



THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

"ASQ's First Section of the New Millennium"

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MESSAGE FROM THE CHAIR

Greetings ASQ Members and Friends,

It is time to conduct our Annual election of Section officers for 2010-2011. This is a one-year term from July 1 to June 30. Our Nominating Committee of Doug Scott and Bob Rinderman have done a fine job in assembling this coming year's nominees. The proposed nominees are as follows:

- Andrea Davis, Chair
- Dan Longpre, Chair Elect
- Rob Christensen, Vice Chair
- Julie Puckett, Treasurer
- Connie Lang, Secretary

Nominees will be accepted from the floor during our next monthly program meeting on May 11, at the University Plaza Hotel on Olentangy River Road in Columbus. The nomination must be accepted by the nominee and accompanied by a petition signed by at least ten members in good standing; this is per our Standard Operating Agreement (SOA). The SOA is located on the Scioto Valley Section website at www.asqsvs.org. Elections will be conducted after the request for nominations from the floor but before the joint meeting with ASQ Section 801. If you are unable to attend this meeting, you can vote electronically by emailing me.

As always, feel free to email (davisaj@ports.usec.com) or call me at 740-253-5404 and give your input.

Andrea Davis, Interim Scioto Valley Section Chair, 2009-2010

MAY PROGRAM MEETING

DATE: Tuesday, May 11, 2010

TOPIC: Quality Improvement Using Stratification - Stratification allows us to identify a key input variable affecting the variation of key output variables. To use stratification, we identify a stratification factor such as the day of the week or machine type, partition the stratification factor into logical categories, and comparing the data for each category to highlight differences. Knowing a key input variable, one can focus on that variable with the intent of uncovering a root cause. We can use stratification to reduce variation in stable systems free of assignable causes. The presentation will use case studies to illustrate quality improvement using stratification.

LOCATION: University Plaza Hotel & Conference Center, 3110 Olentangy River Road, Columbus, OH 43202

BIOGRAPHY: Gordon Clark is a Professor Emeritus of Integrated Systems Engineering at The Ohio State University and a Principal of Clark Solutions. He is a registered Professional Engineer in the State of Ohio and a Certified Six Sigma Black Belt. He was a member of a team which completed thirty-three performance-improvement assessments of manufacturing companies. His recent consulting activities emphasize statistical analysis of data to improve quality. He is active in professional organizations. He was the chair of the American Society for Quality (ASQ) Statistics Division in 2007, he was chair of the Web Services Committee for ASQ's Division Affairs Council, and he is a co-chair of an ASQ conference (The Institute for Continual Quality Improvement). He has been an associate editor for three professional journals.

SCHEDULE:

5:30 to 6:00 PM:	Arrive, Register, Network
6:00 to 6:35 PM:	Dinner
6:35 to 6:45 PM:	Announcements
6:45 to 8:00 PM:	Presentation/Questions

MENU: Dinner will be a buffet. Cost is \$20 for members, \$10 for unemployed, retired, or students.

RE-CERTIFICATION UNITS: Those holding certifications will receive 0.3 recertification units for attending the event.

RESERVATIONS: Dinner reservations **MUST BE received by 5 pm Wednesday May 5th**. Meeting only reservations MUST BE received by 5 pm Monday, May 10th. Call Joe Hoess, Arrangements Chair at 614-228-5832, or e-mail: jhoess@lycos.com if you have questions.

[Make your reservation on line](#)
[Mail-in Reservation Form](#)

POLICY REGARDING CANCELLATIONS: Refunds are only given when cancellation occurs before registration deadline. Substitutions are allowed if the person with the original reservation notifies us of the change.

DIRECTIONS: From North and South - Take 315 south to University Plaza Hotel & Conference Center between Ackerman and North Broadway on Olentangy River Road. Ask for meeting room location when you arrive.

STRATEGY IN AN EVER-CHANGING WORLD By David Boulay May 4th, 2010

Recently I have been working on our organization's Baldrige application. A colleague and I have been particularly focused on the Strategic Planning section that consists of strategic development and deployment. What a great framework to assess and analyze how we conduct business! As leaders, we can agree on the importance of "working on" our organizations, but sometimes we are unsure where to turn or how to spend our focus. I think Baldrige provides a nice planning framework for deep thinking about how our organization operates. When it comes to strategic planning, Baldrige can help explore your strategy development process, your deployment of action plans, and how your strategic objectives address challenges and advantages.

