



THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY
SCIOTO VALLEY SECTION 0815

"ASQ's First Section of the New Millennium"



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IN THIS ISSUE:

- MESSAGE FROM THE CHAIR
- SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2012-2013
- E LEARNING
- SURVEY INVITATION UPDATED – Earn a \$15 Amazon gift certificate
- NOVEMBER PROGRAM SUMMARY
- SECTION RECOGNITION OF MEMBER CERTIFICATIONS
- EMPLOYMENT OPPORTUNITIES & TOOLS
- CERTIFICATION PREPARATION
- 2012-2013 PROGRAM YEAR SCHEDULE
- ASQ CERTIFICATION EXAMS
- LEADERSHIP COMMITTEE MEETINGS
- CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

MESSAGE FROM THE CHAIR

Greetings ASQ Members and Friends,

I hope the Trick-or-Treaters were good to you on Halloween. I guess you could aptly call it a ghostly event as it seemed to me to pass in a mist. There was a lot of preparation getting the grandkids dressed just right, the jack o lanterns glowing, the candy dishes filled, and then it was just gone. I guess that is not unusual, but it seemed to impress me more this year how quickly events pass. Now we are headlong for Thanksgiving, with Christmas not far behind. I think I need one of those Groundhog Days, where I can just keep working on the day until I get it just right. I especially would like that for our Dinner Program schedule. In October, it looked like we were well situated for meetings through January. Since then, the November meeting fell through, we moved the October meeting to November, and the December and January meetings are not yet locked in. It gets a little confusing, but never fear the Leadership Committee will stay on task, and I believe have some surprises down the road. These meetings are for you to provide interesting information, an enjoyable night out, and enhance section value, so please send any ideas you have for meetings or better yet any speakers in your neck of the woods willing to host a meeting. We value your feedback!

If you attended the 11/8/12 meeting on "Achieving Safety Excellence" - OSHA and DOE Voluntary Protection Programs (VPP), I am sure you enjoyed yourself. Our speaker, Marsha Bevins, was in top form and really showed her knowledge and passion for safety, and how quality and safety are

The Scioto Valley Voice

intertwined. My special thanks to Marsha for all her hard work and time that went in to this presentation, the Endeavor Center for a great meeting room, Lloyds for a great meal, and Tom Houk for great preparations. All and all a great meeting! If you missed the meeting and would like information on VPP, please send me an e-mail at longpred@wems-llc.com and I will get your request to Marsha.

Thank you.

Dan Longpre, Scioto Valley Section Chair, 2012-2013

SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2012-2013

A special thank you is extended to those personnel listed below that have continued their service for the Section or have graciously accepted positions on the Leadership Committee. Your commitment makes our Section great! We also recognize many other personnel have served in the past to support the mission of the Section and thank them as well.

Office	Name	Phone	E-mail
Chair	Dan Longpre	740 897 5747	longpred@wems-llc.com
Chair Elect	Julie Puckett	740 286 9293	julie.puckett@genmills.com
1 st Vice Chair	Mike MacCrae	740 897 4731	maccraems@usec.com
2 nd Vice Chair	Joe Moss	740 897 4509	joseph.moss@fbports.com
3 rd Vice Chair	Erica Cheetham		echeetham@rcbi.org
Treasurer	Sarah Lackey	740 286 9307	sarah.lackey@genmills.com
Secretary	Emily Smith		esmith@ironcitypipe.com
Immediate Past Chair	Dan Longpre	740 897 5747	longpred@wems-llc.com
Region 8 Director	Marc Kelemen		nanomarc@wowway.com
Region 8 Dep. Director	Bob Rinderman	740 897 2440	Bob.Rinderman@fbports.com
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Section Director (14)	Tim Matchett	740 286 1621	cqp53@hotmail.com

The number in parentheses is year ending a three year appointment in June.

