



THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY
SCIOTO VALLEY SECTION 0815

"ASQ's First Section of the New Millennium"



November 2005
Volume 8, Number 9
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MESSAGE FROM THE CHAIR

Fall is a time of change. There is the changing of the season with the leaves, the weather, type of clothing etc. There is the changing of appearances with Halloween costumes. There is excitement that comes with change. There is anticipation of children that they will get lots of good candy when they go trick-or treating. There is excitement as we look forward to football post season games for guys and shopping and the holidays for all of us. The women attend the bazaars and craft shows as they prepare for the holidays. This fall has brought some changes for ASQ as well.

I was privileged to represent the Section at a first ever Leadership Summit in Milwaukee in October where we discussed MEMBER VALUE of ASQ. ASQ has changed over the last 50 – 60 years and will continue to change. Almost 200 people from Sections, Divisions, Headquarters Staff, the Board and Forums gathered to plan a blueprint for the future for ASQ or in the current vernacular, the Extreme Makeover of ASQ. With our membership declining, what do our members value and where do we need to lead?

Some of the major issues we face are Globalization, Innovation/Creativity/Change, Outsourcing, Consumer sophistication, value creation, and changes in quality. We the people, the volunteers of ASQ will renovate (make new and better) our House of Quality. This will be accomplished by listening, instilling and kindling passion, building hope and establishing partnerships and networking to reach our goals. Through unity, community and commitment to do the work we will succeed in making Quality a global priority, an organizational imperative and a personal ethic. ASQ will become the community of choice for everyone who seeks quality concepts, technology and tools to improve themselves and the World.

In our ever changing world, ASQ Headquarters has made some changes that do impact us. Karen Prosser has been a wonderful asset to us as our representative on the Community Care staff. Karen is assuming a new position as Program Administrator in the Membership & Community Growth & Development workgroup of ASQ. We welcome Jeannette Cooke who is now officially our Community Care Administrator and I am sure Jeannette will be just as helpful to us as we move ahead in the new ASQ.

We just received word last week that the Scioto Valley Section is one of 135 sections achieving Level 1 Basic Requirements and one of 83 sections earning Level 2, Business Planning Level of the Section Management Process for the 2005 – 2006 year. We also received official notification that for the 2004-05, Section Management Process, we earned the Total Quality Award, one of the highest honors a section can earn in the Society. Only 104 of 252 ASQ sections earned this award for the 2004-05 year! While these awards are wonderful, your Leadership Committee is working even harder to provide you with meaningful programs that you want to support.

Our October meeting was very interesting as we heard how Jim Parks has lead the way in developing opportunities for Ross County Airport and TRM Enterprises to grow and expand to their full potential. It was amazing to find out what all can be done with an asphalt runway facility. We did try a new dinner venue for our Section and if you couldn't attend, you missed a great meal at the Old Canal Smoke House Restaurant in Chillicothe.

We will have some changes to the meeting schedule at least for November and December as we have been requested to postpone our Quality in the Healthcare meeting at Kings Daughters Hospital. We will keep you posted as the plans are completed. Please hold November 15 (Tuesday) evening open for our next membership meeting which will be Quality in Education with Dr. Bill Lindsay as our speaker. Dr. Lindsay is a Baldrige examiner and will speak to us about how some school systems have applied the quality tools to achieve the Baldrige Award. Further details will follow soon about the November meeting.

We are currently working on the slate of officers for the 2006 – 2007 Section year. Any members who would be interested in joining the Leadership Committee should contact me (Doug Scott at dscott@lports.com) or any member of the Leadership Committee.

Doug Scott
Scioto Valley Section Chair – 2005-06

SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2005-2006

Officers		Phone	Ext	E-mail
Chair	Doug Scott	740 897 4771		dscott@lports.com
Chair Elect	Dave Boulay	740 289 2071		boulay1@osu.edu
Vice Chair	Wade Midkiff	740 775 1120		midkiff@ieee.org
Treasurer	Tim Matchett	740 772 8673		tim.matchett@ipcswirelessinc.com
Secretary	Oscar Phillips	304 675 1150	217	oscar.phillips@supresta.com
Immediate Past Chair	Pamela Sperling	740 897 3603		psperling@lports.com
Regional Director	Bob Rinderman	740 897 2440		rindermanrr@ports.usec.com
Section Director (08)*	Rich Biehle	606 836 3455		rbiehle@ezwv.com
Section Director (06)*	Cindy Zollo-Davis	800 556 2551		d2associates@earthlink.net
Section Director (07)*	Tim Matchett	740 772 8673		tim.matchett@ipcswirelessinc.com
Section Director (07)*	Bob Rinderman	740 897 2440		rindermanrr@ports.usec.com
Section Director (07)*	John Shewbrooks	740 897 3587		shewbrooksjb@ports.usec.com

