



THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY
SCIOTO VALLEY SECTION 0815

"ASQ's First Section of the New Millennium"



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MESSAGE FROM THE CHAIR

Greetings ASQ Members and Friends,

Just a short while ago I was sitting at around 6,000 feet elevation atop the Continental Divide along a trail in Glacier National Park contemplating nature, and I was quite comfortable without a coat. I no more than get back to Ohio at about 850 feet elevation, and am bundling up in a coat to get to work. As kids we thought the summer would never end, but as adults it goes by in a blur along with the rest of the year. Seasons change fast, and so does about everything else in life. That doesn't mean we need to get left out, but we need to stay on our toes to be cognizant of what is happening around us not miss the great opportunities for knowledge, camaraderie, and enjoyment. I hope you enjoyed the Marshall University Forensic Science Center meeting, because just around the corner on October 25, 2012 is another great meeting at the Ohio State University Endeavor Center near Piketon, Ohio on OSHA and DOE Voluntary Protection Programs (VPP), and their interface with quality in recognizing and maintaining safety excellence (see notice this Newsletter). Whether you have no knowledge of VPP, or your company is VPP certified or currently pursuing VPP certification, you will receive valuable insights from a recognized champion in the industry on what it takes to become and maintain a model worksite and be a leader in worker protection.

The LC has developed and approved the 2012-2013 Business Plan and Budget. A common thread throughout these documents is to increase value to the membership. The LC is currently lining up excellent forums and speakers for the remaining dinner program meetings, and exploring ideas to provide webinar and other knowledge gaining opportunities to the membership. If you have any ideas

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for our dinner program, and adding value to our section, please send them to me at longpred@wems-llc.com.

You are what the section is all about, and I appreciate your continued support to make our organization the place to be.

Thank you.

Dan Longpre, Scioto Valley Section Chair, 2012-2013

SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2012-2013

A special thank you is extended to those personnel listed below that have continued their service for the Section or have graciously accepted positions on the Leadership Committee. Your commitment makes our Section great! We also recognize many other personnel have served in the past to support the mission of the Section and thank them as well.

Office	Name	Phone	E-mail
Chair	Dan Longpre	740 897 5747	longpred@wems-llc.com
Chair Elect	Julie Puckett	740 286 9293	julie.puckett@genmills.com
1 st Vice Chair	Mike MacCrae	740 897 4731	maccraems@usec.com
2 nd Vice Chair	Joe Moss	740 897 4509	joseph.moss@fbports.com
3 rd Vice Chair	Erica Cheetham		echeetham@rcbi.org
Treasurer	Sarah Lackey	740 286 9307	sarah.lackey@genmills.com
Secretary	Emily Smith		esmith@ironcitypipe.com
Immediate Past Chair	Dan Longpre	740 897 5747	longpred@wems-llc.com
Region 8 Director	Marc Kelemen		nanomarc@wowway.com
Region 8 Dep. Director	Bob Rinderman	740 897 2440	Bob.Rinderman@fbports.com
Section Director (15)	Rich Biehle	606 836 3455	rbiehle@gmail.com
Section Director (13)	John Hobensack	740 897 2818	john.hobensack@fbports.com
Section Director (13)	Bob Rinderman	740 897 2440	Bob.Rinderman@fbports.com
Section Director (13)	R. Douglas Scott	740 772 6997	rdscott@horizonview.net
Section Director (13)	John Shewbrooks	740 897 3587	shewbrooks@ports.usec.com
Section Director (14)	Tim Matchett	740 286 1621	cqp53@hotmail.com

The number in parentheses is year ending a three year appointment in June.