Committee Chairs	Name	Phone	E-mail
Arrangements	Tom Houk	740 897 6502	tom.houk@lex.doe.gov
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Education	OPEN		
Examining	Brian Lanning	740 897 2084	lanningbm@ports.usec.com
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Nominating	Connie Lang	740 947 6441	lang.connie@pikecommunityhospital.org
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Program	Dan Longpre	740 897 5747	longpred@wems-llc.com
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Six Sigma	Brian Lanning	740 897 2084	lanningbm@ports.usec.com
SMP	Dan Longpre	740 897 5747	longpred@wems-llc.com
VOCC	Andrea Davis	740 897 2629	andrea.davis@fbports.com

E LEARNING

The links below provide information related to the integration of quality and safety and other systems. The articles provide some good information for anyone interested in exploring this subject. The Chartered Quality Institute also provides some diverse quality information in text and video (see Body of Quality Knowledge).

If you have a favorite source of quality related information that is located on the web, consider sharing with the Section by sending me the link.

Energy Facility Contractors Group – Integrated Safety Management Working Group
Integration of Quality Assurance/Integrated Safety Management
<http://www.efcog.org/wg/ism/events/Spring07Mtg/docs/QA-ISM%20Integration.ppt>

Chartered Quality Institute
Integrated Management Systems
<http://www.thecqi.org/Knowledge-Hub/Resources/Factsheets/Integrated-management-systems/>

Body of Quality Knowledge
<http://www.thecqi.org/Knowledge-Hub/Knowledge-portal/Concepts-of-quality/>

ASQ, Quality Progress, October 2003
Management System Integration: Can It Be Done?
<http://testsite.mcdcg.com/wp-content/uploads/Mgmt-Sys-Int-Can-it-be-Done.pdf>

Send in your favorite web resources for future appearances in “E Learning” to rbarnes@lata.com.

SURVEY INVITATION UPDATED – EARN A \$15 AMAZON GIFT CERTIFICATE

Updated!

Will you please consider participating in an academic research study?

Lisa Henderson is an ASQ member and student at University of Phoenix working on a degree in the Doctor of Management in Organizational Leadership program. She is conducting a research study to learn how supervisors may influence workers to speak up when they have concerns about safety on the job.

Participants must be at least 18 years old and work in the United States in places where hazards may be present and safety management is appropriate. These places include construction sites, industrial plants, distribution terminals, and other such places where hazards may exist. Participants should have worked with their immediate supervisors long enough that they can answer questions about how their supervisors lead or influence others.

Your participation will involve completing an anonymous 89-item online questionnaire (all multiple-choice questions) on a secure Internet Web site. The survey will take less than 25 minutes. No information will be collected that identifies you, your supervisor, or where you work. You can withdraw from the study at any time. In return for your participation, you will get a \$15 Amazon gift certificate. You can also have a copy of the results of the study if you request them.

If you wish to participate, please send an email to Lisa at LHenderson11@email.phoenix.edu telling her you wish to participate. She will not share your e-mail address with anyone.

Please feel free to contact Lisa if you wish to participate, or if you have any questions or concerns about this study. If you have already taken the survey, you should have received your award from Amazon within the last two weeks. If you didn't get it, please notify Lisa.

NOVEMBER PROGRAM SUMMARY

Marsha Bevins was the speaker for the November 8, 2012 program meeting on the topic of “Achieving Safety Excellence”. Marsha drew on her career experience in safety and health in government and general industry to prepare a detailed presentation on the OSHA and DOE Voluntary Protection Programs (VPP). She spoke to a room full of participants at the OSU Endeavor Center in Piketon, OH.

Discussion included how these programs interface with quality in recognizing and maintaining safety excellence. She also identified the synergistic benefits of VPP and how they affect the entire organization from productivity and quality to morale and culture. Marsha is a great resource and can put you on the right track to pursue your company status in the VPP program as Star, Merit or Demonstration.



