



# THE SCIOTO VALLEY VOICE

## AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

*"ASQ's First Section of the New Millennium"*

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### MESSAGE FROM THE CHAIR

It's September already. Where did the summer go? Millions of school children are asking the same thing. They are all back in school thinking about their next escape from classes. Don't forget to watch out for those big yellow school buses when you are in your car. Where there are school buses, there are children who have no concept of safety in traffic. Watch out for the children because I can assure you they are not watching out for you.

September also means our yearly meeting schedule starts up again. Our first meeting will be at the District 9 DOT facility in Chillicothe. The DOT is putting together a very interesting program specially geared to our interests. For more details see the meeting information section of this newsletter.

One of my duties this last year as the Chair Elect was to develop and maintain the business plan for the section. The Executive Committee set goals in the plan that meant some stretching to make them happen. It would have been easy to set easily attainable goals but that type of goal defeats the purpose of maintaining a high level of quality to the section. There were times that I wasn't sure we would make the 75% attainment of our goals. However, I am happy to state that a short time ago I submitted the section 2003-2004 business plan listing the final standings for each goal. The section exceeded the 75% attainment level and will be recognized for their hard work. We have always known that the SVS is an outstanding section, now we once again have proof from ASQ HQ. Meeting this goal is not due to the work of just the Executive Committee; it is due to the hard work of the entire section. Attaining this goal is something for which the whole of SVS has to be proud. So pat yourself on the back, you deserve it.

Pamela Sperling

## SEPTEMBER PROGRAM – TOUR OF ODOT DISTRICT 9 HEADQUARTERS, CHILLICOTHE

The Ohio Department of Transportation (ODOT) District 9 will provide a tour, program displays, and speakers to discuss district quality initiatives at the September dinner program of the Scioto Valley Section. The dinner tour date is Thursday, September 23.

The ODOT mission is "to provide a world-class transportation system that links Ohio to a global economy while preserving the state's unique character and enhancing its quality of life." District 9 is responsible for achieving that mission in eight Southern Ohio counties.

Following registration, Vaughn Wilson, District 9 Acting Deputy Director, will welcome visitors and discuss the district mission. Guests then will take a brief tour to become familiar with the district's departmental structure and the services provided from various buildings within the complex.

Following a catered dinner and brief Section business meeting, an ASQ Section officer will introduce the speakers and ODOT District 9 quality program presentations will begin.

- ✚ **Katrina Betts**, Management Quality Coordinator, will provide an overview of the district's Quality Steering Committee (QSC).
- ✚ **Kathleen Fuller**, Public Information Officer, will review the district's Ohio Awards for Excellence program.
- ✚ **Steve Jenkins**, Pike County Manager and QSC member, will highlight a process improvement team, using video if time permits.
- ✚ **Ken Parks**, Business and Human Resources Administrator, will provide an overview of the district's quality initiatives.

During registration and breaks, guests will have the opportunity to view process improvement team photos and information boards. The District 9 teams won the Total ODOT Performance (TOP) award this year; the TOP awards recognize the best individuals or teams (depending upon area of recognition) within ODOT statewide. The speakers also will provide guests with copies of quality program literature that has been distributed to District 9 employees.

All Scioto Valley Section affiliates, other local ASQ members and anyone interested in the Society or the subjects of quality or continuous improvement are encouraged to attend. ASQ members holding certification will **earn 0.3 re-certification units (RUs)** for attending the program.

Here are the arrangements:

DATE: Thursday, September 23, 2004

LOCATION: ODOT District 9 Headquarters at 650 Eastern Avenue, Chillicothe

AGENDA: 5:15-5:45 p.m. - Registration, networking and displays  
5:45-6:00 p.m. - Welcome and introduction  
6:00-6:30 p.m. - Facility tour  
6:30 p.m. - Catered dinner  
7:00-7:45 p.m. - District 9 quality program presentations

MENU: Dinner is stuffed baked chicken breast, potato cheese casserole, green beans, tossed salad, bread, tea or lemonade and surprise dessert.

COST: The charge for the dinner is \$15. You may attend the program only, without dinner, at no cost. However, pre-registration is still required.

RESERVATIONS: Pre-registration is required by Friday, September 17.

Mail a check for \$15 for each dinner reservation made payable to "ASQ Scioto Valley Section" along with name, employer, address and telephone number of each person attending to the following address:

ASQ Scioto Valley Section  
PO Box 1947  
Chillicothe, Ohio 45601

Telephone and E-mail reservations are acceptable, subject to payment. The simplest way to register is to E-mail Tim at Tim.Matchett@HorizonPCS.com. You can also call Tim at 740-710-8946 (Jackson exchange) or 740-772-8673 (Chillicothe exchange). You can also make a reservation with any other ASQ Scioto Valley Section officer or committee chairperson.

