



THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

"ASQ's First Section of the New Millennium"

October 2008

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Editor – Rus Barnes (rbarnes@lpports.com)

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MESSAGE FROM THE CHAIR

Greetings ASQ Members and Friends,

We had a wonderful turnout for the September meeting, "Inactive Facility Removal at the Portsmouth Gaseous Diffusion Plant", given by Mr. Paul Kreitz, Project Manager for LATA/Parallax Portsmouth, LLC. The people at LATA had put a lot of effort into the meeting and distributed very nice brochures describing their work, along with an excellent slide presentation supporting Mr. Kreitz's talk. A van tour following dinner allowed a rare opportunity for non-employees to tour the site, and to view first-hand the unique set of quality concerns generated by this work. Our thanks to Mr. Kreitz and Sandy Childers for their time and effort in supporting the meeting.

October brings with it an opportunity to visit the Kenworth Truck Company in Chillicothe and learn about their Quality Initiatives and Six Sigma Activities. The meeting speaker will be Vince Parker, PACCAR Corporate Six Sigma Black Belt.

These first two meetings characterize a wide range of quality requirements from two very different industries, exemplifying the wide range of knowledge and experience of our Section members. Personally, this type of exposure is one of the things I appreciate most about being involved with ASQ. Again, I would like to encourage everyone to attend some meetings this year, and your input and feedback is always appreciated.

Thank you, and hope to see you during the year.

John Hobensack, CQA, Scioto Valley Section Chair, 2008-2009, hobensackje@USEC.com

2008-2009 PROGRAM YEAR SCHEDULE

The Program Schedule is developed by the Leadership Committee at the beginning of the program year. Some of the meeting dates and times have not been confirmed due to the speaker's availability. Please note that some scheduled meeting dates, locations and topics may change. Every effort will be taken to provide advance notification of any changes to the scheduled program using e-mail or updates in the newsletter.

| Meeting Date | Location | Theme | Topic/Speaker |
|---------------------|-----------------|---------------------|--|
| October 16 | Chillicothe | Manufacturing | Kenworth facility tour |
| November 18 | Piketon | Technology | USEC Centrifuge facility tour/ Mike MacCrae & Angie Dudit |
| December 11 | Piketon | Leadership Training | SVS Speaker |
| January 15 | Chillicothe | Healthcare | PACCAR Medical Education Center/ Dr. John Gabis |
| February 19 | Portsmouth | Law Enforcement | Quality in Law Enforcement/ Commander Mike Crispen |
| March 19 | Piketon | Research | Aquaculture/Geoff Wallat |
| April 16 | TBD | TBD | Quality in the Laboratory - Lab tour |
| May 21 | TBD | TBD | TBD |
| June 20 (Sat) | TBD | TBD | Golf Outing |

LEADERSHIP COMMITTEE

The Leadership Committee meeting dates for program year 2008-2009 are listed below. Meeting times are 5:30 pm on each date. All members are welcome to attend the Leadership Committee meetings.

Officers and Chairs with reports due for review/approval at monthly meetings, please consider sending advance draft copy to the Leadership Committee. If your schedule does not allow attendance, please consider calling in to the established bridge line in lieu of being on site for the meeting (Voice Bridge 800-508-1298, PIN 2142).

- Oct 2 Thurs/ OSU Piketon
- Nov 6 Thurs/ OSU Piketon
- Dec. 4 Thurs/ OSU Piketon
- Jan 8 Thurs/ OSU Piketon
- Feb 5 Thurs/ OSU Piketon
- March 5 Thurs/ OSU Piketon
- April 2 Thurs/ OSU Piketon
- May 7 Thurs/ OSU Piketon
- June 4 Thurs/ OSU Piketon

EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the ASQ web page <http://careers.asq.org/search.cfm> for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items. Many new items are added daily to assist in your career searches.

