



# THE SCIOTO VALLEY VOICE

## AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

*"ASQ's First Section of the New Millennium"*



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### **MESSAGE FROM THE CHAIR**

Greetings ASQ Members and Friends,

On the positive side, I am well along with my spring yard work with about 3,000 square feet of flower seeds planted (poppies, daisies, and coneflowers), all nicely covered with straw. On the negative side, there were grass seeds in the straw, and although the flowers are barely up, I can definitely say the grass is doing nicely. So is the ebb and flow of my yard beautification efforts. The weeds usually prevail, but I am a yard warrior and I'll Be Back! Ha!

Well, unfortunately we won't be back for a dinner program meeting in May. The Leadership Committee (LC) tried hard to lock in a meeting, but none of our prospects could commit soon enough for us to schedule and complete the publicity needed to ensure a good turnout. We will, though, be back in June for an end of program year meeting at Moyers on the Ohio River. The LC is still firming up the date and agenda, and we expect to send the notice out to you soon.

For all you who could attend, I am sure you enjoyed the April dinner meeting on Quality Management System and Microencapsulation at Glatfelter Paper in Chillicothe. We had a great turnout with 34 people attending. My special thanks to Greg Lovensheimer, and the other speakers and tour guides for putting together a topnotch meeting. They provided great insight into the Glatfelter Paper mission and goals, focus on innovation, product mix, and key production areas of the plant. My head is still spinning watching the paper fly off the "Chief" paper machine – that's one fast machine! I came away with confidence that Glatfelter Paper is seeking every way possible to innovate in the paper business, and I think with the dedication these representatives showed they will continue to find the opportunities. This meeting renewed our long standing relationship with Glatfelter, and I am sure we will be back again in the future to see more innovation at the plant.

I expect to roll out a survey in the June meeting at Moyers to get your feedback on what we did and didn't do right this year, and how we can improve next year. The LC has lots of ideas for the program schedule and other activities next year, and we want to make sure we are meeting your needs for keeping our section an interesting and fun group to be a part of. I was elated at the Glatfelter Paper meeting when a person came up to me from outside our section and said, *thank you so much for having me on your Newsletter list, I really enjoy your meetings.* That reinforces to me we are doing something right. As always, your feedback good and bad is the best barometer and I always encourage you to provide it to me personally ([longpred@wems-llc.com](mailto:longpred@wems-llc.com)) or any LC member.

Thank you for your support.

Dan Longpre, Scioto Valley Section Chair, 2011-2012

## **FEBRUARY PROGRAM SUMMARY**

Some aspects of the rapidly expanding areas of video surveillance and security access systems were unveiled by industry experts February 23. The subject of the ASQ Scioto Valley Section's February dinner program was "Security and Surveillance Video and Access Control Systems." The location was the OSU Endeavor Center near Piketon.



Jim Simmons (right) and Sam Yerardi (below) of InSolves discussed Honeywell video monitoring and Hirsch security control and provided demonstrations of systems their company engineers and then offers to its clients. The program included a tour of InSolves manufacturing areas at the Endeavor Center.



Those holding ASQ certifications received 0.3 RUs for attending the presentation and an additional 0.3 RUs for participating in the tour.

In addition to the speakers, those present included SVS members Dorinda Byers, TechSolve; Dan Longpre, WEMS; Doug Scott, InSolves; Bob Rinderman, FBP; Joe Moss, FBP; John Hobensack, WAI; Emily Smith, Iron City Pipe; Bonnie Spencer, FBP; Rus Barnes, LATA; Tom Houk, RSI; Connie Lang, Pike Community Hospital; Tim Matchett, Geiger Brothers; John Shewbrooks, FBP; Mike MacCrae, USEC - ACP; Bob Kefgen, InSolves; Sarah Lackey, General Mills; and guests Cheryl Yerardi, Betty Scott, Dave Scott, Lynn Moody, Cindy Houk, Greg Lang, Will McCabe, Roger Ramsey and Reinhard Friske.