Committee Chairs	Name	Phone	E-mail
Arrangements	Tom Houk	740 897 6502	tom.houk@lex.doe.gov
Auditing	Mike MacCrae	740 897 4731	maccraems@usec.com
Certification	Jim Thompson	740 897 5246	thompsonjf@ports.usec.com
Database	Wade Midkiff	225 323 3701	midkiff@ieee.org
Education	OPEN		
Examining	Brian Lanning	740 897 2084	lanningbm@ports.usec.com
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Historian	R. Douglas Scott	740 772 6997	rdscott@horizonview.net
Internet Liaison	Wade Midkiff	225 323 3701	midkiff@ieee.org
Membership	John Hobensack	740 897 2818	john.hobensack@fbports.com
Newsletter	Rus Barnes	614 508 1248	rbarnes@lata.com
Nominating	Connie Lang	740 947 6441	lang.connie@pikecommunityhospital.org
Outreach	Erica Cheetham		echeetham@rcbi.org
Placement	OPEN		
Program	Dan Longpre	740 897 5747	longpred@wems-llc.com
Publicity	Tim Matchett	740 286 1621	cqp53@hotmail.com
Re-certification	Jim Brown	864 907 0964	jimbrown744@hotmail.com
Six Sigma	Brian Lanning	740 897 2084	lanningbm@ports.usec.com
SMP	Dan Longpre	740 897 5747	longpred@wems-llc.com
VOCC	Andrea Davis	740 897 2629	andrea.davis@fbports.com

E LEARNING

The links below provide information related to the integration of quality and safety and other systems. The articles provide some good information for anyone interested in exploring this subject. The Chartered Quality Institute also provides some diverse quality information in text and video (see Body of Quality Knowledge).

Energy Facility Contractors Group – Integrated Safety Management Working Group
Integration of Quality Assurance/Integrated Safety Management
<http://www.efcog.org/wg/ism/events/Spring07Mtg/docs/QA-ISM%20Integration.ppt>

Chartered Quality Institute
Integrated Management Systems
<http://www.thecqi.org/Knowledge-Hub/Resources/Factsheets/Integrated-management-systems/>

Body of Quality Knowledge
<http://www.thecqi.org/Knowledge-Hub/Knowledge-portal/Concepts-of-quality/>

ASQ, Quality Progress, October 2003
Management System Integration: Can It Be Done?
<http://testsite.mcdcg.com/wp-content/uploads/Mgmt-Sys-Int-Can-it-be-Done.pdf>

Send in your favorite web resources for future appearances in “E Learning” by clicking [HERE](#).

SURVEY INVITATION

Will you please consider participating in a research study?

Lisa Henderson is an ASQ member and student at University of Phoenix working on a degree in the Doctor of Management in Organizational Leadership program. She is conducting a research study to learn how supervisors may influence workers to speak up when they have concerns about safety on the job.

Participants must be at least 18 years old and work in the United States in facilities or job sites where hazards may be present and safety management is appropriate. These places may include construction sites, industrial plants, distribution terminals, and other such places where hazards may exist. Participants should have worked with their immediate supervisors long enough that they can answer questions about how their supervisors lead or influence others.

Your participation will involve completing an 88-item online questionnaire (all multiple-choice questions) on a secure Internet Web site. The survey will take less than 25 minutes. No information will be collected that identifies you, your supervisor, or where you work. You can withdraw from the study at any time by closing your browser window or contacting me if you choose to withdraw after completing the survey. In return for your participation, I will give you a copy of the results if you request them.

If you wish to participate, please send an email to lhenderson11@email.phoenix.edu telling her you wish to participate. You may send your e-mail address via text message if that is more convenient. She will not share your e-mail address or cell phone number with anyone. If you wish to participate, please do so soon. The survey will close when 150 people have completed it. She will reply to your email with an informed consent agreement that provides more information.

Please feel free to contact Lisa if you wish to participate, or if you have any questions or concerns about this study.

OCTOBER PROGRAM MEETING

DATE: Thursday, October 25, 2012

TOPIC: The topic will be on “Achieving Safety Excellence” - OSHA and DOE Voluntary Protection Programs (VPP). Discussion will include how these programs interface with quality in recognizing and maintaining safety excellence. Participants will learn how the synergistic benefits of VPP affect the

entire organization from productivity and quality to morale and culture. Whether you have no knowledge of VPP, or your company is VPP certified or currently pursuing VPP certification, you will receive valuable insights from a recognized champion in the industry on what it takes to become and maintain a model worksite and be a leader in worker protection.

SPEAKER: Marsha Bevins

SPEAKER BIOGRAPHY: Marsha has over 20 years of experience in safety and health. As a safety engineer and manager, she has worked for government contractors as well as general industry. She began her safety career as a health and safety officer for a DOE contractor and progressed to the level of safety and security director for a large multi - state manufacturing firm. During her career she has led companies to seven corporate safety awards.

