 2009 • Irvine, CA <http://www.asq.org/qm/index.html>

17th Annual International Conference on ISO 9000 March 9-10, 2009 • Orlando, FL
<http://www.asq.org/conferences/iso-9000/index.html>

17th Annual Conference on Quality in the Space and Defense Industries March 16-17, 2009 • Cape Canaveral, FL <http://www.asq.org/conferences/aviation-space-defense/>

World Conference on Quality and Improvement May 18-20, 2009 • Minneapolis, MN
<http://wcqi.asq.org/index.html>

Quality Institute for Healthcare May 18-20, 2009 • Minneapolis, MN <http://qihc.asq.org/>

Institute for Software Excellence May 18–20, 2009 • Minneapolis, MN
<http://www.asq.org/ise/index.html>

Quality in Sustainability May 18–20, 2009 • Minneapolis, MN <http://www.asq.org/qs/index.html>

Visit [ASQ's Calendar](#) for more events.

SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2008-2009

<u>Office</u>	<u>Name</u>	<u>Phone</u>	<u>E-mail</u>
Chair	John Hobensack	740 897 2253	hobensackje@usec.com
Chair Elect	Robert Ervin	740 384 3479	boberv@copper.net
Vice Chair	Chad Rausch	740 897 2708	rauschcw@usec.com
Vice Chair	Pamela Sperling	740 773 8123	Sperling@horizonview.net
Vice Chair	Rich Biehle	606 836 3455	rbiehle@gmail.com
Vice Chair	Jim Brown	740 636 3038	jbrown@yusa-oh.com
Treasurer	R. Douglas Scott	740 897 2906	dscott@haselwoodent.com
Secretary	Connie Lang	740 947 6441	lang.connie@pikecommunityhospital.org
Immediate Past Chair	Dave Boulay	740 289 2071	boulay.1@osu.edu
Reg. 8 Deputy Director	Bob Rinderman	740 897 2440	rindermanrr@ports.usec.com
Reg. 8 Deputy Director	Cynthia L. Davis	740 772 2019	d2associates@earthlink.net
Section Director (10)	Tim Matchett	740 286 1621	cqp53@hotmail.com
Section Director (10)	Bob Rinderman	740 897 2440	rindermanrr@ports.usec.com
Section Director (10)	R. Douglas Scott	740 897 2906	dscott@haselwoodent.com
Section Director (10)	Cynthia L. Davis	740 772 2019	d2associates@earthlink.net
Section Director (09)*	Pamela Sperling	740 773 8123	Sperling@horizonview.net
Section Director (08)*	Rich Biehle	606-836-3455	rbiehle@gmail.com

The number in parentheses is year ending a three year appointment in June

<u>Committee Chairs</u>	<u>Name</u>	<u>Phone</u>	<u>E-mail</u>
Arrangements	Tom Houk	740 897 6502	houkt@tpmcllc.com
Auditing	Pamela Sperling	740 773 8123	Sperling@horizonview.net
Certification	Jim Thompson	740 897 5246	thompsonjf@ports.usec.com
Database	Wade Midkiff	225 323 3701	midkiff@ieee.org
Education	Cynthia L. Davis	740 772 2019	d2associates@earthlink.net
Examining	Brian Lanning	740 897 2084	lanningbm@ports.usec.com
Healthcare	Connie Lang	740 947 6441	lang.connie@pikecommunityhospital.org
Historian	R. Douglas Scott	740 897 2906	dscott@haselwoodent.com
Internet Liaison	Wade Midkiff	225 323 3701	midkiff@ieee.org
Koalaty Kid	R. Douglas Scott	740 897 4771	dscott@lpports.com
Membership	Robert Ervin	740 384 3479	boberv@copper.net
Newsletter	Rus Barnes	740 897 2809	rbarnes@lpports.com
Nominating	Dan Longpre	740 897 5747	longpred@tpmcllc.com
Placement	Craig Gray	740 335 0335	cgray@yusa-oh.com
Program	Rich Biehle	606 836 3455	rbiehle@gmail.com
Publicity	John Hobensack	740 897 2253	hobensackje@ports.usec.com

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Re-certification	Jim Brown	740 636 3038	jbrown@yusa-oh.com
Six Sigma	Brian Lanning	740 897 2084	lanningbm@ports.usec.com
SMP	Cynthia L. Davis	740 772 2019	d2associates@earthlink.net

ASQ CERTIFICATION EXAMS

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: <http://www.asq.org/certification/dates.html>.

The following table lists the various certifications offered by ASQ, exam dates, and application deadlines. Additional exam dates are available through scheduled seminars and workshops which can be viewed at the website given above.