## **E LEARNING**

A broad variety of self-learning opportunities are available on the internet today for almost any industry and skill level. The links below provide readable, interesting, and stimulating information in the "quality" realm. Use these sites to enhance your body of knowledge in a broad range of topics.

<http://www.qualitymag.com/>

<http://www.qualitydigest.com/index.html>

<http://www.qualitygurus.com/courses/>

[http://www.nortonaudits.com/professional\\_services/OnLineTraining.html](http://www.nortonaudits.com/professional_services/OnLineTraining.html)

<http://www.qualityassurancemag.com/Multimedialist.aspx>

**SVS SECTION SPONSORS THE AMERICAN CANCER SOCIETY RELAY FOR LIFE**

Next month on June 9, 2012, Restoration Services, Inc. will sponsor a golf tournament at Big Beaver Golf Course to benefit the American Cancer Society Relay for Life. Our very own Section sponsored a hole in this wonderful event. The section even entered a team in the tournament. See flyer on last page for additional information.

Relay For Life is a life-changing event that gives everyone in communities across the globe a chance to celebrate the lives of people who have battled cancer, remember loved ones lost, and fight back against the disease.

At Relay, teams of people camp out at a local high school, park, or fairground and take turns walking or running around a track or path. Because cancer never sleeps, Relays are overnight events up to 24 hours in length. Relayers do not have to walk all night, but each team is asked to have a representative on the track at all times during the event. Learn more at [www.relayforlife.org](http://www.relayforlife.org).

**EMPLOYMENT OPPORTUNITIES & TOOLS**

Check out the [ASQ web page \(http://careers.asq.org/search.cfm\)](http://careers.asq.org/search.cfm) for information on finding other available job opportunities, job seeker support, posting a resume, and many other helpful items. Many new items are added daily to assist in your career searches.

**2011-2012 PROGRAM YEAR SCHEDULE**

The Program Schedule is developed by the Leadership Committee at the beginning of the program year. Some of the meeting dates and times have not been confirmed due to the speaker’s availability. Please note that some scheduled meeting dates, locations and topics may change. Every effort will be taken to provide advance notification of any changes to the scheduled program using e-mail or updates in the newsletter.

<b>Meeting Date</b>	<b>Location</b>	<b>Theme</b>	<b>Topic/Speaker</b>
September 22	Piketon Endeavor Center	Quality in Providing Community Services	Program and Mission of Endeavor Center – Jerry Driggs
October 20	Jackson – Fairgreens Country Club	Quality in Manufacturing	Quality in Golf Club Manufacturing and Policing of Counterfeit Clubs – Jim McCleery
November 17	Huntington	Quality in Engineering	Becker/SMC Electrical
December 8	Chillicothe	Quality in Inspection	Bridge Inspection by Ohio Department of Transportation – Greg Baird
January 26	Piketon – Pike Community Hospital	Quality Matters in Healthcare	Pike Community Hospital – Connie Lang
February 23	Piketon Endeavor Center	Process Video Monitoring	InSolves – Sam Yerardi and Jim Simmons
March 22	Portsmouth, OH – Portsmouth Brewing Co.	Nuclear Construction	Quality Control in Nuclear Power Plant Construction
April 19	Chillicothe, Glatfelter Paper	Quality in Paper Production	Quality Management System, Microencapsulation and tour
May	No program scheduled.		
June	Manchester, OH – Moyers Winery	TBD	TBD

## LEADERSHIP COMMITTEE MEETINGS

The Leadership Committee meeting dates for program year 2011-2012 are listed below. Meeting times are 5:30 pm. All members are welcome to attend the Leadership Committee meetings which are held at the OSU Endeavor Center in Piketon.

Officers and Chairs with reports due for review/approval at monthly meetings, please consider sending advance draft copy to the Leadership Committee. If your schedule does not allow attendance, please consider calling in to the established bridge line in lieu of being on site for the meeting (Voice Bridge 800-786-1922, PIN 68793743).