Most recently, Marsha's career has focused on VPP, designed to recognize employers who are leaders in safety excellence. Marsha was instrumental in leading two DOE contractors to VPP Star status, the highest honor obtainable. She has participated on VPP assessment teams at DOE facilities and is certified in the private sector as an OSHA Special Government Employee (SGE). In August 2012, Marsha received the DOE Contractor Champion of the Year award for Outstanding performance and leadership in VPP.

Marsha is a Certified Safety Professional (CSP) and a Professional Member of the American Society of Safety Engineers (ASSE). She holds a Master's degree in Safety Management from Marshall University.

LOCATION: The Ohio State University Endeavor Center, 1862 Shyville Road, Piketon, Ohio 45661, Room 165. Driving directions are available at MapQuest (<http://www.mapquest.com/>) and other web sites via the search words "driving directions". If you need help with directions, please contact Dan Longpre at longpred@wems-llc.com. If you have any problems locating the Endeavor Center on the night of the meeting, please call Dan Longpre at 740-649-9493.

AGENDA: 5:30 p.m. Registration and Networking
6:00 p.m. Dinner
6:45 p.m. Presentation
7:45 p.m. Depart

MENU: Caesar salad, baked ham, scalloped potatoes, green beans, rolls, dessert, and drink. The cost of the meal is \$13.00. You may attend the meeting without participating in the meal, but registration is still required.

RE-CERTIFICATION UNITS: Those holding certifications will receive 0.3 recertification units for attending this presentation.

RESERVATIONS: Please contact Tom Houk (tom.houk@lex.doe.gov) by **COB October 22, 2012** for reservations. **Please indicate at time of reservation if you will be participating in the meal.**

SECTION RECOGNITION OF MEMBER CERTIFICATIONS

Your input
is needed!

The Leadership Committee would like to recognize members who have received ASQ initial certifications (sorry, not re-certifications) within the 2011-2012 and 2012-2013 section years (7/1/11 to 6/30/12 and 7/1/12 to 6/30/13) by listing their names and certifications in the Newsletter and with a small gift, but the data available on the ASQ website often leaves some uncertainty and we do not want to leave anyone out. **If you would like to be recognized for your achievement** in the Newsletter and receive an ASQ SVS mug as a token of our appreciation, please send the following to Dan Longpre at longpred@wems-llc.com: *Name, Certification Title, Certification Number, and Certification Date.*

JUNE PROGRAM SUMMARY

Moyers Winery was the venue for the June 28th program meeting for the Scioto Valley Section. Marc Kelemen, Director ASQ, provided a very informative presentation on Social Responsibility and Lean Sustainability. The meal was served on the lower patio overlooking the Ohio River. Moyer's provided a tour of the winery for attendees and explained the process to make and bottle a quality wine.



Twelve members and guests attended Marc's presentation. The Leadership Committee would like to extend their appreciation to Marc for taking time out of his busy schedule for this meeting.

Left to right: Marc Kelemen, Pam and Del Baird, Cindy and Tom Houk

Marc currently is a Director for the American Society for Quality (ASQ) 2006-2012; is involved in the nanotechnology body of knowledge (BoK) for The Learning Institute and Corporate Social Responsibility (ISO 26000); serves on the Board of Directors of several Non-Profit organizations; and is a voting member of ASTM-International Technical Committee E-56 Nanotechnology and Technical Committee E-60 Sustainability. Marc is the President of NanoSynopsis, LLC, and is a Kepner-Tregoe Facilitator. His ASQ Certifications include Manager of Quality and Organizational Excellence, Quality Auditor, and Six Sigma.

SEPTEMBER PROGRAM SUMMARY

The Marshall University Forensic Science (MUFS) Center hosted the September 20th program meeting. Chair Elect Julie Puckett started the meeting with the introduction of the speakers to the section. The Center was gracious in their provision of three speakers for the evening: Pamela J. Staton, Ph.D., Associate Professor/ Graduate Program Coordinator; Terry W. Fenger, PhD, Director & Professor, Forensic Science Center & Program; and Graham Rankin, PhD., Professor, M.S. Forensic Science Program. Each speaker provided an overview of their areas of expertise and expressed their passion for the forensics curriculum. This passion has led to the development of high integrity graduates and programs that are recognized for excellence at the national level.