Certifications	Application Deadline	Exam Date
Biomedical Auditor HACCP Auditor Manager of Quality/Organizational Excellence Quality Inspector Quality Technician Reliability Engineer Six Sigma Black Belt	1/16/09	3/7/09
Calibration Technician Pharmaceutical GMP Professional Quality Auditor Quality Engineer Quality Improvement Associate Quality Process Analyst Six Sigma Green Belt Software Quality Engineer	4/17/09	6/6/09
Biomedical Auditor HACCP Auditor Manager of Quality/Organizational Excellence Quality Inspector Quality Technician Reliability Engineer Six Sigma Black Belt	8/21/09	10/17/09
Calibration Technician Pharmaceutical GMP Professional Quality Auditor Quality Engineer Quality Improvement Associate Quality Process Analyst Six Sigma Green Belt Software Quality Engineer	10/16/09	12/5/09

EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the ASQ web page <http://careers.asq.org/search.cfm> for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items. Many new items are added daily to assist in your career searches.

QUOTES TO LIVE BY

“The longer I live, the more I realize the impact of attitude on life. We are in charge of our attitudes.” ~ Charles Swindoll ~ (American Pastor, Author)

“We awaken in others the same attitude of mind we hold toward them.” ~Elbert Hubbard

“I don't like that man. I must get to know him better.” ~Abraham Lincoln

“When you start treating people like people, they become people.” ~Paul Vitale

“Kind words can be short and easy to speak, but their echoes are truly endless.” ~ Mother Theresa

“Excellence is not a skill. It is an attitude.” ~Ralph Marston

“Responsibility is the price of greatness.” ~ Winston Churchill

LOCAL EMPLOYMENT OPPORTUNITY

Masco Retail Cabinet Group Waverly Ohio, part of the Fortune 250 Masco family of companies, and one of America's leading manufacturers of Kitchen and Bath Cabinets, Closet and Storage products has an excellent opportunity for Environmental Specialist, at our Waverly, OH facility.

SUMMARY:

This person will be assigned to several duties within the Facilities Engineering Department. The department has all of the environmental responsibilities for all the locations for Masco Retail Cabinet Group. These duties will be outlined below in more detail and will include Title V permit implementation, reporting, recordkeeping, and monitoring responsibilities. The environmental specialist will be a key member of the environmental compliance team for Mill's Pride. This team will work together and cross train to ensure 100% compliance 100% of the time.

Qualifications:

An environmental specialist must be able to comprehend environmental regulations and ensure their compliance. They must be able to work well within a team structure and communicate requirements effectively with building management and maintenance persons.

Education/Experience Requirements:

Experience working with environmental regulations and agencies is a must for this position. In order to fill this position the person should have completed a minimum of 2 – 4 years of experience in these areas. Preferred education would include a bachelor's degree from an accredited Environmental Engineering or Sciences program. Equivalent experience will be considered strongly to match any education preference. Required training would include RCRA and DOT specific required courses. (These required courses can be met after acquiring the position.)

Required Technical Skills:

Ability to read, analyzes, and interprets EPA regulations and permits, common scientific and technical journals, financial reports, and legal documents. Ability to write reports, business correspondence, and procedure manuals. Ability to effectively present information and respond to questions from groups of managers, customers, and the general public.

Computer Skills:

Competence level in working with Microsoft (Excel, Word, Access and other Windows based programs).

Masco Retail Cabinet Group offers an excellent salary and benefits package. Please forward your resume and salary history to: recruiting@millspride.com. Equal Opportunity Employer.



Lean and Green
Environmental Management System (ISO 14001)
Qualities of Sustainable Leadership

Course Description

This interactive course follows the ISO 14001 standard as a basis. How can one become a successful sustainability leader? First, by gaining practical skills and know-how. The best and the brightest are skilled at:

Using the principles and frameworks of sustainable management to help orient, make sense of and guide business strategy; being able to make the business case for sustainability and establish criteria for redesigning business models, products and services; learning how to apply emerging management tools such as the "integrated bottom line," stakeholder analysis and engagement, understand lifecycle analysis, full-cost accounting and sustainability reporting.

Course Purpose

To gain the knowledge and skills necessary to plan, motivate and lead successful "lean and green" sustainability programs, better understand your environmental management systems (EMS) to meet and comply with new customer requirements, manage and motivate your supply chain to become responsible corporate citizens as well.

Course Benefits - Participants in this course will learn how to:

- Interpret the requirements of the ISO 14001 standard
- Identify the environmental issues of an organization
- Plan and prepare for a Lean and Green Program
- Level the playing field by understanding the EMS
- Management of a regulatory compliance system, as part of an EMS and sustainability plan
- Learn how your teams should integrate EMS audits with other management system audits

AUDIENCE: Facility Management Teams, Steering Committees, Engineers, EMS Managers and Change Agents

COURSE LENGTH: 7.5 hours (8:30 am – 4:00 pm)

FEE: \$329, includes all materials and lunch

Class Date and Time: Wednesday, January 21, 2009 - 8:30 am – 4:00 pm

Location: Business & Industry Training at Central Ohio Technical College / OSU at Newark Campus, Reese Center, 1209 University Drive, Newark OH 43055

Call 740.366.9243 or register online at: www.businessandindustryinstitute.com