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| <ul style="list-style-type: none"><li>• August 4, Thursday</li><li>• September 1, Thursday</li><li>• October 6, Thursday</li><li>• November 3, Thursday</li><li>• December 1, Thursday</li><li>• January 5, Thursday</li></ul> | <ul style="list-style-type: none"><li>• February 2, Thursday</li><li>• March 1, Thursday</li><li>• April 5, Thursday</li><li>• May 10, Thursday</li><li>• June 7, Thursday</li></ul> |
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## CERTIFICATION PREPARATION – A MESSAGE FROM THE CERTIFICATION CHAIR

Good  
Luck!

Six individuals from Alcon Labs are scheduled to take the Certified Quality Improvement Associate (CQIA) examination on 6/2/12. The Alcon Labs Huntington, WV, facility manufactures the intraocular lens (IOL) – ACRYSOFF®. Alcon offers the widest spectrum of eye care products in Surgical, Pharmaceutical and Vision Care across 180 markets and runs operations in 75 countries. Good luck from the Leadership Committee! This certification will help to ensure quality products continue to be produced at Alcon Labs.

Certification is formal recognition by ASQ that an individual has demonstrated proficiency within, and a comprehension of, a specified body of knowledge. It is peer recognition, not registration or licensure. Certification demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification: 1) is a mark of excellence; and 2) is an investment in your career and in the future of your employer. Studying for one of the ASQ Examinations allows the individual to gain new skills and upgrade their proficiency. Maintaining your certification secures the investment you've already made in your career.

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers: [Click Here: http://www.asq.org/training-and-certification.html](http://www.asq.org/training-and-certification.html)

## CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

Take  
Note

The Rocky Mountain Quality Conference is being held September 12-15, 2012 by ASQ Section 1300. This conference has a proud 33 year history. This year over 500 participants are expected from all over the nation representing ASQ sections as well as Universities and companies committed to quality. This conference is partially funded by the Special Projects committee of ASQ national. Additional information can be seen at [www.asqdenver.org](http://www.asqdenver.org).

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by clicking each link below or visiting the ASQ website ([www.asq.org](http://www.asq.org)).

[World Conference on Quality and Improvement](#)

May 21 – 23, 2012 • Anaheim, CA

[Quality Institute for Healthcare](#)

May 21 – 23, 2012 • Anaheim, CA

**21st Annual ASQ Audit Division Conference**

October 11 – 12, 2012 • Augusta, GA

**21st Annual Service Quality Conference**

October 15 – 16, 2012 • Baltimore, MD

**2012 National Quality Education Conference**

November 11 – 12, 2012 • Louisville, KY

**Lean and Six Sigma Conference**

March 4 - 5, 2013 • Phoenix, AZ

**World Conference on Quality and Improvement**

May 6 - 8, 2013 • Indianapolis, IN

Visit [ASQ's Calendar](http://www.asq.org/java_members/calendar/searchEvents.jsp) for events at [http://www.asq.org/java\\_members/calendar/searchEvents.jsp](http://www.asq.org/java_members/calendar/searchEvents.jsp).

**SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2011-2012**

<b>Office</b>	<b>Name</b>	<b>Phone</b>	<b>E-mail</b>
Chair	Dan Longpre	740 897 5747	<a href="mailto:longpred@wems-llc.com">longpred@wems-llc.com</a>
Chair Elect	Rob Christensen		<a href="mailto:rob_jan@excite.com">rob_jan@excite.com</a>
1 <sup>st</sup> Vice Chair	Julie Puckett	740 286 9293	<a href="mailto:julie.puckett@genmills.com">julie.puckett@genmills.com</a>
2 <sup>nd</sup> Vice Chair	Mike MacCrae		<a href="mailto:maccraems@usec.com">maccraems@usec.com</a>
Treasurer	Tami Kratochvil		<a href="mailto:tjkrat@hotmail.com">tjkrat@hotmail.com</a>
Secretary	John Hobensack	740 897 2253	<a href="mailto:john.hobensack@lex.doe.gov">john.hobensack@lex.doe.gov</a>
Immediate Past Chair	Andrea Davis	740 897 2629	<a href="mailto:davisaj@ports.usec.com">davisaj@ports.usec.com</a>
Reg. 8 Deputy Director	Bob Rinderman	740 897 2440	<a href="mailto:rindermanrr@ports.usec.com">rindermanrr@ports.usec.com</a>
Reg. 8 Deputy Director	Cynthia L. Davis	740 772 2019	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Section Director (12)	Rich Biehle	606-836-3455	<a href="mailto:rbiehle@gmail.com">rbiehle@gmail.com</a>
Section Director (12)	Cynthia L. Davis	740 772 2019	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Section Director (13)	John Hobensack	740 897 2253	<a href="mailto:john.hobensack@lex.doe.gov">john.hobensack@lex.doe.gov</a>
Section Director (13)	Bob Rinderman	740 897 2440	<a href="mailto:rindermanrr@ports.usec.com">rindermanrr@ports.usec.com</a>
Section Director (13)	R. Douglas Scott	740 772 6997	<a href="mailto:rdscott@horizonview.net">rdscott@horizonview.net</a>
Section Director (13)	John Shewbrooks	740 897 3587	<a href="mailto:shewbrooksjb@ports.usec.com">shewbrooksjb@ports.usec.com</a>
Section Director (14)	David Boulay		<a href="mailto:boulay.1@osu.edu">boulay.1@osu.edu</a>
Section Director (14)	Tim Matchett	740 286 1621	<a href="mailto:cqp53@hotmail.com">cqp53@hotmail.com</a>

The number in parentheses is year ending a three year appointment in June.

<b>Committee Chairs</b>	<b>Name</b>	<b>Phone</b>	<b>E-mail</b>
Arrangements	Tom Houk	740 897 6502	<a href="mailto:tom.houk@lex.doe.gov">tom.houk@lex.doe.gov</a>
Auditing	OPEN		
Certification	Jim Thompson	740 897 5246	<a href="mailto:thompsonjf@ports.usec.com">thompsonjf@ports.usec.com</a>
Database	Wade Midkiff	225 323 3701	<a href="mailto:midkiff@ieee.org">midkiff@ieee.org</a>
Education	Cynthia L. Davis	740 772 2019	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Examining	Brian Lanning	740 897 2084	<a href="mailto:lanningbm@ports.usec.com">lanningbm@ports.usec.com</a>
Healthcare	Connie Lang	740 947 6441	<a href="mailto:lang.connie@pikecommunityhospital.org">lang.connie@pikecommunityhospital.org</a>
Historian	R. Douglas Scott	740 772 6997	<a href="mailto:rdscott@horizonview.net">rdscott@horizonview.net</a>
Internet Liaison	Wade Midkiff	225 323 3701	<a href="mailto:midkiff@ieee.org">midkiff@ieee.org</a>
Membership	John Hobensack	740 897 2253	<a href="mailto:john.hobensack@lex.doe.gov">john.hobensack@lex.doe.gov</a>
Newsletter	Rus Barnes	614 508 1248	<a href="mailto:rbarnes@lata.com">rbarnes@lata.com</a>
Nominating	R. Douglas Scott	740 772 6997	<a href="mailto:rdscott@horizonview.net">rdscott@horizonview.net</a>
Outreach	Erica Cheetham		<a href="mailto:echeetham@rcbi.org">echeetham@rcbi.org</a>
Placement	OPEN		
Program	OPEN		
Publicity	Tim Matchett	740 286 1621	<a href="mailto:cqp53@hotmail.com">cqp53@hotmail.com</a>
Re-certification	Jim Brown	740 606 6546	<a href="mailto:shredder0212@roadrunner.com">shredder0212@roadrunner.com</a>
Six Sigma	Brian Lanning	740 897 2084	<a href="mailto:lanningbm@ports.usec.com">lanningbm@ports.usec.com</a>
SMP	OPEN		
VOCC	Andrea Davis	740 897 2629	<a href="mailto:davisaj@ports.usec.com">davisaj@ports.usec.com</a>



**ASQ CERTIFICATION EXAMS**

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: <http://www.asq.org/certification/dates.html>.

