



THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

"ASQ's First Section of the New Millennium"



June 2006

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Editor – Mike MacCrae (mmaccrae@lppports.com)



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MESSAGE FROM THE CHAIR

This is my final Chair message to you the members and friends of the Scioto Valley Section of ASQ. This has been a wonderful year and I thank you all for a great time working together. We have done a lot of good things this year and laid a strong foundation to continue to excel. We have had an excellent schedule of meetings that have been held at various locations around our Section to attempt to get a least one meeting each year close to everyone. We have added two more vice Chairs to strengthen our lines of succession. We are adding two new Committees for Healthcare and for Six Sigma to better service our members and recognize areas of high interest in our service area. We have restarted our education program with offerings of two courses this past year. We have started a Quality Resource Center in the Business Incubator at the OSU South Centers in Piketon, Ohio. We have donated the furnishings and will be supplying literature and resources to help business and industry to understand and apply quality principles and tools to their jobs.

We have had a very active Leadership Committee this year and this has allowed us to do a lot. We have also had very good participation from our membership and 52 different people attending one or more meetings. For a Section of about 100 people, to have an average attendance of 15 + at our monthly meetings is great. We also added ten new members this past year!

In May, we had a meeting at the Adena Medical Center in Chillicothe. Patrick Noonan and Justin Fisk addressed the Lean/Six Sigma quality improvement program at Adena. Dr. John Gabis delivered a summary of his Six Sigma project on reduction of Medicare claim denials. Adena has several six sigma projects going and we heard about their efforts to excel in the Healthcare field. We had a great meal, learned how Adena is really changing and we had our best turnout of the year with 26 people in attendance.

In June we will be returning to Shawnee State University where David Todt, Ph.D. will be our speaker talking on the SSU Academic Quality Improvement Program. This will be the last meeting until fall so enjoy your summer, be safe and come back in the fall. More information on the June meeting will be found later in this newsletter.

We are starting to look at scheduling new meeting programs beginning in September. If anyone has any ideas, we are always open to suggestions. GE has an engine test facility in Peebles, OH and we are invited there in October for a tour and meeting. We will give you more details as the plans develop. We will be trying to have

at least one meeting in the Healthcare field and one in Education as we have the past several years. All ideas are welcome as we plan for next year, so contact any Leadership Committee member.

I would like to welcome three new members to the Leadership Committee: Connie Lang from Southern Ohio Medical Center; Bob Ervin, an Independent Consultant; and Rus Barnes of LATA/Parallax Portsmouth. Connie will serve as Chair of our new Healthcare Committee. Bob will serve as Chair of our Membership Committee. Rus will serve as News Letter Chair. A special thank you goes to Mike MacCrae who is retiring as News Letter Chair at the end of June. Mike has done a great job for us and we appreciate his service to the Section. We are also initiating a new Six Sigma Committee and Brian Lanning will Chair that committee in addition to his position as Examining Chair.

Dave Boulay, our Chair for next year, is now working on the Leadership Committee for 2006-07 year. If anyone would like to be a part of the Leadership Team, please contact anyone on the committee listed later in this news letter. We have lots of jobs to do and the more people we get involved, the easier it is on those doing the work. Service on any of the committees or Leadership Committee will earn 1.5 re-certification units for each year of service. We have a really good active membership and it is a pleasure to work with each of them.

We will be transitioning the Leadership to Dave Boulay a little early this year as I will be off having some surgery. Please contact Dave Boulay or Cindy Davis or any of the Leadership Committee if we can be of service to you. Thank you for this opportunity to serve as your Section Chair for this year.

Doug Scott, Outgoing Scioto Valley Section Chair – 2005-06

SETTING COURSE ON A NEW YEAR

By David Boulay, Oncoming Scioto Valley Section Chair – 2006-07

I look forward to serving as our Section Chair for the upcoming year. Doug Scott has established an outstanding leadership committee for 2006-2007. I am extremely pleased to work with a team that offers such tremendous experience and insight that will guide our section.