Despite all the great thinking around strategy in the Baldrige framework, I find myself wondering how we can effectively develop strategy when the complexity of our environment causes continual change.

In this flat world, technology has enabled the creation and access to incomprehensible amounts of data. The global economy has expanded to a level that the points and locations of competitive threats and opportunities appear limitless. Certainly the vast possibilities of this complexity result in blind spots for us.

In the midst of describing our organization's strategic planning process for the Baldrige application, some unexpected and unanticipated events have occurred that may have profound strategic implications for the organization. Yet, even with our great talent and advisory board, we did not anticipate the potential changes (all positive, by the way).

Do we really have a sense of our strategic choices and their implications? It is simply too difficult to identify all the opportunities and threats that can guide strategic direction no matter how robust we make our strategic planning processes.

So, how well does your organization anticipate change and its strategic potential? Assuming that you cannot anticipate all the possibilities, how do you create organizational flexibility capable of responding to change while staying true to your mission, vision, and values? It seems adaptability to change should be a strategic priority for all of us.

EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the [ASQ web page](#) for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items. Many new items are added daily to assist in your career searches.

CERTIFICATION PREPARATION – A MESSAGE FROM THE CERTIFICATION CHAIR

Certification is formal recognition by ASQ that an individual has demonstrated proficiency within, and a comprehension of, a specified body of knowledge. It is peer recognition, not registration or licensure. Certification demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification: 1) Is a mark of excellence; and 2) Is an investment in your career and in the future of your employer. Studying for the one of the ASQ Examination allows the individual to gain new skills and upgrade their proficiency. Maintaining your certification secures the investment you've already made in your career.

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers: [Click Here](#)

CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by clicking each link below or visiting the ASQ website (www.asq.org).

World Conference on Quality and Improvement May 24-26, 2010 • St. Louis, MO
<http://wcqi.asq.org/index.html>

Institute For Software Excellence Conference May 24-26, 2010 • St. Louis, MO
<http://www.asq.org/conferences/institute-for-software-excellence/index.html>

2010 Quality in Sustainability Conference May 24-26, 2010 • St. Louis, MO
<http://www.asq.org/conferences/quality-in-sustainability/index.html>

Institute For Continual Quality Improvement May 24-26, 2010 • St. Louis, MO
<http://www.asq.org/conferences/institute-for-continual-quality-improvement/index.html>

19th Annual Service Quality Conference September 13-14, 2010 • Las Vegas, NV
<http://www.asq.org/conferences/service-quality/index.html>

18th National Quality Education Conference November 7-9, 2010 • Rosemont (Chicago), IL
<http://nqec.asq.org/>

Visit [ASQ's Calendar](#) for more events.

LEADERSHIP COMMITTEE

The Leadership Committee meeting dates for program year 2009-2010 are listed below. Meeting times are 5:30 pm. All members are welcome to attend the Leadership Committee meetings.

Officers and Chairs with reports due for review/approval at monthly meetings, please consider sending advance draft copy to the Leadership Committee. If your schedule does not allow attendance, please consider calling in to the established bridge line in lieu of being on site for the meeting (Voice Bridge 800-786-1922, PIN 68793743).

- May 6 Thurs/ OSU Piketon
- June 3 Thurs/ OSU Piketon

2009-2010 PROGRAM YEAR SCHEDULE

The Program Schedule is developed by the Leadership Committee at the beginning of the program year. Some of the meeting dates and times have not been confirmed due to the speaker's availability. Please note that some scheduled meeting dates, locations and topics may change. Every effort will be taken to provide advance notification of any changes to the scheduled program using e-mail or updates in the newsletter.

Meeting Date	Location	Theme/Topic	Speaker
May 11	Columbus Section	Statistics	Dr. Gordon Clark
June 17	OSU Piketon	Natural Beekeeping in Top Bar Hives	Chris Lovett

ASQ CERTIFICATION EXAMS

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: <http://www.asq.org/certification/dates.html>.

The following table lists the various certifications offered by ASQ, exam dates, and application deadlines. Additional exam dates are available through scheduled seminars and workshops which can be viewed at the website given above.

