



THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

"ASQ's First Section of the New Millennium"

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MESSAGE FROM THE CHAIR

The year is off to great start. The Section's first meeting was held on September 23 at the District 9 offices of the Ohio Department of Transportation in Chillicothe. District 9 has incorporated a quality program into all their work. The District entered the Ohio Award for Excellence program last year and is now proudly displaying their flag denoting the award. Our speakers were extremely interesting and the tour of the facilities was an eye opener—at least for me it was. I never realized how big those salt trucks are until I was standing next to one. They are huge. I don't think I could even make it into the cab. That first step is pretty high for me. Some of those signs DOT places along our roads have letters as tall as I am.

DOT is placing emphases on worker inclusion in the project planning and feedback when the task is completed. One example of what this process has already accomplished is a project where the DOT workers were able to reduce a seven-day project to one that be completed in six hours. They used a continuous feed back system to achieve the reduction. Another team developed a special rig for use in working on the snow blades. The rig not only reduced the time frame to do the work, but more importantly it produced a safer work environment. As tax payers we can all appreciate the savings these projects represent. DOT is now completing tasks in a timelier manner plus has been able to significantly reduce their workman's compensation bills.

We had a good turn out for the meeting. Now we just need to keep the momentum going. PC Treats catered our meal and, as usual, the meal was very tasty. They are easy to work with and always do a good job.

There has been a date change for our next meeting. The meeting will now be held on Tuesday, October 19, 2004. The location is the same though. We will meet at the OSU Piketon Center. Our vice-chair is making arrangements for the meeting and it should prove to

be an interesting evening. More information on the meeting details can be found in another section of the newsletter.

Yikes, I just realized I am writing about the October meeting. What happened to September? Come to think of it, what happened to my summer? It is disconcerting to me to have Christmas decorations in the stores a month before Halloween, but they are there right along with the newspaper ads for Christmas trees. It is also sobering. They remind me that I need to put more effort in getting Christmas gifts together. Since I make some of my gifts I have to start early. I am already late. Nothing like a deadline to get things done. No pressure either, just like at work. (You want what? When?) You know, I have noticed more gray in my hair lately....

Pamela Sperling
Chair, ASQ Scioto Valley Section
Fiscal Year 7/1/2003-6/30/2004

OCTOBER PROGRAM – AQUACULTURE TOUR AND PRESENTATION AT THE OSU EXTENSION, PIKETON, OH

On Tuesday, October 19, the Ohio State University (OSU) Piketon South Centers will provide a tour, program displays, and speaker to discuss the OSU research initiatives in Aquaculture as the October dinner program of the Scioto Valley Section, American Society for Quality (ASQ).

Aquaculture, the farming of aquatic organisms (e.g., fish, shellfish, crustacea, aquatic plants, etc.) in natural or controlled marine or freshwater environments, is a growing industry in Ohio. Ohio State University instituted a statewide aquaculture applied research and Extension program in 1998, housed at the Piketon (Ohio) Research and Extension Center (South Centers at Piketon). Our host, Mr. Geoffrey K. Wallat, Aquaculture Specialist and Senior Research Associate, has had an active role in this program since 1998, and is primarily responsible for direct management of the applied research programs and the research facility, as well as working with farmers on facility design, fish health, and food safety issues such as the federally mandated seafood Hazard Analysis and Critical Control Points (HACCP) program, production quality control measures, and bio-security for their individual farms.

Following registration, Geoffrey Wallat will welcome visitors and provide an introduction to the OSU South Centers at Piketon. Guests will then be treated to a tour of the research facility, greenhouse, and culture ponds – weather permitting

Following a catered dinner and brief Section business meeting, an ASQ Section officer will introduce the speaker and the quality program presentation will begin.

All Scioto Valley Section affiliates, other local ASQ members and anyone interested in the Society or the subjects of Quality or Continuous Improvement are encouraged to attend. ASQ members holding certification will **earn 0.3 re-certification units (RUs) each for the tour and the program.**

DATE: Tuesday, October 19, 2004

PLACE: The OSU South Centers at Piketon (Intersection of Route 32 & Shyville Road) at 1864 Shyville Road Piketon, Ohio 45661.
(740) 289-2071

AGENDA: 5:15-5:45 p.m. Registration, networking and displays
5:45-6:00 p.m. Welcome and introduction

6:00-6:30 p.m. Tour of the research facility, greenhouse and culture ponds will be conducted, weather permitting,
6:30 p.m. Catered dinner
7:00-7:45 p.m. "Quality Control Measures and Management Practices in Aquaculture – an Ohio perspective"

MENU: Dinner is Chicken Cordon-Bleu, potato cheese casserole, corn, tossed salad, bread, tea or lemonade and surprise dessert.

