



THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

"ASQ's First Section of the New Millennium"



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MESSAGE FROM THE CHAIR

Hello Everyone! I hope you are having an enjoyable summer. While the section has no scheduled program events in July and August, the Leadership Committee is making preparations for the upcoming year. This is an excellent time to make your voice heard and let us know what topics/presentations you would like to see included. July 6th was our last Leadership Committee meeting where we discussed the program schedule. Send me an email (boulay.1@osu.edu) or give me a call 740-289-2071 x228 with your ideas.

I thought this would be a good time to tell you a little about my background. I was born in Binghamton, New York and grew up in upstate New York. I received a B.S. in Management with a minor in Russian from Binghamton University. I worked for eleven years in manufacturing management and gained experience in leadership, operations, maintenance, quality and food plant sanitation, and new product line start-ups. Along the way I earned a M.B.A at Franklin University.

In 2002 I joined the Ohio State University South Centers at Piketon as a Management Specialist. I serve as Director of the region's Small Business Development Center and provide leadership for the Business Development Network. This network represents various partnerships that provide comprehensive business development to the region through direct business assistance and training. My additional responsibilities include applied research projects such as employee turnover studies and business retention and expansion efforts. I am currently pursuing my PhD in Workforce Development and Education with research interests in human resource development and workforce policy.

My first "experience" with ASQ began during my Bachelor's degree. I took a course that required an ASQ student membership with homework and exams related to Quality Progress articles. These exams must not have been too bad of an experience because here I am actively involved with this great organization!

Have a great summer!

David Boulay, Scioto Valley Section Chair, 2006-2007

ASQ SECTION DONATES QUALITY RESOURCE LIBRARY TO ENDEAVOR CENTER

The Scioto Valley Section of the American Society for Quality (ASQ) recently provided financial support and donated materials for a quality resource library at the Endeavor Center business incubator and training center in Piketon. Members will be donating journals, presentations, textbooks, resource files and ASQ materials on a continuing basis.

“Our ASQ Section leadership team began discussing ways of making resources available for area business on topics related to quality and the idea of supporting the Endeavor Center made sense,” said Doug Scott, chair of the section. “We viewed the new business incubator and training center as an excellent opportunity to make a collection of quality materials available to a much larger number of people including ASQ members, entrepreneurs, and the general public” added Scott.



Jerry Driggs, manager of the Endeavor Center, noted “our mission at the South Centers is to assist people with informed decision-making and the donation to our library from the ASQ Scioto Valley Section is an excellent addition to providing resources for businesses to make informed decisions about quality”. The Endeavor Center is a new business incubator and training center at The Ohio State University South Centers in Piketon. The 26,000-square-foot facility provides flexible lease space for entrepreneurs as well as classrooms for training and meetings.

The American Society for Quality, headquartered in Milwaukee, has been the world's leading authority on quality for 60 years. With more than 90,000 individual and organizational members, ASQ advances learning, improvement, and knowledge exchange to improve business results, and to create better workplaces and communities worldwide. ASQ has been the administrator of the prestigious Malcolm Baldrige National Quality Award since 1991.

The ASQ Scioto Valley Section assists quality professionals in a 17-county area including nine in southeastern Ohio, three in West Virginia, and five in Kentucky through monthly topic programs, educational courses, certification examination and other services.

SVS SENIOR MEMBER PASSES PE EXAM

Wade Midkiff was notified by ELSES on June 20, 2006 that he passed the April 21, 2006 Electrical/Computer PE exam for Louisiana. As a Lead Instrumentation Engineer for URS Corporation's Process and Energy Group, Wade will ultimately be applying for PE licenses to stamp engineering design documents for pulp/paper, chemical, power and refinery projects all across the country.

Wade has been a member of the ASQ Scioto Valley Section since 1998 and has been an ASQ Senior Member since 2005. Congratulations Wade! This is a great accomplishment.

SVS MEETING SCHEDULE FOR 2006-2007

Last year's meeting schedule for 2005-2006 is completed. No meetings are scheduled for July and August. Another great year of meetings for the Scioto Valley Section has passed. The Leadership Committee is in the process of making preparations for the upcoming year. A draft plan was submitted at the July Leadership

Committee meeting. Any suggestions for meeting topics are welcomed. Contact Dave Boulay, SVS Chair, with your recommendations. The next SVS meeting will is expected to be held in September. Meeting details will be provided in the next issue of the *Scioto Valley Voice*.

SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2006-2007

Officers		Phone	E-mail
Chair	Dave Boulay	740 289 2071	boulay1@osu.edu
Chair Elect	Cindy Zollo-Davis	800 556 2551	d2associates@earthlink.net
Vice Chair	Rich Biehle	606 836 3455	rbiehle@ezwv.com
Vice Chair	Jim Brown	740 636 3038	jbrown@yusa-oh.com
Vice Chair	Scott Foll	740 941 2319	scottfoll@millspride.com
Vice Chair	John Hobensack	740 897 2253	hobensackje@ports.usec.com
Treasurer	Tim Matchett	740 286 1621	cqp53@hotmail.com
Secretary	Oscar Phillips	304 675 1150 ext. 217	oscar.phillips@supresta.com
Immediate Past Chair	Doug Scott	740 897 4771	dscott@lpports.com
Region 8 Director	Bob Rinderman	740 897 2440	rindermanrr@ports.usec.com
Section Director (09)*	Pamela Sperling	740 897 3603	psperling@lpports.com
Section Director (09)*	Cindy Zollo-Davis	800 556 2551	d2associates@earthlink.net
Section Director (08)*	Rich Biehle	606-836-3455	rbiehle@ezwv.com
Section Director (07)*	Tim Matchett	740 286 1621	cqp53@hotmail.com
Section Director (07)*	Bob Rinderman	740 897 2440	rindermanrr@ports.usec.com
Section Director (07)*	John Shewbrooks	740 897 3587	shewbrooksjb@ports.usec.com

* The number in parentheses is year ending a three year appointment in June

Committee Chairs		Phone	E-mail
Arrangements	Tom Houk	740 897 6502	houkt@tpmcllc.com
Auditing	Pamela Sperling	740 897 3603	psperling@lpports.com
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Database	Wade Midkiff	740 775 1120	midkiff@ieee.org
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Examining	Brian Lanning	740 897 2084	lanningbm@ports.usec.com
Healthcare	Connie Lang	740 356 8228	langc@somc.org
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Internet Liaison	Wade Midkiff	740 775 1120	midkiff@ieee.org
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Newsletter	Rus Barnes	740 897 2809	rbarnes@lpports.com
Nominating	Dan Longpre	740 897 5747	longpred@tpmcllc.com
Placement	Craig Gray	740 335 0335	cgray@yusa-oh.com
Program	Rich Biehle	606 836 3455	rbiehle@ezwv.com
Publicity	John Hobensack	740 897 2253	hobensackje@ports.usec.com
Re-certification	Jim Brown	740 636 3038	jbrown@yusa-oh.com
Six Sigma	Brian Lanning	740 897 2084	lanningbm@ports.usec.com
SMP	Cindy Zollo-Davis	800 556 2551	d2associates@earthlink.net

ASQ CERTIFICATION EXAMS

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: <http://www.asq.org/certification/dates.html>.

The following table lists the various certifications offered by ASQ, the exam dates, and application deadlines:

Certifications	Application Deadline	Exam Date
Certified Biomedical Auditor (CBA)	08/18/06	10/21/06
Certified HACCP Auditor (CHA)		
Certified Mechanical Inspector (CMI)		
Manager of Quality/Organizational Excellence (CMQ/OE) – NEW (Formerly CQM)		
Certified Quality Technician (CQT)		
Certified Reliability Engineer (CRE)		
Certified Six Sigma Black Belt (CSSBB)		
Certified Quality Auditor (CQA)	10/06/06	12/02/06
Certified Quality Improvement Associate (CQIA)		
Certified Calibration Technician (CCT)		
Certified Quality Engineer (CQE)		
Certified Software Quality Engineer (CSQE)		
Certified Quality Process Analyst (CQPA)		

CERTIFICATION PREPARATION

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

http://www.asq.org/portal/page?_pageid=33.39211.33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html

EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the ASQ web page <http://careers.asq.org/search.cfm> for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items.

CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by clicking each link below or visiting the ASQ website (www.asq.org).

