



THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

"ASQ's First Section of the New Millennium"

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MESSAGE FROM THE CHAIR

Hello Everyone!

There is more great news for the Scioto Valley section. The section was recently honored with the Gold Excellence Award and the Total Quality Award for the 2005-2006 time period. Of the 253 sections within the American Society for Quality, 98 sections were awarded the Total Quality Award and only 45 sections were awarded the Gold Excellence Award. These achievements happen due to the Leadership Committee's diligent use of the Section Management Process (SMP). The SMP is a section management model developed to assist sections in their planning and implementation of services and programs that will meet the needs of current and future members. Doug Scott, Section Chair during this time period, helped guide our section to this success. Through his dedication and the efforts as well as the dedication and focus of the leadership committee, the Scioto Valley section can stand proud with its' success.

Our section program year came to a close on Saturday June 9th, with the FIRST annual golf outing at the Chillicothe Country Club. We spend a day on the course and enjoyed the weather, networking and improving the quality of our golf games!!

Have a great summer!!

David Boulay, Scioto Valley Section Chair, 2006-2007

THE QUALITY SYSTEMS CORNER - Column by Bob Rinderman

I have received a great deal of very positive support and encouragement to develop a monthly column for the SVS "Scioto Valley Voice" Section Newsletter.

My intent for upcoming columns is to explore the subject of Quality Systems and share with the Members and other readers of the Newsletter some thoughts, opinions and experiences, developed over the course of my career in the Quality profession, regarding Quality Systems.

I have chosen to call this column the "Quality Systems Corner". Hopefully, it will be a source of fact, information and experience to be shared with the Members of the Section and readers of our Newsletter. In writing this column it is my hope that, together, we can do the following:

1. Share information, facts, experiences, opinion, methods, etc. with the readers;
2. Address questions, comments, etc. from our readers;
3. Open a dialogue with as many of our readers as care to respond;
4. Allow "guest" writers to contribute thoughts, comments and even entire columns on subjects that are germane to the subject of Quality Systems;
5. In some small way contribute to the value of our membership in ASQ and the Section.

For my part, this column is a way to share information with a great group of people for whom I have the greatest admiration: ASQ Members and others who might someday become ASQ Members! Hopefully, it will be a source of information, thought, encouragement, challenge and maybe even an opportunity to respectfully debate subjects, approaches and issues.

I would like to explore some of the current Quality Systems, such as:
ISO 9001-2000, "International Organization for Standardization Quality Management System";
ASME NQA-1, "Quality Assurance Program Requirements for Nuclear Facilities";
The Baldrige National Quality Program.

In contrast, it might also be interesting to compare the "new" with the "old" Quality Systems such as:
Mil-Q-9858, "Quality Program Requirements";
Mil-I-45208, "Inspection System Requirements";
Mil-C-45662, "Calibration System Requirements".

As part of the comparison process I envision a discussion of the various elements of each program, such as:

Organization	Calibration	Nonconforming Material	Corrective Action
Design Control	Document Control	Procurement	Others

Ultimately, I would hope that this column would empower us, as ASQ and Section Members, to open other dialogues on subjects that are a part of the Quality profession.

I could imagine regular or occasional columns, by SVS Members, on the subjects of:

Statistics	Six Sigma	Certification	Quality Management
Inspection	Quality Engineering	Community Service	Consulting
Healthcare Quality	Innovation	Quality Audit	

Obviously, those who would propose to write articles or columns should seek the advice and counsel of Section Officers and the Newsletter Chair. However, I can't imagine that there would be any resistance to an offer to write an article or column to be shared with the Membership.

I welcome this opportunity to contribute to the Section Newsletter and I look forward to exploring the subject of Quality Systems with you.

BOB RINDERMAN is an ASQ Member since 1966 who has developed and managed Quality Systems in a variety of industries. Bob is the Founding Chair of the Scioto Valley Section, past member of the ASQ Board of Directors and an ASQ Fellow.

NEW CERTIFIED SIX SIGMA BLACK BELT BODY OF KNOWLEDGE

The 2007 ASQ Certified Six Sigma Black Belt (CSSBB) Body of Knowledge (BOK) has been changed. The new BOK will become effective with the October 20, 2007 exam date. The changes include additions to and deletions from the past BOK. To view the new BOK go to:
<http://www.asq.org/certification/six-sigma/bok-07.html>.

Also the Certified Six Sigma Black Belt Committee has prepared a comparison between the old BOK and the new (2007) BOK. You can view this at:
<http://www.asq.org/certification/docs/sixsigma-bok-compare-0607.pdf>

Note that ASQ headquarters state that individuals who have either registered to take the October 20 exam or have taken the exam within the last two years will be mailed a copy of the new BOK along with a breakdown of the changes.