Marsha Bevins (left), Dan Longpre (right)

Marsha is a Certified Safety Professional (CSP) and a Professional Member of the American Society of Safety Engineers (ASSE). She holds a Master's degree in Safety Management from Marshall University. During her career she has led companies to seven corporate safety awards. Most recently, Marsha's career has focused on VPP, designed to recognize employers who are leaders in safety excellence. Marsha was instrumental in leading two DOE contractors to VPP Star status,

the highest honor obtainable. She has participated on VPP assessment teams at DOE facilities and is certified in the private sector as an OSHA Special Government Employee (SGE). In August 2012, Marsha received the DOE Contractor Champion of the Year award for outstanding performance and leadership in VPP.

SECTION RECOGNITION OF MEMBER CERTIFICATIONS

Your input is needed!

The Leadership Committee would like to recognize members who have received ASQ initial certifications (sorry, not re-certifications) within the 2011-2012 and 2012-2013 section years (7/1/11 to 6/30/12 and 7/1/12 to 6/30/13) by listing their names and certifications in the Newsletter and with a small gift, but the data available on the ASQ website often leaves some uncertainty and we do not want to leave anyone out. **If you would like to be recognized for your achievement** in the Newsletter and receive an ASQ SVS mug as a token of our appreciation, please send the following to Dan Longpre at longpred@wems-llc.com: *Name, Certification Title, Certification Number, and Certification Date.*

EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the [ASQ web page \(http://careers.asq.org/search.cfm\)](http://careers.asq.org/search.cfm) for information on finding other available job opportunities, job seeker support, posting a resume, and many other helpful items. Many new items are added daily to assist in your career searches.

CERTIFICATION PREPARATION – A MESSAGE FROM THE CERTIFICATION CHAIR

Certification is formal recognition by ASQ that an individual has demonstrated proficiency within, and a comprehension of, a specified body of knowledge. It is peer recognition, not registration or licensure. Certification demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification: 1) is a mark of excellence; and 2) is an investment in your career and in the future of your employer. Studying for one of the ASQ Examinations allows the individual to gain new skills and upgrade their proficiency. Maintaining your certification secures the investment you've already made in your career.

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers: [Click Here: http://www.asq.org/training-and-certification.html](http://www.asq.org/training-and-certification.html)

2012-2013 PROGRAM YEAR SCHEDULE

The Program Schedule is developed by the Leadership Committee at the beginning of the program year. Some of the meeting dates and times have not been confirmed due to the speaker's availability. Please note that some scheduled meeting dates, locations and topics may change. Every effort will be taken to provide advance notification of any changes to the scheduled program using e-mail or updates in the newsletter.

Meeting Date	Location	Theme	Topic
September 20	Marshall University in Huntington, WV	Medical	Marshall University Forensic Science/Lab Tour
November 8	OSU Endeavor Center, Piketon, OH	Safety	OSHA and DOE Voluntary Protection Program
TBD	DuPont in Circleville, OH	Chemical	Quality/Technical Aspects of Plant/Lab Tour
TBD	General Mills, Jackson, OH	Food Manufacturing	Quality/Technical Aspects of Plant/Tour
TBD	TBD	Medical	Quality in Pharmacy

ASQ CERTIFICATION EXAMS

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: <http://www.asq.org/certification/dates.html>.

The following table lists the various certifications offered by ASQ, exam dates, and application deadlines. Additional exam dates are available through scheduled seminars and workshops which can be viewed at the website given above.