COST: The charge for the dinner is \$15. You may attend the program only, without dinner, at no cost. However, pre-registration is still required.

RESERVATIONS: Pre-registration is required by Friday, October 15.

Mail a check for \$15 for each dinner reservation made payable to "ASQ Scioto Valley Section" along with name, employer, address, and telephone number of each person attending to the following address:

ASQ Scioto Valley Section
PO Box 1947
Chillicothe, Ohio 45601

Telephone and E-mail reservations are acceptable, subject to payment. The simplest way to register is by E-mail to rindermanrr@ports.usec.com. You can also call me at 740-897-2440. You can also make a reservation with any other ASQ Scioto Valley Section officer or committee chairperson.

Meal commitments made, but not honored, are subject to payment unless canceled by phone or electronic mail before 4 p.m. Monday, September 18. The Scioto Valley Section must pay for all meals ordered. Therefore, there will be no refunds of paid reservations canceled after that deadline.

DIRECTIONS:

The OSU South Centers at Piketon is located just southeast of Piketon, Ohio, at the intersection of State route 32 and Shyville Road. Travelers on Route 23 North or South should take State Route 32 East approximately 2 miles to Shyville. Turn right (South) on Shyville Road and take the first break in the median to the left to the OSU South Centers. The parking lot and main facility are on the right as you drive in.

MEMBER MEMORABLE MOMENTS

Mark Mentges has advanced to Senior Member status. Congratulations Mark!

Tim Matchett was awarded the Scioto Valley Distinguished Service Award on September 23, during our business meeting at the District 9 offices of the Ohio Department of Transportation in Chillicothe. Tim has the unique honor of having served as Section Chair twice (2000 – 2001 and 2003 – 2004). Current Section Chair, Pamela Sperling, made the presentation of a certificate of appreciation and a Past Chair's pin to commemorate this achievement. Tim, the SVS is indebted to you for your continued fine service. On behalf of the SVS membership, congratulations and well done!!

EXECUTIVE COMMITTEE MEMBER BIOS

From time to time, we are pleased to present personal biographies of one or more of our Executive Committee members. This month, we present Doug Scott - Scioto Valley Section ASQ Secretary for 2004-2005.

My name is Doug Scott and I am the current Secretary for the Scioto Valley Section # 815 of the American Society for Quality. I joined ASQ in 1971 while working in Quality Control for Goodyear Tire and Rubber Company in Akron, Ohio. When I accepted the position in Quality Control, I had no idea what was involved in the quality arena. The Akron Canton Section of ASQ had an extensive education program available in the evenings to quality practitioners in the area. I broadened my knowledge base in the quality sciences through that local section which helped prepare me for my first ASQ certification. In 1976, I transferred to Goodyear Atomic and was relocated to Oak Ridge, TN for six years working as a Quality Assurance Engineer on the Gas Centrifuge Enrichment Plant design team. While in Oak Ridge, I participated in the East Tennessee Section of ASQ based in Knoxville. In 1980 I took the ASQ Certified Quality Engineers exam and passed the test. This body of knowledge covered by the exam has helped me to enhance my performance as a Quality Assurance Engineer for my company.

In the fall of 1982, I was transferred to southern Ohio to a position as a Corporate Quality Engineer for Goodyear Atomic working on both the Gaseous Diffusion and Gas Centrifuge processes. The closest ASQ Section was the Columbus Section and so my participation reduced significantly with increased family demands as my children grew up and the long commutes to Columbus to attend the Section meetings. For the next 15 years, I had little involvement at the section level but I did maintain my certification and attend some ASQ Division events and some ASQ Quality Congresses.

My involvement with this section started with a phone call from our founding Chair, Bob Rinderman. In January 1998, Bob invited me to a Steering Committee meeting at Mead Chilpaco Mill on January 28, 1998. This meeting was the start of the Scioto Valley Subsection of the Columbus Section #801 of ASQ. I was asked to be the first Arrangements Chair for the Subsection and we were off and running. On July 1, 1998 we became an official Subsection and we were gearing up for our first membership meeting to be held at the Lake White Club in September. I was elected secretary of the Subsection in 2000 to start on July 1, 2000 and had the privilege of signing of the Section Charter as an officer of the new Scioto Valley Section #815 of ASQ. We became the first Section of the new millennium. During this same timeframe, I participated in an ASQ Certification Preparation course offered by the Subsection and taught by a member of the Columbus Section. I became a Certified Quality Auditor by passing the exam offered in June of 2000. In July of 2001 I was to start my second year as Secretary, but when the Treasurer was transferred out of state, I was appointed Treasurer. I served as Treasurer for three years and was elected as Secretary for 2004-2005. My affiliation with ASQ over the years has helped me both professionally through courses and contacts and by introducing me to a wide variety of quality professional friends. The networking opportunities available have been a tremendously positive reason for being active in our Section.