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OCTOBER PROGRAM MEETING

- Date & Location: October 16, 2008 at the Kenworth Truck Company Training Center Classroom C, located at 65 Kenworth Dr. in Chillicothe, OH
- Meeting Speaker: Vince Parker – PACCAR Corporate Six Sigma Black Belt.
- Speaker Biography: Vince Parker has been with PACCAR for 10 years. He originally hired on as an assembly specialist in the cab set area. Over this time he has held positions from front line manager through area manager and assistant quality manager positions. He was part of a local 6 Sigma team in 2001 and joined the PACCAR Quality Six Sigma Black Belt group in 2006. Vince achieved an AA degree from Ohio State in Landscape Design, BA from Capital University in Management, and an MA from Seton Hall in Strategic Communication and Leadership.
- Meeting Theme: Kenworth Quality Initiatives and Six Sigma Activities
- Agenda:
- 5:30 p.m. Registration and Networking
 - 6:15 p.m. Catered Dinner
 - 6:45 p.m. Kenworth Quality Initiatives and Six Sigma Activities
 - 7:15 p.m. Tour of Facility
 - 8:00 p.m. Adjourn
- Menu: Dinner will be prime rib, baked potato, tossed salad, bread, drink, and dessert. Cost of the meal is \$15.00.
- Recertification: Those holding certifications will receive 0.3 recertification units for attending the presentation and an additional 0.3 recertification units for participating in the tour.
- Reservations: Please contact Tom Houk at houkt@tpmcllc.com or 740-897-6502; John Hobensack at hobensackje@usec.com; or Rus Barnes at rbarnes@lppports.com or 740-897-2809 by Friday, September 12, 2008, for reservations.
- Directions: Traveling north or south on St. Rt. 23 take the St. Rt. 159/Bridge Street exit toward Kingston. Proceed approximately 0.6 miles and turn right on Kenworth Dr. Attendees may park in the large parking lot at the south-west side of the facility (the lot that you first see when driving in) and they will be able to enter through the front office lobby from 5:15pm until 5:45pm.
- There is a small visitors parking area in front of the office building, but it is very small. The office building is the one with all of the windows. Those people arriving later will have to enter through the security building located at the south end of the parking lot and then walk to the office building. All visitors will need to sign-in and sign-out. The training center is located in the office building and the meeting will be held in Classroom "C". Signs should be posted with arrows showing the way to classroom "C".

CERTIFICATION PREPARATION – A MESSAGE FROM THE CERTIFICATION CHAIR

Certification is formal recognition by ASQ that an individual has demonstrated proficiency within, and a comprehension of, a specified body of knowledge. It is peer recognition, not registration or licensure. Certification demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification: 1) Is a mark of excellence; and 2) Is an investment in your career and in the future of your employer. Studying for the one of the ASQ Examination allows the individual to gain new skills and upgrade their proficiency. Maintaining your certification secures the investment you've already made in your career.

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

http://www.asq.org/portal/page?_pageid=33.39211.33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html

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SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2008-2009

| Office | Name | Phone | E-mail |
|------------------------|------------------|--------------|--|
| Chair | John Hobensack | 740 897 2253 | hobensackje@usec.com |
| Chair Elect | Robert Ervin | 740 384 3479 | boberv@copper.net |
| Vice Chair | Chad Rausch | 740 897 2708 | rauschcw@usec.com |
| Vice Chair | Pamela Sperling | 740 773 8123 | Sperling@horizonview.net |
| Vice Chair | Rich Biehle | 606 836 3455 | rbiehle@gmail.com |
| Vice Chair | Jim Brown | 740 636 3038 | jbrown@yusa-oh.com |
| Treasurer | R. Douglas Scott | 740 897 4771 | dscott@lpports.com |
| Secretary | Connie Lang | 740 947 6441 | lang.connie@pikecommunityhospital.org |
| Immediate Past Chair | Dave Boulay | 740 289 2071 | boulay.1@osu.edu |
| Reg. 8 Deputy Director | Bob Rinderman | 740 897 2440 | rindermanrr@ports.usec.com |
| Reg. 8 Deputy Director | Cynthia L. Davis | 740 772 2019 | d2associates@earthlink.net |
| Section Director (10) | Tim Matchett | 740 286 1621 | cqp53@hotmail.com |
| Section Director (10) | Bob Rinderman | 740 897 2440 | rindermanrr@ports.usec.com |
| Section Director (10) | R. Douglas Scott | 740 897 4771 | dscott@lpports.com |
| Section Director (10) | Cynthia L. Davis | 740 772 2019 | d2associates@earthlink.net |
| Section Director (09)* | Pamela Sperling | 740 773 8123 | Sperling@horizonview.net |
| Section Director (08)* | Rich Biehle | 606-836-3455 | rbiehle@gmail.com |