The Center has a unique relationship with the West Virginia State Police as the first university to partner with a state crime laboratory on developing and maintaining the West Virginia convicted offender database (CODIS). Through their Forensic Science Graduate Program students have access to state of the art equipment, as well as a top notch faculty. They employ one of the most skilled DNA workforces in the country, consisting almost entirely of Master of Science graduates.

Following the dinner and presentations, a tour of the actual working laboratory facilities was provided. Over 20 members and guests attended the program meeting and participated in the tour. The Leadership Committee expresses their thanks to Marshall University for allowing ASQ to learn more about this quality program.



September Program Meeting attendees at Marshall University Forensic Science Center

EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the [ASQ web page \(http://careers.asq.org/search.cfm\)](http://careers.asq.org/search.cfm) for information on finding other available job opportunities, job seeker support, posting a resume, and many other helpful items. Many new items are added daily to assist in your career searches.

2012-2013 PROGRAM YEAR SCHEDULE

The Program Schedule is developed by the Leadership Committee at the beginning of the program year. Some of the meeting dates and times have not been confirmed due to the speaker's availability. Please note that some scheduled meeting dates, locations and topics may change. Every effort will be taken to provide advance notification of any changes to the scheduled program using e-mail or updates in the newsletter.

Meeting Date	Location	Theme	Topic
September 20	Marshall University in Huntington, WV	Medical	Marshall University Forensic Science/Lab Tour
October 25	OSU Endeavor Center, Piketon, OH	Safety	OSHA and DOE Voluntary Protection Program
TBD	DuPont in Circleville, OH	Chemical	Quality/Technical Aspects of Plant/Lab Tour
TBD	General Mills, Jackson, OH	Food Manufacturing	Quality/Technical Aspects of Plant/Tour
TBD	TBD	Medical	Quality in Pharmacy

CERTIFICATION PREPARATION – A MESSAGE FROM THE CERTIFICATION CHAIR

Certification is formal recognition by ASQ that an individual has demonstrated proficiency within, and a comprehension of, a specified body of knowledge. It is peer recognition, not registration or licensure. Certification demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification: 1) is a mark of excellence; and 2) is an investment in your career and in the future of your employer. Studying for one of the ASQ Examinations allows the individual to gain new skills and upgrade their proficiency. Maintaining your certification secures the investment you've already made in your career.

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers: [Click Here: http://www.asq.org/training-and-certification.html](http://www.asq.org/training-and-certification.html)

ASQ CERTIFICATION EXAMS

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: <http://www.asq.org/certification/dates.html>.

The following table lists the various certifications offered by ASQ, exam dates, and application deadlines. Additional exam dates are available through scheduled seminars and workshops which can be viewed at the website given above.

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Certification	Exam Date	Application Deadline	Late Application Fee (\$50) Deadline
Biomedical Auditor	October 6, 2012	August 17, 2012	August 22, 2012
Calibration Technician	December 1, 2012	October 12, 2012	October 17, 2012
HACCP Auditor	October 6, 2012	August 17, 2012	August 22, 2012
Manager of Quality/Organizational Excellence	October 6, 2012	August 17, 2012	August 22, 2012
Master Black Belt	October 6, 2012	Portfolio Deadline: June 6, 2012 Exam Application Deadline: August 17, 2012	N/A for Portfolio August 22, 2012
Pharmaceutical GMP Professional	December 1, 2012	October 12, 2012	October 17, 2012
Quality Auditor	December 1, 2012	October 12, 2012	October 17, 2012
Quality Engineer	December 1, 2012	October 12, 2012	October 17, 2012
Quality Improvement Associate	December 1, 2012	October 12, 2012	October 17, 2012
Quality Inspector	October 6, 2012	August 17, 2012	August 22, 2012
Quality Process Analyst	December 1, 2012	October 12, 2012	October 17, 2012
Quality Technician	October 6, 2012	August 17, 2012	August 22, 2012
Reliability Engineer	October 6, 2012	August 17, 2012	August 22, 2012
Six Sigma Black Belt	October 6, 2012	August 17, 2012	August 22, 2012
Six Sigma Green Belt	December 1, 2012	October 12, 2012	October 17, 2012
Software Quality Engineer	December 1, 2012	October 12, 2012	October 17, 2012

LEADERSHIP COMMITTEE MEETINGS

The Leadership Committee meeting dates for program year 2012-2013 are listed below. Meeting times are 5:30 pm. All members are welcome to attend the Leadership Committee meetings which are held at the OSU Endeavor Center in Piketon.