ASQ CERTIFICATION EXAMS

The following table lists the various certifications offered by ASQ, the exam dates, the application deadlines, and costs:

Cert.	Exam Date	Application Deadline	Member Cost
CHA	10/16/04	CLOSED	\$180
CMI	10/16/04	CLOSED	\$155
CQM	10/16/04	CLOSED	\$235
CQT	10/16/04	CLOSED	\$155
CRE	10/16/04	CLOSED	\$180
SSBB	10/16/04	CLOSED	\$180
CCT	12/04/04	CLOSED	\$155
CSQE	12/04/04	CLOSED	\$180
CQA	12/04/04	CLOSED	\$180
CQE	12/04/04	CLOSED	\$180
CQIA	12/04/04	CLOSED	\$155

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815.

Debra L. Montgomery and **Deron R. House** are scheduled to take the CMI Exam. All the best to you both!

CERTIFICATION PREPARATION

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

http://www.asq.org/portal/page?_pageid=33,39211,33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html

EMPLOYMENT OPPORTUNITIES

Our own SVS web page provides listing of employment opportunities as they become available. You can check it out at <http://www.asqsvs.org/employment.html>.

Also, check out the following link on the ASQNet.org web page for career opportunities:

http://www.asq.org/portal/page?_pageid=33,39211,33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html

Even if you are not looking for a job right now, just reviewing the postings from time to time will help you keep abreast of the kinds of qualifications and experience employers are looking for in the quality career market.

PROGRAM SCHEDULE FOR 2004 – 2005

The schedule below provides tentative information for upcoming programs. As information comes in, we will provide updates.

Meeting Date	Location	Theme	Speaker/Topic
September 09/23/2004	Chillicothe	ODOT Tour & Presentation	Quality in ODOT—tour of District 9 HQ
October 10/19/04	Piketon	OSU Env. Labs Tour and Presentation	Geoff Wallat – QC Measures and Management Practices in Aquaculture
November	Jackson (Lewis')	Speaker	Dr. Charles M. Parks, Quality in Lean Companies and Product Changeover
December	Waverly (Emmitt House)	Spouse Night	Rita Fishel—Quilts as signals for the Underground RR
January	Portsmouth	Tour	Coke or Pepsi—Quality in food processing
February	Canter's Cave	Speaker	Wes Richardson—Quality in Training/Certification
March	Not set	Speaker	Zimmer Corp—Quality in Medical Instrumentation
April 4/12/05	Chillicothe?	Tour	Telesis tour with Mead as backup Joint meeting with Columbus
May	Huntington?	Tour	Quality in Glass Processing
June	Moyer's	Tour and year wrap up	Quality in winemaking

PROFESSIONAL IMPROVEMENT OPPORTUNITIES

SOUTHEASTERN QUALITY CONFERENCE

October 18 – 19, 2004
Cobb Galleria Centre
Atlanta, GA

This Conference is designed for...

Quality Managers, Quality Engineers, Quality Auditors, ISO Coordinators, Consultants, Educators, Team Leaders, Manufacturers, Retailers, Customer Care/Service and anyone else interested in implementing quality principles.

Registration:

Advanced registration and payment are required to ensure your reservation. Mail the attached registration form and a check, money order, Visa, MasterCard, American Express, or purchase order number to:

Greater Atlanta Section ASQ
8725 Roswell Road, Suite 0116
Atlanta, GA 30350

Registration will be acknowledged by mail through Oct. 1, 2004. Later registrations will be acknowledged on-site. Call Larry Aft at (404) 786-1541 or E-mail him at laft@bellsouth.net for further information. On-site registration will begin at 7:30 a.m. on Monday, Oct. 18, 2004.

Conference attendees will earn **2.0 ASQ Recertification Units**.

Fees:

The full conference fee is \$325. This fee covers registration, breaks and luncheons. Registrations received before Sept. 6, 2004 are \$275. Registration cost is \$265 for individuals in a team of three or more, registering at the same time.

Registrations are due by Oct. 11, 2004 to guarantee space. Late registrations will be accepted on a space available basis. If you are unable to attend a program for which you have registered, please send a substitute in your place. If sending a substitute is not possible, your conference fees can be transferred to another Greater Atlanta ASQ conference or course of your choice.

Conference registration fees are refundable, but if cancelled after Sept. 13, 2004, a \$75 processing fee will be applied.

Each registration includes luncheon tickets on Monday and Tuesday. The plant tour to Anheuser-Busch in Cartersville, Georgia is \$25. Checks should be made payable to the Greater Atlanta Section of ASQ.

For more information contact Larry Aft

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E-Mail: laft@bellsouth.net