



THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY
SCIOTO VALLEY SECTION 0815

"ASQ's First Section of the New Millennium"



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MESSAGE FROM THE CHAIR

We have had a great start to our year so far. Our September membership meeting on September 8 was a tour of the Superior Kraft Homes plant in Waverly and we had 16 attendees. Nathan Bloss conducted the tour and was assisted by Jennifer Chandler. Superior Kraft builds their homes in modules in a controlled environment which reduces a lot of the work that has to be done in the field. The tour was very informative and Nathan told us about many of their innovative techniques to building quality homes.

On September 21, the Section had a booth at a four-county job fair at the Endeavor Center in Piketon. Our booth had visits from most of the 118 registered people attending the fair. We informed the attendees about the purposes of our Society and told them about potential training opportunities we have to offer.

Our October membership meeting will be on Thursday, October 20, at the Ross County Airport where the Owner/Principal/General Manager of the airport, Jim Parks will be our host for the evening. Please mark your calendars for a very informative meeting, details on the final arrangements will be out soon.

ASQ Headquarters has called a "Leadership Summit" meeting for all Section Chairs and other ASQ Leaders for October 16 to 18, 2005. There have been many changes to our Society in the past year and this Summit has been called to address the value of these changes to the ASQ membership. These changes have affected both you as an individual and us as a Section. Sections have been impacted financially and programmatically with changes policies, programs, representation, and interfaces with our Society. There has been at least a perceived lack of section support for Sections by Headquarters and this summit is an effort by the Board to clear the air and produce constructive dialogue between you the members and the Board via your Section leaders. I am going to the Summit and I would be honored to convey your comments, questions and/or concerns with the recent changes. Please feel free to contact me or any member of your Leadership Committee and I will try to represent you at this summit. I will summarize the summit in next month's column.

We have a great lineup of dedicated people to serve you on our Leadership Committee. However, there are plenty of opportunities for others to serve. The Nominations and Program chairs are currently vacant. Several members are also serving in two or more positions. If you would like to volunteer, please contact me or any other member of the Leadership Committee to express interest and we will help get you plugged in. You will find the 2005-2006 Leadership Committee Roster below and on our website at www.asqsvs.org.

The program for the entire year has not been totally confirmed yet, but we have tentative meetings scheduled in Waverly, Chillicothe, Portsmouth, Jackson, Manchester, and at Deer Creek Dam. All of these are in Ohio. We also have meetings tentatively planned in West Virginia and Kentucky. Our topics will include quality in-plant tours, Healthcare, Airport Operation/Security, Education, Service Industry (Banking), Automotive, and Lean Manufacturing. Our meetings will be on Thursday or Tuesday evenings as these are the preferred evenings by our membership. We, your Leadership Committee, are working hard to provide you, our members, with a diverse selection of meeting topics over a broad geographical area in an attempt to reach as many of you as we can over the course of the year. Last year we had 97 different people attend one or more of our meetings with an average 21 attendees per meeting. That is pretty good for a Section that currently has 110 members on the roster.

Please try to attend as many of our meetings as you can and remember, we welcome guests. We are always looking for new ideas for meetings so, if you have a suggestion, please contact me or any member of the Leadership Committee. We look forward to serving you in this upcoming year.

Doug Scott
Scioto Valley Section Chair – 2005-06

SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2005-2006

Officers		Phone	Ext	E-mail
Chair	Doug Scott	740 897 4771		dscott@lports.com
Chair Elect	Dave Boulay	740 289 2071		boulay1@osu.edu
Vice Chair	Wade Midkiff	740 775 1120		midkiff@ieee.org
Treasurer	Tim Matchett	740 772 8673		tim.matchett@ipcswirelessinc.com
Secretary	Oscar Phillips	304 675 1150	217	oscar.phillips@supresta.com
Immediate Past Chair	Pamela Sperling	740 897 3603		psperling@lports.com
Regional Director	Bob Rinderman	740 897 2440		rindermanrr@ports.usec.com
Section Director (08)*	Rich Biehle	606 836 3455		rbiehle@ezwv.com
Section Director (06)*	Cindy Zollo-Davis	800 556 2551		d2associates@earthlink.net
Section Director (07)*	Tim Matchett	740 772 8673		tim.matchett@ipcswirelessinc.com
Section Director (07)*	Bob Rinderman	740 897 2440		rindermanrr@ports.usec.com
Section Director (07)*	John Shewbrooks	740 897 3587		shewbrooksjb@ports.usec.com