As we all know, ASQ is rich in history and traditions - this year is the 60-year anniversary (see the interesting stories of members (<http://www.asq.org/60/stories>)). Our section is also developing a local history that aligns well with the goals of the society. The ASQ website notes that “members don’t just join an organization – they join a community”.

We have a unique opportunity to continue to enrich our ASQ community by providing educational and networking activities and events in the area. We also have the opportunity to invite and educate others in the region currently not members of the world’s largest Quality community. Depending on your perspective, you might consider that we have an obligation to invite new members so they can be a part of the vast quality resources that can enhance individual careers and organizational competitiveness. The principles and practices of quality continuous improvement are requirements for organizations. People who enhance their skills through the offerings of ASQ not only gain individual enrichment, but also increase their value to the organizations they work for.

As Section Chair for 2006-2007, I am looking forward to setting course on a new year that builds on the national and local traditions of ASQ. Particularly, I look forward to ways that enhance our educational experiences and encourages new members to join us and become part of an excellent organization.

I welcome your ideas and insights!!

Have a great summer.

Sincerely,

David

SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2005-2006

<u>Officers</u>		<u>Phone</u>	<u>Ext</u>	<u>E-mail</u>
Chair	Dave Boulay	740-289-2071		boulay1@osu.edu
Vice Chair	Wade Midkiff	740-775-1120		midkiff@ieee.org
Treasurer	Tim Matchett	740-710-8946		cqp53@ohiohills.com
Secretary	Oscar Phillips	304-675-1150	217	oscar.phillips@supresta.com
Immediate Past Chair	Doug Scott	740-897-4771		dscott@lpports.com
Region 8 Director	Bob Rinderman	740-897-2440		rindermanrr@ports.usec.com
Section Director (08)*	Rich Biehle	606-836-3455		rbiehle@ezwv.com
Section Director (06)*	Cindy Zollo-Davis	800-556-2551		d2associates@earthlink.net
Section Director (07)*	Tim Matchett	740-710-8946		cqp53@ohiohills.com
Section Director (07)*	Bob Rinderman	740-897-2440		rindermanrr@ports.usec.com
Section Director (07)*	John Shewbrooks	740-897-3587		shewbrooksjb@ports.usec.com

* The number in parentheses is year ending a three year appointment in June

<u>Committee Chairs</u>		<u>Phone</u>	<u>E-mail</u>
Arrangements	Tom Houk	740-897-6502	houkt@tpmcllc.com
Auditing	Cindy Zollo-Davis	800-556-2551	d2associates@earthlink.net
Certification	Jim Thompson	740-897-5246	thompsonjf@ports.usec.com
Database	Wade Midkiff	740-775-1120	midkiff@ieee.org
Education	John Nemeth	740-441-6288	jenemeth@ra.rockwell.com
Examining	Brian Lanning	740-897-2084	lanningbm@ports.usec.com
Healthcare	Connie Lang		
Historian	Doug Scott	740-897-4771	dscott@lpports.com
Internet Liaison	Wade Midkiff	740-775-1120	midkiff@ieee.org
Koalaty Kid	Doug Scott	740-897-4771	dscott@lpports.com
Membership	Bob Ervin		
Newsletter	Rus Barnes	740-897-2809	mmaccrae@lpports.com
Nominating	Dan Longpre	740-897-5747	longpred@tpmcllc.com
Placement	Craig Gray	740-335-0335	grayc@yusa-oh.com
Program	vacant		
Publicity	John Hobensack	740-897-2253	hobensackje@ports.usec.com
Re-certification	Jim Brown	740-636-3038	jbrown@yusa-oh.com
SMP	Pamela Sperling	740-897-3603	psperling@lpports.com

JUNE PROGRAM – “ACADEMIC QUALITY IMPROVEMENT PROGRAM (AQIP)”

DATE: Thursday, June 15, 2006

LOCATION: Shawnee State University, 940 2nd Street, Portsmouth Ohio, Administration Building, President’s Conference Room

SPEAKER: David Todt, PhD, Associate Provost and Director of Institutional Planning

AGENDA: 5:30 pm: Registration & Networking
 6:00 pm: Dinner Buffet in the President’s Conference Room
 6:45 pm: Introduction of Speaker
 7:30 pm: Adjourn.

