



THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

"ASQ's First Section of the New Millennium"

November 2008

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Editor – Rus Barnes (rbarnes@lpports.com)

IN THIS ISSUE:

- MESSAGE FROM THE CHAIR
- 2008-2009 PROGRAM YEAR
- LEADERSHIP COMMITTEE
- CERTIFICATION PREPARATION
- NOVEMBER PROGRAM MEETING
- SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2008-2009
- CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING
- EMPLOYMENT OPPORTUNITIES & TOOLS
- ASQ CERTIFICATION EXAMS
- QUOTES TO LIVE BY

MESSAGE FROM THE CHAIR

Greetings ASQ Members and Friends,

I hope everyone is enjoying the beautiful fall foliage! We had a wonderful turnout for the October meeting at the Kenworth Truck Company in Chillicothe. Following an excellent catered dinner, Mr. Vince Parker gave a very informative presentation on Kenworth's quality initiatives including Six Sigma and 5S activities. The accompanying tour allowed us to see first hand some of these activities in place in the plant. Kenworth has made considerable capital investments in the last few years that are evident in this state-of-the-art facility. Our thanks to Jeff Denbow, Section Member and Kenworth employee, Vince Parker, and all the Kenworth personnel that made the meeting successful.

If you have any interest in the Nuclear Industry or the Nuclear Fuel Cycle, I would encourage you to attend November's meeting at the United States Enrichment Corporation's American Centrifuge Plant in Piketon. The program will include a presentation from Mike MacCrae, Section Member and Quality Assurance Manager at the facility. This is an extremely rare opportunity for members of the public to tour the facility.

We are fortunate to have such a huge depth of experience covering a very wide range of industries within the Section. It is always a pleasure to meet and network with such a diverse and interesting group of people. We have a great slate of meetings for the year. Again, I would like to encourage everyone to attend some meetings this year, and your input and feedback is always appreciated.

Thank you, and hope to see you during the year.

John Hobensack, CQA, Scioto Valley Section Chair, 2008-2009, hobensackie@USEC.com

2008-2009 PROGRAM YEAR SCHEDULE

The Program Schedule is developed by the Leadership Committee at the beginning of the program year. Some of the meeting dates and times have not been confirmed due to the speaker's availability. Please note that some scheduled meeting dates, locations and topics may change. Every effort will be taken to provide advance notification of any changes to the scheduled program using e-mail or updates in the newsletter.

| Meeting Date | Location | Theme | Topic/Speaker |
|---------------------|-----------------|---------------------|--|
| November 18 | Piketon | Technology | USEC Centrifuge facility tour/ Mike MacCrae & Angie Dudit |
| December 11 | Piketon | Leadership Training | SVS Speaker |
| January 15 | Chillicothe | Healthcare | PACCAR Medical Education Center/ Dr. John Gabis |
| February 19 | Portsmouth | Law Enforcement | Quality in Law Enforcement/ Commander Mike Crispen |
| March 19 | Piketon | Research | Aquaculture/Geoff Wallat |
| April 16 | TBD | TBD | Quality in the Laboratory - Lab tour |
| May 21 | TBD | TBD | TBD |
| June 20 (Sat) | TBD | TBD | Golf Outing |

LEADERSHIP COMMITTEE

The Leadership Committee meeting dates for program year 2008-2009 are listed below. Meeting times are 5:30 pm on each date. All members are welcome to attend the Leadership Committee meetings.

Officers and Chairs with reports due for review/approval at monthly meetings, please consider sending advance draft copy to the Leadership Committee. If your schedule does not allow attendance, please consider calling in to the established bridge line in lieu of being on site for the meeting (Voice Bridge 800-508-1298, PIN 2142).

- Nov 6 Thurs/ OSU Piketon
- Dec 4 Thurs/ OSU Piketon
- Jan 8 Thurs/ OSU Piketon
- Feb 5 Thurs/ OSU Piketon
- March 5 Thurs/ OSU Piketon
- April 2 Thurs/ OSU Piketon
- May 7 Thurs/ OSU Piketon
- June 4 Thurs/ OSU Piketon

CERTIFICATION PREPARATION – A MESSAGE FROM THE CERTIFICATION CHAIR

Certification is formal recognition by ASQ that an individual has demonstrated proficiency within, and a comprehension of, a specified body of knowledge. It is peer recognition, not registration or licensure. Certification demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification: 1) Is a mark of excellence; and 2) Is an investment in your career and in the future of your employer. Studying for the one of the ASQ Examination allows the individual to gain new skills and upgrade their proficiency. Maintaining your certification secures the investment you've already made in your career.

