



THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

"ASQ's First Section of the New Millennium"

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MESSAGE FROM THE CHAIR

Greetings ASQ Members and Friends,

The holiday season is rapidly approaching – Are you ready? I am. I hope you enjoy it. Be sure to spend time with loved ones and friends; remember the past but embrace the future; and especially take time to share your happiness with others that are not as fortunate.

November is the time of remembrance and thankfulness. I would like to take this time to thank the members of the section for encouraging me to be involved with this intriguing group. I have met so many wonderful members and hope to meet more in the future.

Our next meeting will be at the Spurlock Power Station in Maysville, Kentucky on November 20. The tour will begin at 6 pm with a dinner gathering afterwards at Capronis Restaurant (great reviews).

Hope to see you there, if not have a Happy Thanksgiving!

Andrea Davis, Interim Scioto Valley Section Chair, 2009-2010

ASQ's Fall Conference given high marks by participants, SVS leadership

Informative, highly successful and a "jump start" to future Scioto Valley Section conference activities.--These words describe the Scioto Valley Section's First Annual Fall Conference that took place Friday, October 23, at the state-of-the-art PACCAR Medical Education Center on the campus of Chillicothe's Adena Regional Medical Center.

The day began with a presentation by Marc Kelemen, Region 8 Director and a member of the ASQ board of directors. Kelemen's presentation "Future of ASQ" focused on history, future, benefits, sections and divisions, certification, training, and society levels of expertise recognized worldwide.

The ASQ Section Affairs Council and the Biomedical, Inspection and Measurement Quality divisions helped support the conference. Each organization provided representatives who then participated in a panel discussion on ASQ certification.



Keoni Fleming, LEED AP and project architect from the Design Group, Columbus, discussed Leadership in Energy and Environmental Design (LEED) Certification. Fleming participated in design of the LEED-rated PACCAR Medical Education Center.

Section member and PACCAR Medical Education Center director Dr. John Gabis then discussed the use of simulation in quality modeling and improvement in health care, environmental, aviation and progressive manufacturing settings.

Following lunch, breakout sessions in Healthcare and in Manufacturing give presenters and audience the opportunity to interact in specialized areas.

In the Healthcare breakout Don Houser, director of the Adena Health System's Emergency Department, discussed Lean Six Sigma as applied to emergency department throughput. Phil Lardiere, president of The Pendleton Group, followed up with Lean Six Sigma in a Transactional Environment.

In the Manufacturing track Gregory Hemker, EHS Technology principal, discussed the "Benefits of Going Green." Dilip Shah, president of E=mc³, talked about Measurement Quality Systems, interspersing historical notes about ancient structure precision throughout.

The conference concluded with afternoon keynote speaker Dr. Helene Mawyer, Ph.D., Vice President of PACCAR Inc. Her discussion of "Sustaining Quality at PACCAR" focused on the quality programs and activities of the multinational technology company. PACCAR manufactures premium commercial vehicles sold around the world under the Kenworth, Peterbilt and DAF nameplates. Its Kenworth plant is one of our region's major employers.



Each conference attendee received one ASQ Recertification Unit.

Conference registrants were provided a regular, group, student/retiree or displaced ASQ member rate. The conference received financial support from Adena Regional Medical Center, D2 Associates, Eagle Registrars and The Pendleton Group.

Participants rated the program and speakers on a scale of 1 to 5, where 5=Strongly Agree, 4=Agree, 3=Neutral, 2=Disagree and 1=Strongly Disagree.

Conference scores were as follows: Conference Objectives Met, 4.38; Program Positive, 4.63; Meeting Space, 4.71; Material Helpful, 4.31; and Would Recommend to Others, 4.56.

For all speakers, the average ratings were as follows: Presents Material Effectively, 4.50 (high 4.89); Stimulates Interest, 4.51 (high 4.84); and Knowledgeable, 4.66 (high 4.95).

The speakers, co-chairs and the PACCAR Medical Education Center staff put a lot of effort into the development, planning and execution of the conference -- and it showed.

Conference attendees and the SVS Leadership Committee noted in particular the hard work of co-chairs Dr. John Gabis and Cindy Davis, Region 8 Deputy Director and SVS Director, with assistance from Bob Rinderman, also a Region 8 Deputy Director and SVS Director, in making its first annual fall conference a milestone of, and future foothold for, the Section's membership-beneficial programming.

ASQ CERTIFICATION EXAMS

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: <http://www.asq.org/certification/dates.html>.

The following table lists the various certifications offered by ASQ, exam dates, and application deadlines. Additional exam dates are available through scheduled seminars and workshops which can be viewed at the website given above.

Certifications	Application Deadline	Exam Date
Calibration Technician Pharmaceutical GMP Professional Quality Auditor Quality Engineer Quality Improvement Associate Quality Process Analyst Six Sigma Green Belt Software Quality Engineer	10/16/09	12/5/09

CERTIFICATION PREPARATION – A MESSAGE FROM THE CERTIFICATION CHAIR

Certification is formal recognition by ASQ that an individual has demonstrated proficiency within, and a comprehension of, a specified body of knowledge. It is peer recognition, not registration or licensure. Certification demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification: 1) Is a mark of excellence; and 2) Is an investment in your career and in the future of your employer. Studying for the one of the ASQ Examination allows the individual to gain new skills and upgrade their proficiency. Maintaining your certification secures the investment you've already made in your career.