* The number in parentheses is year ending a three year appointment in June

Committee Chairs		Phone	Ext	E-mail
Arrangements	Tom Houk	740 897 6502		houkt@tpmcllc.com
Auditing	Cindy Zollo-Davis	800 556 2551		d2associates@earthlink.net
Certification	Jim Thompson	740 897 5246		thompsonjf@ports.usec.com
Database	Wade Midkiff	740 775 1120		midkiff@ieee.org
Education	John Nemeth	740 441 6288		jenemeth@ra.rockwell.com

Examining	Brian Lanning	740 897 2084	lanningbm@ports.usec.com
Historian	Doug Scott	740 897 4771	dscott@lpports.com
Internet Liaison	Wade Midkiff	740 775 1120	midkiff@ieee.org
Koalaty Kid	Doug Scott	740 897 4771	dscott@lpports.com
Membership	Pamela Sperling	740 897 3603	psperling@lpports.com
Newsletter	Mike MacCrae	740 897 3442	mmaccrae@lpports.com
Nominating	Dan Longpre	740-897-5747	longpred@tpmcllc.com
Placement	Craig Gray	740 335 0335	grayc@yusa-oh.com
Program	vacant		
Publicity	John Hobensack	740 897 2253	hobensackje@ports.usec.com
Re-certification	Jim Brown	740 636 3038	jbrown@yusa-oh.com
SMP	Pamela Sperling	740 897 3603	psperling@lpports.com

NOVEMBER PROGRAM – DINNER AND MEETING – QUALITY IN EDUCATION

DATE & LOCATION: Tuesday, November 15, 2005, at Endeavor Center, Room 173, at the OSU Endeavor Center, Piketon, OH

MEETING THEME: Quality in Education

SPEAKER: Dr. Bill Lindsay, a Baldrige Award examiner

AGENDA: 5:30 pm: Registration & Networking
6:00 pm: Dinner
7:00 pm: Speaker

MENU: To be announced

COST: The charge for the dinner is \$15.00. You may attend the program only, without dinner, at no cost. However, pre-registration is still required.

RESERVATIONS: Pre-registration is required by Monday, November 14.

Mail a check for \$15.00 for each dinner reservation made payable to "ASQ Scioto Valley Section" along with name, employer, address and telephone number of each person attending to the following address:

ASQ Scioto Valley Section
PO Box 1947
Chillicothe, Ohio 45601

Telephone and E-mail reservations are acceptable, subject to payment. The simplest way to register is by E-mail to hokt@tpmcllc.com. You can also call me at 740-897-6502. You can also make a reservation with any other ASQ Scioto Valley Section officer or committee chairperson.

Meal commitments made, but not honored, are subject to payment unless cancelled by phone or electronic mail before 4 p.m. Monday, November 14. The Scioto Valley Section must pay for all meals ordered. Therefore, there will be no refunds of paid reservations canceled after that deadline.

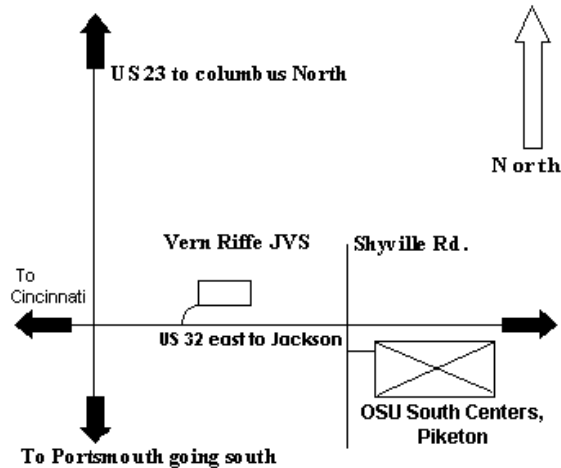
DIRECTIONS TO THE OSU SOUTH CENTERS, PIKETON.

From Columbus, Ohio: Take State Route 23 south to State Route 32, just past Piketon Ohio. Take State Route 32 east for two miles, then take Shyville Road south for approximately two hundred yards, driveway on the left to the Piketon and Endeavor Centers.

From Jackson, Ohio: Take State Route 32 west approximately twenty miles. Take Shyville Road south approximately two hundred yards, driveway on the left to the Piketon and Endeavor Centers.

NOTE: The Endeavor Center is the first large (new) building on the right as you come in the driveway to the OSU South Centers facilities.