The following table lists the various certifications offered by ASQ, exam dates, and application deadlines. Additional exam dates are available through scheduled seminars and workshops which can be viewed at the website given above.

<b>Certification</b>	<b>Exam Date</b>	<b>Application Deadline</b>	<b>Late Application Fee (\$50) Deadline</b>
Biomedical Auditor	October 6, 2012	August 17, 2012	August 22, 2012
Calibration Technician	June 2, 2012	April 13, 2012	April 18, 2012
	December 1, 2012	October 12, 2012	October 17, 2012
HACCP Auditor	October 6, 2012	August 17, 2012	August 22, 2012
Manager of Quality/Organizational Excellence	October 6, 2012	August 17, 2012	August 22, 2012
Master Black Belt	October 6, 2012	Portfolio Deadline: June 6, 2012	N/A for Portfolio
		Exam Application Deadline: August 17, 2012	August 22, 2012
Pharmaceutical GMP Professional	June 2, 2012	April 13, 2012	April 18, 2012
	December 1, 2012	October 12, 2012	October 17, 2012
Quality Auditor	June 2, 2012	April 13, 2012	April 18, 2012
	December 1, 2012	October 12, 2012	October 17, 2012
Quality Engineer	June 2, 2012	April 13, 2012	April 18, 2012
	December 1, 2012	October 12, 2012	October 17, 2012
Quality Improvement Associate	June 2, 2012	April 13, 2012	April 18, 2012
	December 1, 2012	October 12, 2012	October 17, 2012
Quality Inspector	October 6, 2012	August 17, 2012	August 22, 2012
Quality Process Analyst	June 2, 2012	April 13, 2012	April 18, 2012
	December 1, 2012	October 12, 2012	October 17, 2012
Quality Technician	October 6, 2012	August 17, 2012	August 22, 2012
Reliability Engineer	October 6, 2012	August 17, 2012	August 22, 2012
Six Sigma Black Belt	October 6, 2012	August 17, 2012	August 22, 2012
Six Sigma Green Belt	June 2, 2012	April 13, 2012	April 18, 2012
	December 1, 2012	October 12, 2012	October 17, 2012
Software Quality Engineer	June 2, 2012	April 13, 2012	April 18, 2012
	December 1, 2012	October 12, 2012	October 17, 2012

**RCBI QUALITY DIRECTOR CAPTURES LEAN SIX SIGMA BLACK BELT**

Erica Cheetham, Director of Quality Services at the Robert C. Byrd Institute for Advanced Flexible Manufacturing (RCBI), has successfully completed the Web-Leveraged Lean Six Sigma Black Belt Course at the Fisher College of Business, The Ohio State University.

Six Sigma is a management strategy widely used in industry. Six Sigma uses a set of quality management methods to identify and remove the causes of defects or errors and minimize variability in production. Those highly trained in the strategy are recognized with the “black belt” designation.

“Erica’s spirit, drive and dedication to achieving operational excellence is what has made RCBI’s Quality Division what it is today,” said RCBI Director & CEO Charlotte Weber. “RCBI has an exceptional Quality Management Team that works hand-in-glove with manufacturers introducing more than just quality systems -- they bring new ways in which to do business.”

RCBI’s Quality group helps manufacturers develop and implement documented quality systems to help ensure that they remain effective, sought-after and environmentally conscious suppliers. To this end, RCBI offers a strong schedule of specialized, quality-focused courses in the latest applications and techniques and regularly helps companies develop work instructions and supervisory management skills.

In addition to Ms. Cheetham’s work at RCBI, she also serves as an adjunct faculty member at the College of Information, Technology & Engineering, Marshall Graduate College. Ms. Cheetham was recently elected Third Vice Chair for 2012-13 for the American Society for Quality (ASQ) Scioto Valley Section.

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## **REGISTER YOUR GOLF TEAM NOW!**



### **Inaugural Portsmouth Gaseous Diffusion Plant Golf Scramble**

Benefiting American Cancer Society Relay For Life



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9 A.M. SHOTGUN START  
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- Checks or cash accepted
- Event open to public
- Cash prizes, Gas Cards, Gift Cards and more.