Certification	Exam Date	Application Deadline	Late Application Fee (\$50) Deadline
Calibration Technician	December 1, 2012	October 12, 2012	October 17, 2012
Pharmaceutical GMP Professional	December 1, 2012	October 12, 2012	October 17, 2012
Quality Auditor	December 1, 2012	October 12, 2012	October 17, 2012
Quality Engineer	December 1, 2012	October 12, 2012	October 17, 2012
Quality Improvement Associate	December 1, 2012	October 12, 2012	October 17, 2012
Quality Process Analyst	December 1, 2012	October 12, 2012	October 17, 2012
Six Sigma Green Belt	December 1, 2012	October 12, 2012	October 17, 2012
Software Quality Engineer	December 1, 2012	October 12, 2012	October 17, 2012

LEADERSHIP COMMITTEE MEETINGS

The Leadership Committee meeting dates for program year 2012-2013 are listed below. Meeting times are 5:30 pm. All members are welcome to attend the Leadership Committee meetings which are held at the OSU Endeavor Center in Piketon.

The Scioto Valley Voice

Officers and Chairs with reports due for review/approval at monthly meetings, please consider sending advance draft copy to the Leadership Committee. If your schedule does not allow attendance, please consider calling in to the established bridge line in lieu of being on site for the meeting (Voice Bridge 800-786-1922, PIN 68793743).

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|--|---|
| <ul style="list-style-type: none">• August 9, Thursday• September 6, Thursday• October 4, Thursday• November 1, Thursday• December 6, Thursday• January 3, Thursday | <ul style="list-style-type: none">• February 7, Thursday• March 7, Thursday• April 4, Thursday• May 2, Thursday• June 6, Thursday |
|--|---|

CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by clicking each link below or visiting the ASQ website (www.asq.org).

[Theory of Inventive Problem Solving \(TRIZ\): Taking Innovative Problem Solving to the Next Level](#)

November 6-7, 2012 • University of Akron

[2012 National Quality Education Conference](#)

November 11 – 12, 2012 • Louisville, KY

[Rocky Mountain Quality Conference 2013](#)

February 6-9, 2013 • Denver, CO (see flyer on last page of newsletter)

[Lean and Six Sigma Conference](#)

March 4 - 5, 2013 • Phoenix, AZ

[World Conference on Quality and Improvement](#)

May 6 - 8, 2013 • Indianapolis, IN

Visit [ASQ's Calendar](#) for events at http://www.asq.org/java_members/calendar/searchEvents.jsp.



Rocky Mountain Quality Conference 2013



Major Sponsors Include:



Accelerated Lean Six Sigma Training and Consulting



Register to Attend:

www.ASQDenver.org

Sponsor or Exhibitor Information Contact:

Larry D. Stern, Chair
ASQ Denver Section 1300
Larry.Stern@SSDGlobal.net
303 575-1108

Rocky Mountain Quality Conference 2013

Date: February 6-9, 2013

Location: Arvada Center for the Performing Arts
6901 Wadsworth Blvd., Denver Colorado 80003

Earn a Minimum of 3.0 RUs!
25% Discount for Site and Enterprise Members

How to Raise Quality Awareness in a Down Economy

Featured Speakers Include: Volvo, CDOT, Covidien, St. Joseph's Hospital, Minitab, SSD Global Solutions, QI Macros and Top Consulting Firms

Key Note Speakers

Joseph A. De Feo, President, The Juran Institute

Forrest W. Breyfogle III, President, Smarter Solutions, Inc.

Six Informative Tracks

Leadership Development

Quality Tools

Product/Service Innovations

Healthcare/Medical Device/Biotech

Lean Government

Certification Preparation and Refresher Workshops

All ASQ Tests are Available!

Pre/Post Conference Opportunities (includes Lunch)

Gain additional RUs!

ASQ Human Resource & Leadership (HD&L)

The Power of Visualization™

High Performance Quality Teams

ASQ Lean Enterprise Division Workshop

Sharpen your Lean Skills

System Service & Delivery, Inc. SSD Global Solutions

How the ISO 13053 for Six Sigma is Surprisingly "Lean"

Early Bird Prices and Specials Available

Conference Price Includes Meals, Materials and Networking Events

For Complete Details Visit:

www.ASQDenver.org

Sponsorship Opportunities are Available