	Exam Date	Application Deadline	Late Application Fee (\$50) Deadline
Biomedical Auditor	October 2, 2010	August 6, 2010	August 18, 2010
	March 5, 2011	January 14, 2011	January 19, 2011
Calibration Technician	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
HACCP Auditor	October 2, 2010	August 6, 2010	August 18, 2010
	March 5, 2011	January 14, 2011	January 19, 2011
Manager of Quality/Organizational Excellence	October 2, 2010	August 6, 2010	August 18, 2010
	March 5, 2011	January 14, 2011	January 19, 2011
Pharmaceutical GMP Professional	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
Quality Auditor	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
Quality Engineer	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
Quality Improvement Associate	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
Quality Inspector	October 2, 2010	August 6, 2010	August 18, 2010
	March 5, 2011	January 14, 2011	January 19, 2011
Quality Process Analyst	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
Quality Technician	October 2, 2010	August 6, 2010	August 18, 2010
	March 5, 2011	January 14, 2011	January 19, 2011
Reliability Engineer	October 2, 2010	August 6, 2010	August 18, 2010
	March 5, 2011	January 14, 2011	January 19, 2011
Six Sigma Black Belt	October 2, 2010	August 6, 2010	August 18, 2010
	March 5, 2011	January 14, 2011	January 19, 2011
Six Sigma Green Belt	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
Software Quality Engineer	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010

SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2009-2010

Office	Name	Phone	E-mail
Chair	Robert Ervin	740 384 3479	boberv@copper.net
Chair Elect	Andrea Davis	740 897 2629	davisaj@ports.usec.com
Vice Chair	Chad Rausch		crausch@HaselwoodEnt.com
Vice Chair	Mark D. Cade		cademd@ports.usec.com
Vice Chair	Rob Christensen		rob_jan@excite.com
Vice Chair	Dan Longpre	740 897 5747	longpred@tpmcllc.com
Treasurer	Julie Puckett		julie.puckett@genmills.com
Secretary	Connie Lang	740 947 6441	lang.connie@pikecommunityhospital.org
Immediate Past Chair	John Hobensack	740 897 2253	john.hobensack@lex.doe.gov
Reg. 8 Deputy Director	Bob Rinderman	740 897 2440	rindermanrr@ports.usec.com
Reg. 8 Deputy Director	Cynthia L. Davis	740 772 2019	d2associates@earthlink.net
Section Director (10)	Tim Matchett	740 286 1621	cqp53@hotmail.com
Section Director (10)	Bob Rinderman	740 897 2440	rindermanrr@ports.usec.com
Section Director (10)	R. Douglas Scott	740 772 6997	rdscott@horizonview.net
Section Director (10)	Cynthia L. Davis	740 772 2019	d2associates@earthlink.net
Section Director (12)	David Boulay		boulay.1@osu.edu
Section Director (11)	Rich Biehle	606-836-3455	rbiehle@gmail.com

The number in parentheses is year ending a three year appointment in June

Committee Chairs	Name	Phone	E-mail
Arrangements	Tom Houk	740 897 6502	tom.houk@lex.doe.gov
Auditing	Rob Christensen		rob_jan@excite.com
Certification	Jim Thompson	740 897 5246	thompsonjf@ports.usec.com
Database	Wade Midkiff	225 323 3701	midkiff@ieee.org
Education	Cynthia L. Davis	740 772 2019	d2associates@earthlink.net
Examining	Brian Lanning	740 897 2084	lanningbm@ports.usec.com
Healthcare	Connie Lang	740 947 6441	lang.connie@pikecommunityhospital.org
Historian	R. Douglas Scott	740 772 6997	rdscott@horizonview.net
Internet Liaison	Wade Midkiff	225 323 3701	midkiff@ieee.org
Koalaty Kid	R. Douglas Scott	740 772 6997	rdscott@horizonview.net
Membership	Mark D. Cade		cademd@ports.usec.com
Newsletter	Rus Barnes	740 897 2809	rbarnes@lpports.com
Nominating	R. Douglas Scott	740 772 6997	rdscott@horizonview.net
Placement	Craig Gray	740 335 0335	cgray@yusa-oh.com
Program	vacant		
Publicity	Tim Matchett	740 286 1621	cqp53@hotmail.com
Re-certification	Jim Brown	740 606 6546	shredder0212@roadrunner.com
Six Sigma	Brian Lanning	740 897 2084	lanningbm@ports.usec.com
SMP	Cynthia L. Davis	740 772 2019	d2associates@earthlink.net