Meal commitments made, but not honored, are subject to payment unless canceled by phone or electronic mail before 4 p.m. Tuesday, September 21. The Scioto Valley Section must pay for all meals ordered. Therefore, there will be no refunds of paid reservations canceled after that deadline.

DIRECTIONS:

The District 9 Headquarters complex is located at 650 Eastern Avenue in Chillicothe. Travelers on Route 23 North or South and Route 35 West take an Eastern Avenue exit to proceed west to the ODOT headquarters building. Travelers coming east on Route 35 must exit first onto Route 23 South before taking an Eastern Avenue exit.

Enter the complex by a driveway at the northwest end of the main building, adjacent to the visitor's parking area. Proceed to the parking lot at the back of the building. Walk down the ramp to the conference room.

**ASQ CERTIFICATION EXAMS**

The following table lists the various certifications offered by ASQ, the exam dates, the application deadlines, and costs:

| <b>Cert.</b> | <b>Exam Date</b> | <b>Application Deadline</b> | <b>Member Cost</b> |
|--------------|------------------|-----------------------------|--------------------|
| CHA          | 10/16/04         | 09/03/04                    | \$180              |
| CMI          | 10/16/04         | 09/03/04                    | \$155              |
| CQM          | 10/16/04         | 09/03/04                    | \$235              |
| CQT          | 10/16/04         | 09/03/04                    | \$155              |
| CRE          | 10/16/04         | 09/03/04                    | \$180              |
| SSBB         | 10/16/04         | 09/03/04                    | \$180              |
| CCT          | 12/04/04         | 10/01/04                    | \$155              |
| CSQE         | 12/04/04         | 10/01/04                    | \$180              |
| CQA          | 12/04/04         | 10/01/04                    | \$180              |
| CQE          | 12/04/04         | 10/01/04                    | \$180              |
| CQIA         | 12/04/04         | 10/01/04                    | \$155              |

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815.

## **CERTIFICATION PREPARATION**

Cynthia L. Davis, Quality Assurance Manager at Mills Pride, Waverly has plans to run some additional ASQ Certification Preparation courses at Mill's Pride this fall. We will post the details as they become available

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

[http://www.asq.org/portal/page?\\_pageid=33,39211,33\\_39258&\\_dad=portal&\\_schema=PORTAL&in\\_url=/career/index.html](http://www.asq.org/portal/page?_pageid=33,39211,33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html)

## **EXECUTIVE COMMITTEE MEMBER BIOS**

From time to time, we are pleased to present personal biographies of one or more of our Executive Committee members. This month, we present Dave Boulay, the SVS Vice Chair for 2004-2005.

I remember my first experiences with ASQ..... it was 1984 and a professor for my undergraduate course in quality made it mandatory to become student members of ASQ (as you know, ASQC at the time). And, our course exams included questions referring to articles in Quality Progress. So, as a diligent student, I read cover to cover. Admittedly, to my surprise at the time, I enjoyed reading it.... And I enjoyed the course. So much so, I took additional quality courses. The next course, with the same professor who again required a student membership to ASQ, had us work with manufacturers learning about capability studies (Cp and Cpk became part of my dreams – and nightmares – that semester).

Anyway, I must have enjoyed the material well enough because, upon graduation, I joined a manufacturer you may have heard of, Frito-Lay, to work as a Sanitation Manager. My career in manufacturing continued with a variety of experiences and locations in sanitation, maintenance, and production operations. I was recruited by Pillsbury and ended up in Wellston where I worked for several years. In my last manufacturing role I worked for another company as a Superintendent, responsible for approximately 250 employees. But, as things go in the corporate world, one day someone decided that my job was no longer needed. This turned out to be a wonderful opportunity for me when I was hired by The Ohio State University South Centers in Piketon to serve as a Management Specialist.

In this role I serve as Director of the Manufacturing and Technology program. This program serves as a support to manufacturers in our region in a variety of topics. The "hottest" topics these days have been primarily with lean manufacturing, Six Sigma, and employee training. Our program is partially funded through the Ohio Department of Development and we work closely with the Manufacturing Extension Partnership (MEP) in Cincinnati called Techsolve. Additionally, I work closely with others to provide research relevant to manufacturing.

I have a Bachelor of Science degree in Management from Binghamton University and a MBA from Franklin University. Currently I am working on my PhD in Workforce Development at Ohio State University.

Most importantly, my family is my pride and joy. My wife and I have a 3 ½ year old daughter who keeps us on the run. My wife has been quite successful with a business selling on E-Bay. In our spare time this summer, we have begun the effort to reassemble a 150-year-old log cabin we acquired. It is a lot of fun (and work) but exciting to save a piece of our history.

Well, that's a little about me ... thanks for reading!!