Please contact ASQ SVS Six Sigma Chair Brian Lanning if you have questions concerning the new BOK or Six Sigma/CQE questions in general.

2006-2007 PROGRAM YEAR

The program year has ended with our 1st Annual Golf Outing. What a great event! There will be no program scheduled for the month of July. The Leadership Committee will be developing a new schedule for the 2007-2008 year. Check back in next month's issue for a peak at what is being planned for another successful year for the Scioto Valley Section.

ASQ CERTIFICATION EXAMS

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: <http://www.asq.org/certification/dates.html>.

The following table lists the various certifications offered by ASQ, the exam dates, and application deadlines:

Certifications	Application Deadline	Exam Date
Biomedical Auditor HACCP Auditor Manager of Quality/ Organizational Excellence Quality Inspector Quality Technician Reliability Engineer Six Sigma Black Belt	08/17/07	10/20/07
Calibration Technician Quality Auditor Quality Engineer Quality Improvement Associate Quality Process Analyst Six Sigma Green Belt Software Quality Engineer	10/05/07	12/01/07

SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2006-2007

<u>Officers</u>		<u>Phone</u>	<u>E-mail</u>
Chair	Dave Boulay	740 289 2071	boulay1@osu.edu
Chair Elect	Cindy Zollo-Davis	800 556 2551	d2associates@earthlink.net
Vice Chair	Rich Biehle	606 836 3455	rbiehle@ezvv.com
Vice Chair	Jim Brown	740 636 3038	jbrown@yusa-oh.com
Vice Chair	Scott Foll	740 941 2319	scottfoll@millspride.com
Vice Chair	John Hobensack	740 897 2253	hobensackje@ports.usec.com
Treasurer	Tim Matchett	740 286 1621	cqp53@hotmail.com
Secretary	Connie Lang	740 356 8228	lang.connie@pikecommunityhospital.org
Immediate Past Chair	Doug Scott	740 897 4771	dscott@lpports.com
Reg. 8 Deputy Director	Bob Rinderman	740 897 2440	rindermanrr@ports.usec.com
Reg. 8 Deputy Director	Cindy Zollo-Davis	800 556 2551	d2associates@earthlink.net
Section Director (09)*	Pamela Sperling	740 897 3603	psperling@lpports.com
Section Director (09)*	Cindy Zollo-Davis	800 556 2551	d2associates@earthlink.net
Section Director (08)*	Rich Biehle	606-836-3455	rbiehle@ezvv.com
Section Director (07)*	Tim Matchett	740 286 1621	cqp53@hotmail.com
Section Director (07)*	Bob Rinderman	740 897 2440	rindermanrr@ports.usec.com
Section Director (07)*	John Shewbrooks	740 897 3587	shewbrooksjb@ports.usec.com

* The number in parentheses is year ending a three year appointment in June

<u>Committee Chairs</u>		<u>Phone</u>	<u>E-mail</u>
Arrangements	Tom Houk	740 897 6502	houkt@tpmcllc.com
Auditing	Pamela Sperling	740 897 3603	psperling@lpports.com
Certification	Jim Thompson	740 897 5246	thompsonjf@ports.usec.com
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Education	Cindy Zollo-Davis	800 556 2551	d2associates@earthlink.net
Examining	Brian Lanning	740 897 2084	lanningbm@ports.usec.com
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Program	Rich Biehle	606 836 3455	rbiehle@ezvv.com
Publicity	John Hobensack	740 897 2253	hobensackje@ports.usec.com
Re-certification	Jim Brown	740 636 3038	jbrown@yusa-oh.com
Six Sigma	Brian Lanning	740 897 2084	lanningbm@ports.usec.com
SMP	Cindy Zollo-Davis	800 556 2551	d2associates@earthlink.net

CERTIFICATION PREPARATION – A MESSAGE FROM THE CERTIFICATION CHAIR

Certification is formal recognition by ASQ that an individual has demonstrated proficiency within, and a comprehension of, a specified body of knowledge. It is peer recognition, not registration or licensure. Certification demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification: 1) Is a mark of excellence; and 2) Is an investment in your career and in the future of your employer. Studying for the one of the ASQ Examination allows the individual to gain new skills and upgrade their proficiency. Maintaining your certification secures the investment you've already made in your career.

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

http://www.asq.org/portal/page?_pageid=33.39211.33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html

EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the ASQ web page <http://careers.asq.org/search.cfm> for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items. Many new items are added daily to assist in your career searches.

CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by clicking each link below or visiting the ASQ website (www.asq.org).

16th Annual Service Quality Conference October 1-2, 2007 • San Diego, California

<http://www.asq.org/conferences/service-quality/index.html>

National Quality Education Conference November 11-13, 2007 • St. Louis, Missouri <http://nqec.asq.org/>