[Quality Institute for Healthcare: Improving Efficiency of Delivery Systems](#)

July 31 - August 2, 2006 • Houston, Texas

[2nd Annual Sarbanes-Oxley Conference: Integrated Management Systems in Support of SOX Compliance](#)

Web Conference

[33rd National Energy & Environmental Conference](#)

August 27-30, 2006 • Tucson, Arizona

[ASQ's 6th Annual Six Sigma Forum Roundtable](#)

September 14-15, 2006 • Fort Lauderdale, Florida

[15th Annual Service Quality Conference](#)

September 18-19, 2006 • Las Vegas, Nevada

[15th Annual Quality Audit Conference](#)

October 19-20, 2006 • Reno, Nevada

[14th National Quality Education Conference](#)

November 12-14, 2006 • Dallas, Texas

[Six Sigma Conference](#)

February 12-13, 2007 • Phoenix, Arizona

[15th Annual International Conference on ISO 9000](#)

February 26-27, 2007 • Lake Buena Vista, Florida

[World Conference on Quality and Improvement](#)

April 30-May 2, 2007 • Orlando, Florida

BUSINESS IMPROVEMENT OPPORTUNITIES

Hello everyone,

I have been asked (and I do support this effort - as the process does work well) to pass this along to companies I work with in Ohio. Please take a moment to review the attached pdf file on Lean Assessments. TechSolve is willing to do this *for free through my recommendation* to help support the efforts in the region.

The diagnostic provides a "spider chart" of potential areas of opportunity for lean. It does provide a nice third-party assessment. It takes most of a day and requires a couple key leaders of the organization to be pretty engaged.

I look forward to speaking with you soon about this mutually beneficial opportunity.

Thank you!

Cindy Davis
Business Development Specialist/Counselor
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740-772-9814 VM
740-703-7325 Cell

ASSESSMENTS

beginning the process



TechSolve offers four different assessment tools for evaluating the current state of your company. These assessments, conducted at your site, will produce a detailed report highlighting areas for improvement as well as the current strengths of your processes.

The assessments are:

- Lean Enterprise Assessment
- Lean Innovation Assessment
- Lean Machining Assessment
- Procurement Assessment

LEAN ENTERPRISE ASSESSMENT

Capitalizing on lean improvement opportunities requires broad technical skills and solid experience, and TechSolve has extensive national experience applying and integrating lean tools. The Lean Enterprise Assessment, a one-day event that is free to TechSolve members and available for purchase by non-members, provides a quick method to evaluate an enterprise's operating and functional expertise, measuring your organization's effectiveness in up to 16 critical areas, including:

- Continuous Improvement
- Customer Focus
- Environmental and Safety
- Purchasing
- Quality

Common uses for the Assessment include:

- Annual internal benchmarking
- Initial step in annual planning process
- Internal alignment/consensus around key issues
- Prioritization of improvement projects

PROCUREMENT ASSESSMENT

The Procurement Assessment evaluates a company's purchasing function to determine its appropriateness and cost-effectiveness. By applying extensive procurement experience and a variety of proven techniques such as bundled requirements, renegotiation, competitive bidding, creative leasing, teaming, and leveraging established relationships, TechSolve helps companies implement very significant cost reductions.

FOR ADDITIONAL INFORMATION CONTACT DEB PERKINS
513.948.2116
800.345.4482
PERKINS@TECHSOLVE.ORG

WWW.TECHSOLVE.ORG

LEAN INNOVATION ASSESSMENT

In today's global marketplace, improving your company's manufacturing and business processes is not simply an option— it's a requirement. Lean Manufacturing has revolutionized the factory floor, and now, the movement is spreading to the New Product Development (NPD) process.

From new ideas through product launch, Lean Innovation is a comprehensive program that tackles both the Discovery portion of NPD, "What do we develop to be successful?", and the Development portion of NPD, "How do we develop more efficiently?"

The assessment conducted at your company is the first step in TechSolve's Lean Innovation Program.

LEAN MACHINING ASSESSMENT

TechSolve's lean machining experts assess plant layout, work flow, and machining systems. Their expertise enables your company to reduce manufacturing costs by 30-50%, reduce inventory by 50%, and increase part throughput by 100%. The assessment process identifies activities that increase costs such as:

- Excess tooling and fluid expenses
- Poor machining parameters selections
- Non-value added activities and quality deficiencies
- Excessive set-up times
- Low machine utilization

TechSolve has more experience applying Lean principles to machining environments than any other Lean consulting organization.

RESULTS

We map the results of your assessment using a spider diagram like the one below. The diagram will highlight both the strengths of your company and areas that could be improved.