* The number in parentheses is year ending a three year appointment in June

Committee Chairs		Phone	Ext	E-mail
Arrangements	Tom Houk	740 897 6502		houkt@tpmllc.com
Auditing	Cindy Zollo-Davis	800 556 2551		d2associates@earthlink.net
Certification	Jim Thompson	740 897 5246		thompsonjf@ports.usec.com
Database	Wade Midkiff	740 775 1120		midkiff@ieee.org
Education	John Nemeth	740 441 6288		jenemeth@ra.rockwell.com
Examining	Brian Lanning	740 897 2084		lanningbm@ports.usec.com
Historian	Doug Scott	740 897 4771		dscott@lports.com
Internet Liaison	Wade Midkiff	740 775 1120		midkiff@ieee.org

Koalaty Kid	Doug Scott	740 897 4771	dscott@lports.com
Membership	Pamela Sperling	740 897 3603	psperling@lports.com
Newsletter	Mike MacCrae	740 897 3442	mmaccrae@lports.com
Nominating	vacant		
Placement	Craig Gray	740 335 0335	grayc@yusa-oh.com
Program	vacant		
Publicity	John Hobensack	740 897 2253	hobensackje@ports.usec.com
Re-certification	Jim Brown	740 636 3038	jbrown@yusa-oh.com
SMP	Pamela Sperling	740 897 3603	psperling@lports.com

OCTOBER PROGRAM – DINNER AND TOUR OF ROSS COUNTY AIRPORT IN CHILLICOTHE, OHIO

DATE: Thursday, October 20, 2005, at Ross County Airport

MEETING THEME: Tour of Ross County Airport

SPEAKER: Jim Parks

AGENDA: 5:30 pm: Registration & Networking
6:00 pm: Airport Tour
7:15 pm: Dinner at Old Canal Smoke House

MENU: Hand-pulled pork or half chicken, bread, smoke house spuds, and green beans, beverage, and ice cream.

COST: The charge for the dinner is \$15.00. You may attend the program only, without dinner, at no cost. However, pre-registration is still required.

RESERVATIONS: Pre-registration is required by Tuesday, October 18.

Mail a check for \$15.00 for each dinner reservation made payable to "ASQ Scioto Valley Section" along with name, employer, address and telephone number of each person attending to the following address:

ASQ Scioto Valley Section
PO Box 1947
Chillicothe, Ohio 45601

Telephone and E-mail reservations are acceptable, subject to payment. The simplest way to register is by E-mail to houkt@tpmcllc.com. You can also call me at 740-897-6502. You can also make a reservation with any other ASQ Scioto Valley Section officer or committee chairperson.

Meal commitments made, but not honored, are subject to payment unless cancelled by phone or electronic mail before 4 p.m. Tuesday, October 18. The Scioto Valley Section must pay for all meals ordered. Therefore, there will be no refunds of paid reservations canceled after that deadline.

DIRECTIONS TO THE AIRPORT: The Ross County airport is located north-west of Chillicothe on County Road-111 (Stone Road). Travelers on Route 23 North or South should take US 35 West approximately 2 miles to St. Rt. 104. Turn right on St. Rt.104 and proceed approximately 3.2 miles. Turn left onto St. Rt. 207 (Main Street) for approximately 2.2 miles. Turn right onto County Road 111 (Stone Rd.) and proceed 1.3 miles. The airport is on the right.

DIRECTIONS FROM THE AIRPORT TO OLD CANAL SMOKE HOUSE.: Proceed South on County road 111 (Stone Road) for 1.3 miles. Turn left onto St. Rt. 207 for 2.2 miles. Turn right onto St. Rt. 104 and proceed for 4.5 miles. Turn left on West Water Street and go 0.4 miles. Old Canal Smoke House is located at 94 East Water Street in Chillicothe. Their phone number is (740) 779-3278.

RECERTIFICATION: Individuals holding ASQ certifications can **earn 0.3 re-certification units (RUs)** for attending the meeting.

MEMBER MEMORABLE MOMENTS

Great news from one of our SVS Founding Members and Officers who has moved out of our service area, but who still retains membership in SVS.