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

http://www.asq.org/portal/page?_pageid=33.39211.33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html

THE SCIOTO VALLEY VOICE

NOVEMBER PROGRAM MEETING

Date & Location: November 18, 2008 at the American Centrifuge Plant, located at 3930 U.S. Route 23, Piketon, OH 45661 (note this is on a Tuesday)

Meeting Speaker: Angie Duduit, Public Affairs Manager; Mike MacCrae, Quality Assurance Manager

Speaker Biography: Angie Duduit has served as the Public Affairs Manager for USEC Inc.'s American Centrifuge Plant since 2005. She came to the Piketon plant in 1990, and she began working in the Public Affairs office in 1992. She served as the Public Affairs Manager at the gaseous diffusion plant from 1998-2005. She is currently responsible for community, media, and government relations for the American Centrifuge Plant. She has both a Bachelor of Science degree and a Master of Science degree in journalism from Ohio University.

Mike MacCrae is the Quality Assurance Manager, American Centrifuge Plant Operations for USEC Inc. Mike has more than 30 years of experience in the nuclear industry. His experience includes nuclear submarine construction; nuclear power plant construction; DOE facilities construction, operations, waste management, and environmental remediation; and uranium enrichment facilities construction and operation. He has worked over the past 16 years in various Quality Assurance positions at the Piketon site for the United States Enrichment Corporation, McDonald Consulting Corporation, and LATA/Parallax, serving the latter as Quality Assurance Manager. Mike has a Bachelor of Science degree in Zoology from the University of Rhode Island. He is a Certified Quality Manager and Certified Quality Auditor by the American Society for Quality, and he has held national certifications by the American Welding Society and the American Society for Nondestructive Testing.

Meeting Theme: American Centrifuge Plant Tour

Agenda: 5:30 p.m. Registration and Networking
6:15 p.m. Catered Dinner
6:45 p.m. Presentations by Angie Duduit and Mike MacCrae
7:15 p.m. Tour of Facility
8:00 p.m. Adjourn

Menu: Dinner will be Cranberry Pork Tenderloin, Mashed Potatoes, Sweet Potato Casserole, Green beans, Coleslaw, Rolls, Caramel Cheesecake, Soft drinks, Iced Tea, Coffee. Cost of the meal is \$15.00. You may attend the meeting and tour without participating in the meal but you must make a reservation and clearly state you will not be eating or you will be charged \$15.00.

Recertification: Those holding certifications will receive 0.3 recertification units for attending the presentation and an additional 0.3 recertification units for participating in the tour.

Reservations: Please contact Tom Houk at houkt@tpmcllc.com or 740-897-6502; John Hobensack at hobensackje@usec.com; or Rus Barnes at rbarnes@lppports.com or 740-897-2809 by Thursday, November 13, 2008, for reservations.

NOTE: ALL ATTENDEES MUST BE U.S. CITIZENS; MUST PROVIDE THE LAST FOUR DIGITS OF THEIR SOCIAL SECURITY NUMBER; AND MUST IDENTIFY THEIR COMPANY NAME, ADDRESS, AND PHONE NUMBER (IF APPLICABLE) AT TIME OF RESERVATION. ATTENDEES MUST BRING A DRIVERS LICENSE. NO CELL PHONES, CAMERAS, OR RECORDING DEVICES WILL BE PERMITTED.

Directions: See the map of the Portsmouth Site at the end of the newsletter. (This is a different location from the September program meeting.)

THE SCIOTO VALLEY VOICE

SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2008-2009

| Office | Name | Phone | E-mail |
|------------------------|------------------|--------------|--|
| Chair | John Hobensack | 740 897 2253 | hobensackje@usec.com |
| Chair Elect | Robert Ervin | 740 384 3479 | boberv@copper.net |
| Vice Chair | Chad Rausch | 740 897 2708 | rauschcw@usec.com |
| Vice Chair | Pamela Sperling | 740 773 8123 | Sperling@horizonview.net |
| Vice Chair | Rich Biehle | 606 836 3455 | rbiehle@gmail.com |
| Vice Chair | Jim Brown | 740 636 3038 | jbrown@yusa-oh.com |
| Treasurer | R. Douglas Scott | 740 897 4771 | dscott@lpports.com |
| Secretary | Connie Lang | 740 947 6441 | lang.connie@pikecommunityhospital.org |
| Immediate Past Chair | Dave Boulay | 740 289 2071 | boulay.1@osu.edu |
| Reg. 8 Deputy Director | Bob Rinderman | 740 897 2440 | rindermanrr@ports.usec.com |
| Reg. 8 Deputy Director | Cynthia L. Davis | 740 772 2019 | d2associates@earthlink.net |
| Section Director (10) | Tim Matchett | 740 286 1621 | cqp53@hotmail.com |
| Section Director (10) | Bob Rinderman | 740 897 2440 | rindermanrr@ports.usec.com |
| Section Director (10) | R. Douglas Scott | 740 897 4771 | dscott@lpports.com |
| Section Director (10) | Cynthia L. Davis | 740 772 2019 | d2associates@earthlink.net |
| Section Director (09)* | Pamela Sperling | 740 773 8123 | Sperling@horizonview.net |
| Section Director (08)* | Rich Biehle | 606-836-3455 | rbiehle@gmail.com |