## **EMPLOYMENT OPPORTUNITIES**

### **Quality Assurance Manager's Position Lexington, Kentucky**

**The Company:** The company is a leader in their industry, has 300 employees in a non-union environment, and operates 24/7 in a state-of-the-art manufacturing facility.

**The Position:** The position is responsible for keeping the company at the leading edge with respect to Quality Assurance capabilities. The new QA Manager will enhance quality control processes and documentation, reporting structure, performance structure and incorporate systems to ensure Six Sigma levels of performance. Will direct 12 QA personnel plus a clerical person.

**The Candidate:** Will have a BS Degree, possess strong communication and leadership skills, and a demonstrated track record in Quality Assurance.

- Six Sigma Experience
- Must be able to demonstrate strong analytical and problem-solving abilities.
- Lean Manufacturing experience.
- Strong communication skills, able to interact with employees at all levels and lead teams.
- Managerial experience desired.

This is a very immediate position. Please email Jack Cutler at [jcutler@wireresources.com](mailto:jcutler@wireresources.com)

Also, check out the following link on the ASQNet.org web page for career opportunities:

[http://www.asq.org/portal/page?\\_pageid=33,39211,33\\_39258&\\_dad=portal&\\_schema=PORTAL&in\\_url=/career/index.html](http://www.asq.org/portal/page?_pageid=33,39211,33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html)

Even if you are not looking for a job right now, just reviewing the postings from time to time will help you keep abreast of the kinds of qualifications and experience employers are looking for in the quality career market.

## **PROGRAM SCHEDULE FOR FALL 2004**

The program schedule is well under way to being finalized. As dates become confirmed, they will be published in future issues of the Newsletter.

## PROFESSIONAL IMPROVEMENT OPPORTUNITIES

### ASQ Measurement Quality and Inspection Division Joint Conference

To view this email as a web page, go to the link below or copy and paste it into your browser's address window. <http://view.exactarget.com/?fec8107775620578-fe22137470660774761779>

Attention ASQ Measurement Quality Division and Inspection Division members!

There's an exciting conference coming soon. Don't miss it! It's the Measurement Quality Division/Inspection Division Joint Conference

Conference Location:

Bionetics Corporation  
USAF Primary Standards Laboratory  
Conference & Cafeteria Facilities  
Newark Metrology Operations  
Heath, Ohio

Date: September 22-24, 2004

Discount & Benefit:

- Sign up by September 10, 2004 to qualify for an early registration discount
- Conference attendees receive **1.5 Recertification Units**

For more details and registration, visit the Measurement Quality or Inspection Division web sites at <http://www.asq.org/measure> or <http://www.asq.org/inspect> .

# SOUTHEASTERN QUALITY CONFERENCE

October 18 – 19, 2004  
Cobb Galleria Centre  
Atlanta, GA

This Conference is designed for...

Quality Managers, Quality Engineers, Quality Auditors, ISO Coordinators, Consultants, Educators, Team Leaders, Manufacturers, Retailers, Customer Care/Service and anyone else interested in implementing quality principles.

## Registration:

Advanced registration and payment are required to ensure your reservation. Mail the attached registration form and a check, money order, Visa, MasterCard, American Express, or purchase order number to:

Greater Atlanta Section ASQ  
8725 Roswell Road, Suite 0116  
Atlanta, GA 30350

Registration will be acknowledged by mail through Oct. 1, 2004. Later registrations will be acknowledged on-site. Call Larry Aft at (404) 786-1541 or E-mail him at [laft@bellsouth.net](mailto:laft@bellsouth.net) for further information. On-site registration will begin at 7:30 a.m. on Monday, Oct. 18, 2004.

Conference attendees will earn **2.0 ASQ Recertification Units**.

## Fees:

The full conference fee is \$325. This fee covers registration, breaks and luncheons. Registrations received before Sept. 6, 2004 are \$275. Registration cost is \$265 for individuals in a team of three or more, registering at the same time.

Registrations are due by Oct. 11, 2004 to guarantee space. Late registrations will be accepted on a space available basis. If you are unable to attend a program for which you have registered, please send a substitute in your place. If sending a substitute is not possible, your conference fees can be transferred to another Greater Atlanta ASQ conference or course of your choice.

Conference registration fees are refundable, but if cancelled after Sept. 13, 2004, a \$75 processing fee will be applied.

Each registration includes luncheon tickets on Monday and Tuesday. The plant tour to Anheuser-Busch in Cartersville, Georgia is \$25. Checks should be made payable to the Greater Atlanta Section of ASQ.

For more information contact Larry Aft

Phone: (404) 786-1541  
Fax: (772) 673-8557  
E-Mail: [laft@bellsouth.net](mailto:laft@bellsouth.net)