Officers and Chairs with reports due for review/approval at monthly meetings, please consider sending advance draft copy to the Leadership Committee. If your schedule does not allow attendance, please consider calling in to the established bridge line in lieu of being on site for the meeting (Voice Bridge 800-786-1922, PIN 68793743).

- | | |
|---|---|
| <ul style="list-style-type: none"> • August 9, Thursday • September 6, Thursday • October 4, Thursday • November 1, Thursday • December 6, Thursday • January 3, Thursday | <ul style="list-style-type: none"> • February 7, Thursday • March 7, Thursday • April 4, Thursday • May 2, Thursday • June 6, Thursday |
|---|---|

CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by clicking each link below or visiting the ASQ website (www.asq.org).

[21st Annual ASQ Audit Division Conference](#)

October 11 – 12, 2012 • Augusta, GA

[21st Annual Service Quality Conference](#)

October 15 – 16, 2012 • Baltimore, MD

Visit [ASQ's Calendar](#) for events at http://www.asq.org/java_members/calendar/searchEvents.jsp.

Local Opportunities

[Supplier Auditing \(taught by Dennis Arter\)](#)

October 22 (Toledo), 23 (Cleveland), 24 (Canton), 25 (Columbus), 2012

[Supplier Nonconformances \(taught by Kathryn Roberts\)](#)

October 22 (Toledo), 23 (Cleveland), 24 (Canton), 25 (Columbus), 2012

[International Conference on Software Quality \(ICSQ\)](#)

October 29-31, 2012 • Indianapolis, IN

[Theory of Inventive Problem Solving \(TRIZ\): Taking Innovative Problem Solving to the Next Level](#)

November 6-7, 2012 • University of Akron

[2012 National Quality Education Conference](#)

November 11 – 12, 2012 • Louisville, KY

[Rocky Mountain Quality Conference 2013](#)

February 6-9, 2013 • Denver, CO (see flyer on last page of newsletter)

[Lean and Six Sigma Conference](#)

March 4 - 5, 2013 • Phoenix, AZ

[World Conference on Quality and Improvement](#)

May 6 - 8, 2013 • Indianapolis, IN



Rocky Mountain Quality Conference 2013



**Major
Sponsors Include:**



**Accelerated Lean Six Sigma
Training and Consulting**



Register to Attend:

www.ASQDenver.org

*Sponsor or Exhibitor
Information Contact:*

Larry D. Stern, Chair
ASQ Denver Section 1300
Larry.Stern@SSDGlobal.net
303 575-1108

Rocky Mountain Quality Conference 2013

Date: February 6-9, 2013

Location: Arvada Center for the Performing Arts
6901 Wadsworth Blvd., Denver Colorado 80003

Earn a Minimum of 3.0 RUs!

25% Discount for Site and Enterprise Members

How to Raise Quality Awareness in a Down Economy

**Featured Speakers Include: Volvo, CDOT, Covidien, St. Joseph's Hospital,
Minitab, SSD Global Solutions, QI Macros and Top Consulting Firms**

Key Note Speakers

Joseph A. De Feo, President, The Juran Institute

Forrest W. Breyfogle III, President, Smarter Solutions, Inc.

Six Informative Tracks

Leadership Development

Quality Tools

Product/Service Innovations

Healthcare/Medical Device/Biotech

Lean Government

Certification Preparation and Refresher Workshops

All ASQ Tests are Available!

Pre/Post Conference Opportunities (includes Lunch)

Gain additional RUs!

ASQ Human Resource & Leadership (HD&L)

The Power of Visualization™

High Performance Quality Teams

ASQ Lean Enterprise Division Workshop

Sharpen your Lean Skills

System Service & Delivery, Inc. SSD Global Solutions

How the ISO 13053 for Six Sigma is Surprisingly "Lean"

Early Bird Prices and Specials Available

Conference Price Includes Meals, Materials and Networking Events

For Complete Details Visit:

www.ASQDenver.org

Sponsorship Opportunities are Available