For further directions, contact us at 740-289-2071



RECERTIFICATION: Individuals holding ASQ certifications can **earn 0.3 re-certification units (RUs)** for attending the meeting.

SVS EARNS 2004-2005 TOTAL QUALITY AWARD

The Scioto Valley Section of the American Society for Quality (ASQ) has earned the 2004-05 Section Management Process Total Quality Award, one of the highest honors a section can earn in the Society. Only 104 of 252 ASQ sections earned this award for the 2004-05 year!

The Scioto Valley Section # 815 will be honored at ASQ's 60th annual conference; the World Conference on Quality and Improvement on April 29, 2006 in Milwaukee, WI. Members of the ASQ Board of Directors will present the award to the section.

The Section Management Process (SMP) Total Quality Award is awarded to sections that have proven their commitment and ability to serving local ASQ members and the community. SMP is a management model and planning tool that assists sections in their planning and implementation of programs and services that will meet the needs of current and future ASQ members. The model is based on the plan-do-check-act cycle of continuous improvement and is proven to aid the sections in delivering superior value to their members.

In order to earn the Total Quality Award, sections must meet certain criteria. First, they must determine a section volunteer roster and set long-term targets. Second, the section must develop an annual business plan with objectives and goals. Finally, a section must meet 75% of the goals set forth in their business plan.

“Total Quality sections are typically the most successful of ASQ sections. They consistently show higher levels of member retention, satisfaction and loyalty, which can be directly attributed to their efforts to assess and meet the needs of members through careful planning.

CERTIFICATION PREPARATION

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

http://www.asq.org/portal/page?_pageid=33,39211,33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html

ASQ CERTIFICATION EXAMS

The following table lists the various certifications offered by ASQ, the exam dates, and application deadlines:

Certifications	Application Deadline	Exam Date
Certified Biomedical Auditor (CBA)	01/13/06	03/04/06
Certified HACCP Auditor (CHA)		
Certified Mechanical Inspector (CMI)		
Manager of Quality/Organizational Excellence (CMQ/OE) – NEW (Formerly CQM)		
Certified Quality Technician (CQT)		
Certified Reliability Engineer (CRE)		
Certified Six Sigma Black Belt (CSSBB)	CLOSED	12/03/05
Certified Quality Auditor (CQA)		
Certified Quality Improvement Associate (CQIA)		
Certified Calibration Technician (CCT)		
Certified Quality Engineer (CQE)		
Certified Software Quality Engineer (CSQE)		
Quality Process Analyst (QPA)		

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information:
http://www.asq.org/portal/page?_pageid=33,32429,33_32570&_dad=portal&_schema=PORTAL

EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the ASQ web page <http://careers.asq.org/search.cfm> for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items.

CONFERENCES/WORKSHOPS

[13th National Quality Education Conference](#)

November 13-15, 2005 • Miami, FL

[15th Annual Quality Audit Conference](#)

October 19-20, 2006

We also have some very interesting, low cost work shops coming to our area (see below), and the best part is, they are all going to be presented at the new Endeavor Center at the OSU South Centers at Piketon. See next page for details.

Focus on the Future—2005 Ohio Manufacturing Partnership Series

Presented by

The Ohio Department of Development In Conjunction with CAMP and TechSolve

Product Development—Engine for Growth - March 15, 2006

New Product Development is one strategy that consistently has been called on by companies to help produce sales growth and increased market share. New products can create excitement with current customers, potential customers and among internal staff members. But to maximize the probability of success, development has to be done right. Attendees will learn about a proven Product Development process that goes from Ideation through Product Launch. Exclusive tools to accelerate the ideation process, as well as tips and tricks, and pitfalls to avoid will also be presented.

(2 hours-9:30 a.m.—11:30 a.m.) Fee: \$25.00

Lean/Six Sigma Demythification - May 17, 2006

Most people believe that Lean and Six Sigma are alternative tool sets for continuous improvement. Quite the opposite is true. Lean and Six Sigma complement each other and there are many examples of where and how this works. Those attending this workshop will learn:

- The evolution of Six Sigma
- How Six Sigma and Lean complement each other
- Overview of the transformation process
- Case studies
- Best practices and cultural change

(2 hours-9:30 a.m.—11:30 a.m.) Fee: \$25.00

Register for one event or sign up for the whole Series! Sign up for all four events and pay only \$75.00 for the entire Series. Register with Tomi Williams at 513-948-2076, 1-800-345-4482 or Williams@techsolve.org. These events are scheduled at the OSU South Centers, Endeavor Center in Piketon, 1864 Shyville Rd., Piketon, Ohio 45661.