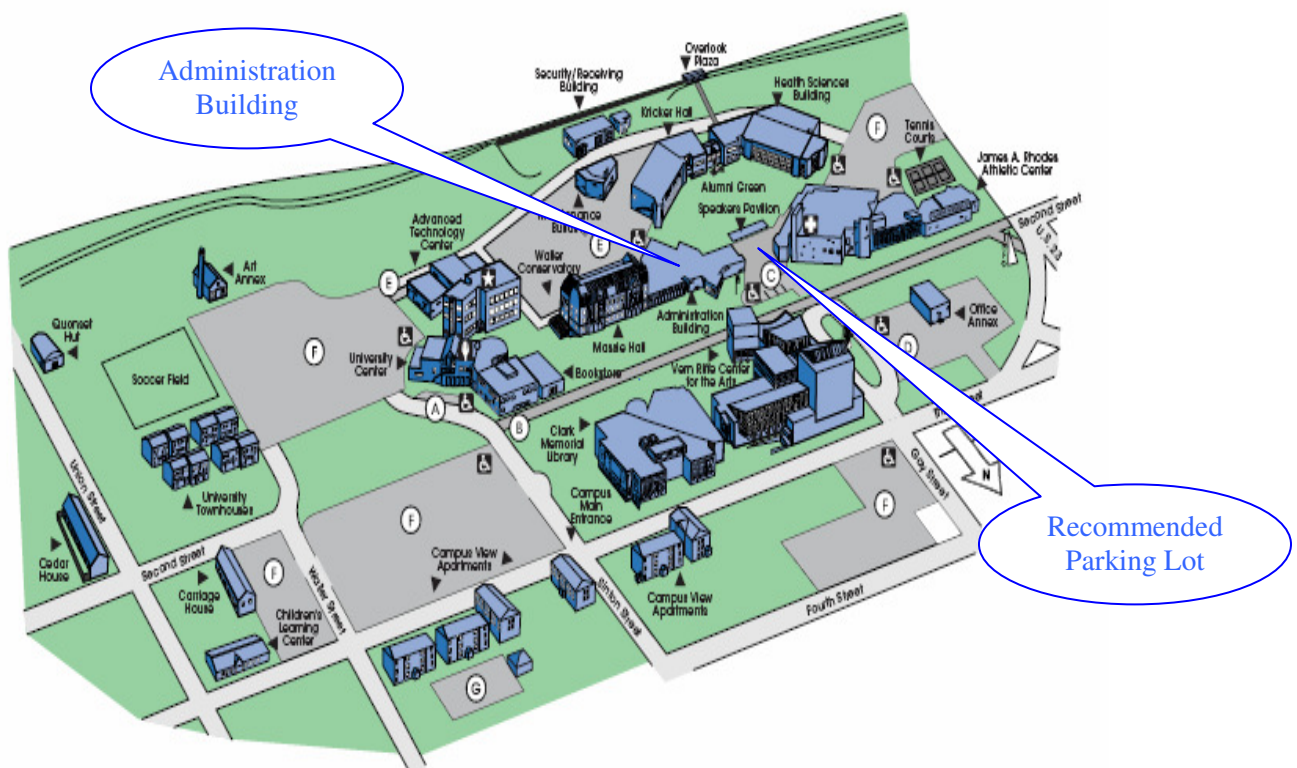
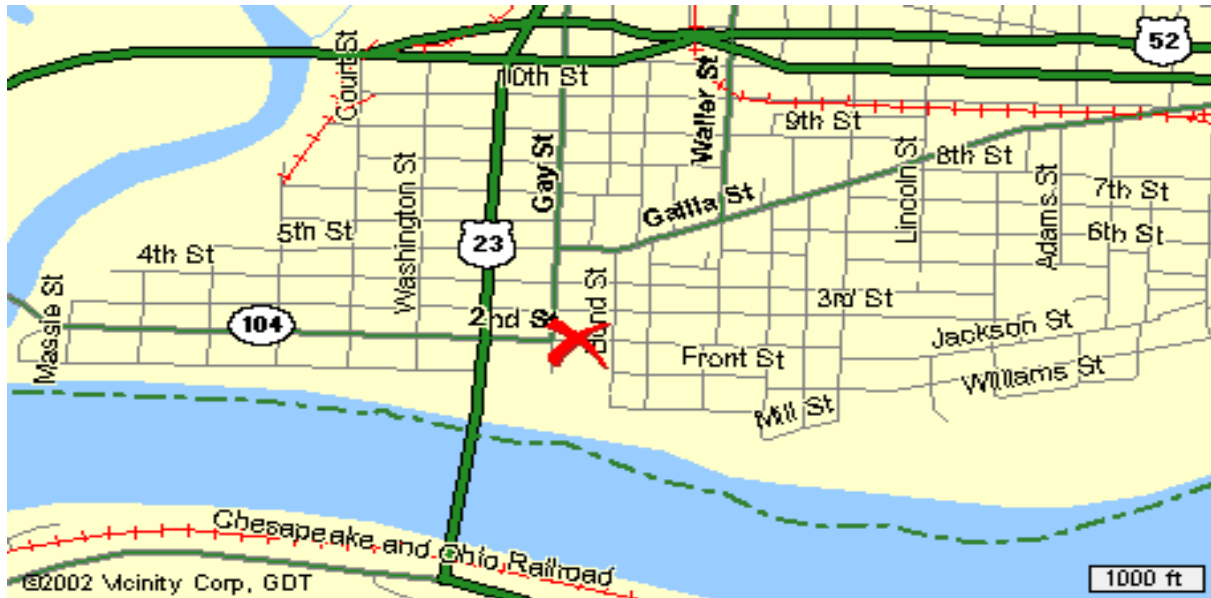
RECERTIFICATION: Individuals holding ASQ certifications can **earn 0.3 Recertification Units (RUs)** for attending the training session.

