



THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

"ASQ's First Section of the New Millennium"

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IN THIS ISSUE:

- MESSAGE FROM THE OUTGOING CHAIR – JULY 2004
- SUPPORT OUR TROOPS—GIFTS FROM THE HOME FRONT
- MEMBER MEMORABLE MOMENTS
- ASQ IN THE NEWS
- ASQ CERTIFICATION EXAMS
- EMPLOYMENT OPPORTUNITIES
- PROGRAM SCHEDULE FOR FALL 2004
- PROFESSIONAL IMPROVEMENT OPPORTUNITIES
 - 2004 SOUTHEASTERN QUALITY CONFERENCE

MESSAGE FROM THE OUTGOING CHAIR – JULY 2004

Thank you for the opportunity to serve once again as your Scioto Valley Section Chairperson!

While it was a year neither of significant growth nor milestone activity, we were able to keep the Section active and viable and poised for future development. We again met our SMP responsibilities to ASQ and were recognized by the Society for this continuing achievement, thanks to the efforts of Past Chair John Shewbrooks and our Chair-Elect, Pamela Sperling.

I am particularly proud of the schedule of interesting quality-related programs and tours that we were able to offer the Section's membership this year. I extend thanks once again to Bob Rinderman for taking on the key role of Program Chair and for all of his other efforts in directing the activities of the Section.

After canceling our September program due to a low number of reservations, several members and guests came in October for a presentation and tour of the Wausau Homes manufacturing plant in Waverly. The turnout was excellent in November for a presentation on quality metrics in cellular communications by Horizon PCS.

In December, while turnout was critically low, a few of us listened as Section Director Rich Biehle discussed the Baldrige Process and aspects of being a Baldrige Examiner. As the pre-meeting clinic that evening, Mid-Ohio Valley Section Chair-Elect Richard Luthy discussed X bar-R Charts.

Two representatives from the L. S. Starrett Company provided displays and demonstrations of quality inspection tools prior to January's dinner. Afterward our ASQ Region 8 Director discussed the Society's future and recent actions taken to restructure

ASQ memberships. February's program was an interesting presentation and tour of the Liebert Corporation manufacturing plant in Ironton.

"Why Implement Six Sigma at a Community Health System?" was the topic of the Scioto Valley Section's March dinner program in Circleville. This was a joint meeting with the ASQ Columbus Section.

Our Section members and other quality personnel at Mill's Pride hosted a tour of their new quality lab in April. We didn't have a program in May after Austin Powder Company was unable to do a presentation on its quality program and Lake Hope State Park Lodge. June brought us "Quality in Education" night with presentations and a tour of Waverly High School.

Most special this year was the involvement of some new people on the Executive Committee, including Jim Thompson and Jim Brown as Co-Chairs for Certification and Re-Certification, Craig Gray as Placement Chair, and Bill Hoey as Arrangements Chair.

Bill Hoey along with David Boulay, the elected Secretary for this past year, appear ready to provide future direction to the Section in executive committee roles.

I also commend Mike MacCrae, who took over the vacant Newsletter Editor slot and who has applied some innovation, creativity and renewed interest to the newsletter.

Doug Scott has played a key role in this Section from its infancy in 1998, and will be continuing to do so as Secretary next year. His work as Treasurer has been exemplary.

Thanks for the support from these and other members during my term.

I'll be remaining active on the Executive Committee in as-yet-to-be-determined roles. But if there's any Section-related assistance I can provide in the interim to any of you in any way, let me know.

Thanks again!

Tim Matchett
Chair, ASQ Scioto Valley Section
Fiscal Year 7/1/2003-6/30/2004

SUPPORT OUR TROOPS—GIFTS FROM THE HOME FRONT

The Scioto Valley Section of ASQ has recently been made aware of a unique way to support our troops in Operations Iraqi and Enduring Freedom (OIF/OEF). This unique way of showing our support is to purchase phone cards and/or gift certificates for use by the OIF/OEF service member through the Army & Air Force Exchange Service (AAFES). This is an easy way to show support to a special service member you know or to "any service member." Also, your donation to "any service member" can be made through any one of three organizations, the American Red Cross, the Air Force Aid Society, or the Fisher House Foundation.

Why AAFES? AAFES is the official name of what is usually referred to as the Post Exchange or Base Exchange. They have the support infrastructure in place to provide phone and exchange services for our troops in Iraq, Kuwait, and Afghanistan. Some locations have Internet cafes for troop use. AAFES has negotiated with ATT to get the cheapest rates for the OIF/OEF troops, rates that are significantly lower than those offered by the private firms in the US. The phone cards and gift certificates provide the moral boost our troops need as they face life in serving in these remote locations. Iraqi locations have indicated that recent distributions of certificates have been used for the

latest CDs and DVDs in addition to the comfort items such as snacks and beverages. The phone cards are used for those important calls home when official (free) services are not available.