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers: [Click Here](#)

ASQ SCAM ALERT

Assist in the Investigation

ASQ recently became the target of a scam. If you or someone you know received **a letter from Linx Marketing Research Company, along with an ASQ check**, be aware that this is a scam and a fraudulent check. ASQ is working with federal authorities to apprehend the perpetrators.

To assist in the investigation, please forward the letter, check, and envelope to:

ASQ
Attention: Controller
P.O. Box 3005
Milwaukee, WI 53201-3005

If you have questions or other information on this matter, please [contact ASQ](#)

EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the [ASQ web page](#) for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items. Many new items are added daily to assist in your career searches.

2009-2010 PROGRAM YEAR SCHEDULE

The Program Schedule is developed by the Leadership Committee at the beginning of the program year. Some of the meeting dates and times have not been confirmed due to the speaker's availability. Please note that some scheduled meeting dates, locations and topics may change. Every effort will be taken to provide advance notification of any changes to the scheduled program using e-mail or updates in the newsletter.

Meeting Date	Location	Theme	Topic/Speaker
November 19	Maysville, KY	Industrial	Power Generation
December 17	TBD	TBD	No meeting scheduled.
January 21	Catlettsburg, KY	Industrial	Refining - Marathon
February 18	TBD	TBD	No meeting scheduled.
March 18	Chillicothe	Manufacturing	Paper production - Glatfelter
April 15	TBD	TBD	No meeting scheduled.
May 20	Mount Sterling	Environmental	Deer Creek State Park – Park Management
June 17	TBD	TBD	No meeting scheduled.

CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by clicking each link below or visiting the ASQ website (www.asq.org).

International Conference for Software Quality November 9-11, 2009 • Northbrook (Chicago), IL
<http://www.espresso-labs.com/icsq2009/>

22nd Annual Quality Management Conference March 4-5, 2010 • New Orleans, LA
<http://www.asq-qm.org/>

2010 Lean and Six Sigma Conference March 8-9, 2010 • Phoenix, AZ
<http://www.asq.org/conferences/six-sigma/>

18th Annual Conference on Quality in the Space and Defense Industries March 15-16, 2010 • Cape Canaveral, FL
<http://www.asq.org/conferences/aviation-space-defense/index.html>

World Conference on Quality and Improvement May 24-26, 2010 • St. Louis, MO
<http://wcqi.asq.org/index.html>

Institute For Software Excellence Conference May 24-26, 2010 • St. Louis, MO
<http://www.asq.org/conferences/institute-for-software-excellence/index.html>

2010 Quality in Sustainability Conference May 24-26, 2010 • St. Louis, MO

<http://www.asq.org/conferences/quality-in-sustainability/index.html>

Institute For Continual Quality Improvement May 24-26, 2010 • St. Louis, MO

<http://www.asq.org/conferences/institute-for-continual-quality-improvement/index.html>

19th Annual Service Quality Conference September 13-14, 2010 • Las Vegas, NV

<http://www.asq.org/conferences/service-quality/index.html>

18th National Quality Education Conference November 7-9, 2010 • Rosemont (Chicago), IL

<http://nqec.asq.org/>

Visit [ASQ's Calendar](#) for more events.

LEADERSHIP COMMITTEE

The Leadership Committee meeting dates for program year 2009-2010 are listed below. Meeting times are 5:30 pm. All members are welcome to attend the Leadership Committee meetings.

Officers and Chairs with reports due for review/approval at monthly meetings, please consider sending advance draft copy to the Leadership Committee. If your schedule does not allow attendance, please consider calling in to the established bridge line in lieu of being on site for the meeting (Voice Bridge 800-786-1922, PIN 68793743).

- Nov 5 Thurs/ OSU Piketon
- Dec. 3 Thurs/ OSU Piketon
- Jan 7 Thurs/ OSU Piketon
- Feb 4 Thurs/ OSU Piketon
- March 4 Thurs/ OSU Piketon
- April 1 Thurs/ OSU Piketon
- May 6 Thurs/ OSU Piketon
- June 3 Thurs/ OSU Piketon

SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2009-2010

<u>Office</u>	<u>Name</u>	<u>Phone</u>	<u>E-mail</u>
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Chair Elect	Andrea Davis		davisaj@ports.usec.com
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Vice Chair	Pamela Sperling	740 773 8123	Sperling@horizonview.net
Vice Chair	Rich Biehle	606 836 3455	rbiehle@gmail.com
Vice Chair	Jim Brown	740 606 6546	shredder0212@roadrunner.com
Treasurer	R. Douglas Scott	740 897 2906	dscott@haselwoodent.com
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Reg. 8 Deputy Director	Cynthia L. Davis	740 772 2019	d2associates@earthlink.net
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Section Director (10)	Bob Rinderman	740 897 2440	rindermanrr@ports.usec.com
Section Director (10)	R. Douglas Scott	740 897 2906	dscott@haselwoodent.com
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Section Director (08)*	Rich Biehle	606-836-3455	rbiehle@gmail.com

The number in parentheses is year ending a three year appointment in June

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Committee Chairs	Name	Phone	E-mail
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