MENU: Dinner buffet containing: stuffed chicken breast, baked steak, herb roasted red potatoes, broccoli spears, tossed salad, various desserts, drink (coffee, tea, and water), bread and butter.

COST: The charge for the dinner buffet is \$15.00 including beverage. You may attend the program only, without dinner, at no cost. However, pre-registration is still required.

RESERVATIONS: Pre-registration is required by Monday, June 13. Please contact Tom Houk (houkt@tpmcllc.com; 740-897-6502) for reservations.

DIRECTIONS: Heading south on US Rt. 23 turn left (east) on 2nd street in Portsmouth. Shawnee State University is on the right.



ASQ CERTIFICATION EXAMS

The following table lists the various certifications offered by ASQ, the exam dates, and application deadlines:

Certifications	Application Deadline	Exam Date
Certified Biomedical Auditor (CBA)	08/18/06	10/21/06
Certified HACCP Auditor (CHA)		
Certified Mechanical Inspector (CMI)		
Manager of Quality/Organizational Excellence (CMQ/OE) – NEW (Formerly CQM)		
Certified Quality Technician (CQT)		
Certified Reliability Engineer (CRE)		
Certified Six Sigma Black Belt (CSSBB)		
Certified Quality Auditor (CQA)	10/06/06	12/02/06
Certified Quality Improvement Associate (CQIA)		
Certified Calibration Technician (CCT)		
Certified Quality Engineer (CQE)		
Certified Software Quality Engineer (CSQE)		
Certified Six Sigma Green Belt (CSSGB)		
Quality Process Analyst (QPA)		

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: <http://www.asq.org/certification/dates.html>.