Purchasing the phone cards or gift certificates is easy too. All you have to do is to log into www.aafes.com and follow the links for "Gifts from the Homefront" or by call 877-770-4438 and follow the instructions to send your gift. Both links are open seven days a week, twenty-four hours a day. You don't have to assemble, wrap, mail or worry about your package making it to your special service member in one piece. AAFES does all this for you and your special service member can choose just what they prefer. Plus, there is less strain on the mail system. So show your support now and take part in "Gifts from the Homefront." Show our troops we care.

MEMBER MEMORABLE MOMENTS

Past Chair **John Shewbrooks** and our Chair-Elect, **Pamela Sperling**, are our two newest SVS "Senior" Members

Cynthia L. Davis, Quality Assurance Manager at Mills Pride, Waverly, received her CQIA certification on Saturday, June 19. Congratulations Cindy!

(If anyone else has received certifications, please let me know so we can publish them in the Newsletter. – Mike)

ASQ IN THE NEWS

On Friday, May 14, the ASQ board of directors provided an indication of big things to come by voting to give ASQ members from Costa Rica the status of charter international member unit (IMU). Members in Costa Rica have expressed interest in obtaining this status for some time and, with the leadership of Eduardo Peña, ASQ country councilor in Costa Rica, were able to do so this spring. IMUs are similar to sections in their objective of serving members in their geographic territory, but at this time are specific to countries rather than more localized areas.

ASQ CERTIFICATION EXAMS

The following table lists the various certifications offered by ASQ, the exam dates, the application deadlines, and costs:

Cert.	Exam Date	Application Deadline	Cost
CHA	10/16/04	08/20/04	\$180
CMI	10/16/04	08/20/04	\$155
CQM	10/16/04	08/20/04	\$235
CQT	10/16/04	08/20/04	\$155
CRE	10/16/04	08/20/04	\$180
SSBB	10/16/04	08/20/04	\$180

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815.

CERTIFICATION PREPARATION

Cynthia L. Davis, Quality Assurance Manager at Mills Pride, Waverly has plans to run some additional ASQ Certification Preparation courses at Mill's Pride this fall. We will post the details as they become available

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

http://www.asq.org/portal/page?_pageid=33,39211,33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html

EMPLOYMENT OPPORTUNITIES

Check out the following link on the ASQNet.org web page for career opportunities:

http://www.asq.org/portal/page?_pageid=33,39211,33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html

Even if you are not looking for a job right now, just reviewing the postings from time to time will help you keep abreast of the kinds of qualifications and experience employers are looking for in the quality career market.

PROGRAM SCHEDULE FOR FALL 2004

Our Executive Committee is working on developing a program schedule for this fall. Look for it in future issues of the Newsletter.

PROFESSIONAL IMPROVEMENT OPPORTUNITIES

SOUTHEASTERN QUALITY CONFERENCE

October 18 – 19, 2004

Cobb Galleria Centre

Atlanta, GA

This Conference is designed for...

Quality Managers, Quality Engineers, Quality Auditors, ISO Coordinators, Consultants, Educators, Team Leaders, Manufacturers, Retailers, Customer Care/Service and anyone else interested in implementing quality principles.

Registration:

Advanced registration and payment are required to ensure your reservation. Mail the attached registration form and a check, money order, Visa, MasterCard, American Express, or purchase order number to:

Greater Atlanta Section ASQ
8725 Roswell Road, Suite 0116
Atlanta, GA 30350

Registration will be acknowledged by mail through Oct. 1, 2004. Later registrations will be acknowledged on-site. Call Larry Aft at (404) 786-1541 or E-mail him at laft@bellsouth.net for further information. On-site registration will begin at 7:30 a.m. on Monday, Oct. 18, 2004.

Conference attendees will earn 2.0 ASQ Recertification Units.

Fees:

The full conference fee is \$325. This fee covers registration, breaks and luncheons. Registrations received before Sept. 6, 2004 are \$275. Registration cost is \$265 for individuals in a team of three or more, registering at the same time.

Registrations are due by Oct. 11, 2004 to guarantee space. Late registrations will be accepted on a space available basis. If you are unable to attend a program for which you have registered, please send a substitute in your place. If sending a substitute is not possible, your conference fees can be transferred to another Greater Atlanta ASQ conference or course of your choice.

Conference registration fees are refundable, but if cancelled after Sept. 13, 2004, a \$75 processing fee will be applied.

Each registration includes luncheon tickets on Monday and Tuesday. The plant tour to Anheuser-Busch in Cartersville, Georgia is \$25. Checks should be made payable to the Greater Atlanta Section of ASQ.

For more information contact Larry Aft

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