The number in parentheses is year ending a three year appointment in June

| Committee Chairs | Name | Phone | E-mail |
|-------------------------|------------------|--------------|--|
| Arrangements | Tom Houk | 740 897 6502 | houkt@tpmcllc.com |
| Auditing | Pamela Sperling | 740 773 8123 | Sperling@horizonview.net |
| Certification | Jim Thompson | 740 897 5246 | thompsonjf@ports.usec.com |
| Database | Wade Midkiff | 225 323 3701 | midkiff@ieee.org |
| Education | Cynthia L. Davis | 740 772 2019 | d2associates@earthlink.net |
| Examining | Brian Lanning | 740 897 2084 | lanningbm@ports.usec.com |
| Healthcare | Connie Lang | 740 947 6441 | lang.connie@pikecommunityhospital.org |
| Historian | R. Douglas Scott | 740 897 4771 | dscott@lpports.com |
| Internet Liaison | Wade Midkiff | 225 323 3701 | midkiff@ieee.org |
| Koalaty Kid | R. Douglas Scott | 740 897 4771 | dscott@lpports.com |
| Membership | Robert Ervin | 740 384 3479 | boberv@copper.net |
| Newsletter | Rus Barnes | 740 897 2809 | rbarnes@lpports.com |
| Nominating | Dan Longpre | 740 897 5747 | longpred@tpmcllc.com |
| Placement | Craig Gray | 740 335 0335 | cgray@yusa-oh.com |
| Program | Rich Biehle | 606 836 3455 | rbiehle@gmail.com |
| Publicity | John Hobensack | 740 897 2253 | hobensackje@ports.usec.com |
| Re-certification | Jim Brown | 740 636 3038 | jbrown@yusa-oh.com |
| Six Sigma | Brian Lanning | 740 897 2084 | lanningbm@ports.usec.com |
| SMP | Cynthia L. Davis | 740 772 2019 | d2associates@earthlink.net |

CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by clicking each link below or visiting the ASQ website (www.asq.org).

17th Annual ASQ Audit Division Conference October 16-17, 2008 • Augusta, GA
<http://www.asq.org/audit/conferences/index.html>

Texas Quality Cruise: A Seminar At Sea October 26 - November 2, 2008 • Departing from Galveston, TX <http://www.asqfortworth.org/>

16th National Quality Education Conference November 16-18, 2008 • Reno, NV

<http://nqec.asq.org/>

2009 Lean Six Sigma Conference March 2-3, 2009 • Phoenix, AZ

<http://www.asq.org/conferences/six-sigma/>

ASQ CERTIFICATION EXAMS

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information:

<http://www.asq.org/certification/dates.html>.

The following table lists the various certifications offered by ASQ, exam dates, and application deadlines. Additional exam dates are available through scheduled seminars and workshops which can be viewed at the website given above.

| Certifications | Application Deadline | Exam Date |
|---|----------------------|-----------|
| Biomedical Auditor HACCP Auditor Manager of Quality/ Organizational Excellence Quality Inspector Quality Technician Reliability Engineer Six Sigma Black Belt | 8/15/08 | 10/18/08 |
| Calibration Technician Quality Auditor Quality Engineer Quality Improvement Associate Quality Process Analyst Six Sigma Green Belt Software Quality Engineer | 10/3/08 | 12/6/08 |

QUOTES TO LIVE BY

The Fred Principles

Principle 2: Success Is Built on Relationships

“Indifferent people deliver impersonal service. Service becomes personalized when a relationship exists between the provider and the customer.”

“...in any job or business, relationship building is the most important objective because the quality of the relationship determines the quality of the product or service. That’s also why: leaders succeed when they recognize that their employees are human; technology succeeds when it recognizes that its users are human; and employees succeed when they recognize their work involves interacting with human beings.”

From *The Fred Factor* by Mark Sanborn
Doubleday, 2004