The number in parentheses is year ending a three year appointment in June

| Committee Chairs | Name | Phone | E-mail |
|-------------------------|------------------|--------------|--|
| Arrangements | Tom Houk | 740 897 6502 | houkt@tpmcllc.com |
| Auditing | Pamela Sperling | 740 773 8123 | Sperling@horizonview.net |
| Certification | Jim Thompson | 740 897 5246 | thompsonjf@ports.usec.com |
| Database | Wade Midkiff | 225 323 3701 | midkiff@ieee.org |
| Education | Cynthia L. Davis | 740 772 2019 | d2associates@earthlink.net |
| Examining | Brian Lanning | 740 897 2084 | lanningbm@ports.usec.com |
| Healthcare | Connie Lang | 740 947 6441 | lang.connie@pikecommunityhospital.org |
| Historian | R. Douglas Scott | 740 897 4771 | dscott@lpports.com |
| Internet Liaison | Wade Midkiff | 225 323 3701 | midkiff@ieee.org |
| Koalaty Kid | R. Douglas Scott | 740 897 4771 | dscott@lpports.com |
| Membership | Robert Ervin | 740 384 3479 | boberv@copper.net |
| Newsletter | Rus Barnes | 740 897 2809 | rbarnes@lpports.com |
| Nominating | Dan Longpre | 740 897 5747 | longpred@tpmcllc.com |
| Placement | Craig Gray | 740 335 0335 | cgray@yusa-oh.com |
| Program | Rich Biehle | 606 836 3455 | rbiehle@gmail.com |
| Publicity | John Hobensack | 740 897 2253 | hobensackje@ports.usec.com |
| Re-certification | Jim Brown | 740 636 3038 | jbrown@yusa-oh.com |
| Six Sigma | Brian Lanning | 740 897 2084 | lanningbm@ports.usec.com |
| SMP | Cynthia L. Davis | 740 772 2019 | d2associates@earthlink.net |

CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by clicking each link below or visiting the ASQ website (www.asq.org).

Texas Quality Cruise: A Seminar At Sea October 26 - November 2, 2008 • Departing from Galveston, TX <http://www.asqfortworth.org/>

16th National Quality Education Conference November 16-18, 2008 • Reno, NV <http://nqec.asq.org/>

2009 Lean Six Sigma Conference March 2-3, 2009 • Phoenix, AZ <http://www.asq.org/conferences/six-sigma/>

EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the ASQ web page <http://careers.asq.org/search.cfm> for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items. Many new items are added daily to assist in your career searches.

ASQ CERTIFICATION EXAMS

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: <http://www.asq.org/certification/dates.html>.

The following table lists the various certifications offered by ASQ, exam dates, and application deadlines. Additional exam dates are available through scheduled seminars and workshops which can be viewed at the website given above.

| Certifications | Application Deadline | Exam Date |
|--|----------------------|-----------|
| Calibration Technician Quality Auditor Quality Engineer Quality Improvement Associate Quality Process Analyst Six Sigma Green Belt Software Quality Engineer | 10/3/08 | 12/6/08 |

QUOTES TO LIVE BY

The Fred Principles:

Principle 1: Everyone Makes A Difference

“Ultimately, only the employee can choose to do his or her job in an extraordinary way, regardless of the circumstances.”

“Nobody can prevent you from choosing to be exceptional. At the end of the day, the only question that matters is, What kind of difference did you make?”

“There are no insignificant or ordinary jobs when they’re performed by significant and extraordinary people.”

Principle 3: You Must Continually Create Value for Others, and It Doesn’t Have to Cost a Penny

“The most important job skill of the twenty-first century is the ability to create value for customers and colleagues without spending money to do it.”

“The trick is to replace money with imagination, to substitute creativity for capital.”

“Fred is likely living proof that there is another less observable competitor: the job we could have done.”

“The truth is that we compete against our own potential every day.”

“At the end of the day, Fred has beaten a silent opponent that threatens his potential, just as it threatens yours and mine. That competitor is mediocrity, a willingness to do just enough and nothing more to get by.”

From *The Fred Factor* by Mark Sanborn
Doubleday, 2004

Piketon Plant