CERTIFICATION PREPARATION

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

http://www.asq.org/portal/page?_pageid=33.39211.33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html

EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the ASQ web page <http://careers.asq.org/search.cfm> for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items.

BUSINESS IMPROVEMENT OPPORTUNITIES

Hello everyone,

I have been asked (and I do support this effort - as the process does work well) to pass this along to companies I work with in Ohio. Please take a moment to review the attached pdf file on Lean Assessments. TechSolve is willing to do this *for free through my recommendation* to help support the efforts in the region. The diagnostic provides a "spider chart" of potential areas of opportunity for lean. It does provide a nice third-party assessment. It takes most of a day and requires a couple key leaders of the organization to be pretty engaged.

I look forward to speaking with you soon about this mutually beneficial opportunity.

Cindy Davis, Business Development Specialist/Counselor, OSU/CETE, d2associates@earthlink.net
 740-772-9814 VM
 740-703-7325 Cell

ASSESSMENTS

beginning the process



TechSolve offers four different assessment tools for evaluating the current state of your company. These assessments, conducted at your site, will produce a detailed report highlighting areas for improvement as well as the current strengths of your processes.

The assessments are:

- Lean Enterprise Assessment
- Lean Innovation Assessment
- Lean Machining Assessment
- Procurement Assessment

LEAN ENTERPRISE ASSESSMENT

Capitalizing on lean improvement opportunities requires broad technical skills and solid experience, and TechSolve has extensive national experience applying and integrating lean tools. The Lean Enterprise Assessment, a one-day event that is free to TechSolve members and available for purchase by non-members, provides a quick method to evaluate an enterprise's operating and functional expertise, measuring your organization's effectiveness in up to 16 critical areas, including:

- Continuous Improvement
- Customer Focus
- Environmental and Safety
- Purchasing
- Quality

Common uses for the Assessment include:

- Annual internal benchmarking
- Initial step in annual planning process
- Internal alignment/consensus around key issues
- Prioritization of improvement projects

PROCUREMENT ASSESSMENT

The Procurement Assessment evaluates a company's purchasing function to determine its appropriateness and cost-effectiveness. By applying extensive procurement experience and a variety of proven techniques such as bundled requirements, renegotiation, competitive bidding, creative leasing, teaming, and leveraging established relationships, TechSolve helps companies implement very significant cost reductions.

FOR ADDITIONAL INFORMATION CONTACT DEB PERKINS
513.948.2116
800.345.4482
PERKINS@TECHSOLVE.ORG

WWW.TECHSOLVE.ORG

LEAN INNOVATION ASSESSMENT

In today's global marketplace, improving your company's manufacturing and business processes is not simply an option— it's a requirement. Lean Manufacturing has revolutionized the factory floor, and now, the movement is spreading to the New Product Development (NPD) process.

From new ideas through product launch, Lean Innovation is a comprehensive program that tackles both the Discovery portion of NPD, "What do we develop to be successful?", and the Development portion of NPD, "How do we develop more efficiently?"

The assessment conducted at your company is the first step in TechSolve's Lean Innovation Program.

LEAN MACHINING ASSESSMENT

TechSolve's lean machining experts assess plant layout, work flow, and machining systems. Their expertise enables your company to reduce manufacturing costs by 30-50%, reduce inventory by 50%, and increase part throughput by 100%. The assessment process identifies activities that increase costs such as:

- Excess tooling and fluid expenses
- Poor machining parameters selections
- Non-value added activities and quality deficiencies
- Excessive set-up times
- Low machine utilization

TechSolve has more experience applying Lean principles to machining environments than any other Lean consulting organization.

RESULTS

We map the results of your assessment using a spider diagram like the one below. The diagram will highlight both the strengths of your company and areas that could be improved.