Cheryl Molebash, of MeadWestvaco Packaging Systems, has been named Manager, Plant Operations for the Atlanta Plant, succeeding Chris Morrell. Cheryl joined their organization in February of 2000 and as Manager, Six Sigma Deployment, helped to successfully launch their Six Sigma initiative. Most recently Cheryl served as Production Manager at the Atlanta plant and worked closely with newly-appointed Vice President, US Manufacturing, Chris Morrell, to help achieve the successes noted above. Prior to joining the Packaging Systems Division, Cheryl held a number of positions within the Chillicothe Mill.

Cheryl emailed founding member and District 8 Regional Director, Bob Rinderman, "I wouldn't be where I am without people like you in my life! Thanks for sharing this with me." What a success story!!

CERTIFICATION PREPARATION

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

http://www.asq.org/portal/page?_pageid=33,39211,33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html

ASQ CERTIFICATION EXAMS

The following table lists the various certifications offered by ASQ, the exam dates, and application deadlines:

Certifications	Application Deadline	Exam Date
Certified Biomedical Auditor (CBA)	CLOSED	10/22/05
Certified HACCP Auditor (CHA)		
Certified Mechanical Inspector (CMI)		
Certified Quality Manager (CQM)		
Certified Quality Technician (CQT)		
Certified Reliability Engineer (CRE)		
Certified Six Sigma Black Belt (CSSBB)		
Certified Quality Auditor (CQA)	10/07/05	12/03/05
Certified Quality Improvement Associate (CQIA)		
Certified Calibration Technician (CCT)		
Certified Quality Engineer (CQE)		
Certified Software Quality Engineer (CSQE)		
Quality Process Analyst (QPA)		
Manager of Quality/Organizational Excellence (CMQ/OE) - NEW	01/13/06	03/04/06

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: http://www.asq.org/portal/page?_pageid=33,32429,33_32570&_dad=portal&_schema=PORTAL

EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the ASQ web page <http://careers.asq.org/search.cfm> for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items.

CONFERENCES/WORKSHOPS

[14th Annual Service Quality Conference](#)

October 17-18, 2005 • Atlanta, GA

[13th National Quality Education Conference](#)

November 13-15, 2005 • Miami, FL

[15th Annual Quality Audit Conference](#)

October 19-20, 2006

We also have some very interesting, low cost work shops coming to our area (see below), and the best part is, they are all going to be presented at the new Endeavor Center at the OSU South Centers at Piketon. See next page for details.

Focus on the Future—2005 Ohio Manufacturing Partnership Series

Presented by

The Ohio Department of Development In Conjunction with CAMP and TechSolve

Moving Lean from the Factory to the Office - Sept. 21, 2005

Lean Manufacturing is a philosophy of efficiency which, when implemented, shortens the time between customer order and factory shipment by eliminating waste. By implementing the concepts of Lean Manufacturing within its administrative activities, a company can create a competitive advantage by providing better financial and planning forecasts as well as improving performance with faster cycle times and fewer errors. Attendees will:

- Learn the principles of Lean
- Learn the tools of Lean and their application to the office environment
- Learn how to start a company's cultural transition
- Learn real world problem-solving techniques

(2 hours-9:30 a.m.—11:30 a.m.) Fee: \$25.00

Product Development—Engine for Growth - March 15, 2006

New Product Development is one strategy that consistently has been called on by companies to help produce sales growth and increased market share. New products can create excitement with current customers, potential customers and among internal staff members. But to maximize the probability of success, development has to be done right. Attendees will learn about a proven Product Development process that goes from Ideation through Product Launch. Exclusive tools to accelerate the ideation process, as well as tips and tricks, and pitfalls to avoid will also be presented.

((2 hours-9:30 a.m.—11:30 a.m.) Fee: \$25.00

Lean/Six Sigma Demythification - May 17, 2006

Most people believe that Lean and Six Sigma are alternative tool sets for continuous improvement. Quite the opposite is true. Lean and Six Sigma complement each other and there are many examples of where and how this works. Those attending this workshop will learn:

- The evolution of Six Sigma
- How Six Sigma and Lean complement each other
- Overview of the transformation process
- Case studies
- Best practices and cultural change

(2 hours-9:30 a.m.—11:30 a.m.) Fee: \$25.00

Register for one event or sign up for the whole Series! Sign up for all four events and pay only \$75.00 for the entire Series. Register with Tomi Williams at 513-948-2076, 1-800-345-4482 or Williams@techsolve.org . These events are scheduled at the OSU South Centers, Endeavor Center in Piketon, 1864 Shyville Rd., Piketon, Ohio 45661.