



# THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY  
SCIOTO VALLEY SECTION 0815

*"ASQ's First Section of the New Millennium"*



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## MESSAGE FROM THE IMMEDIATE PAST CHAIR AND CHAIR

The ASQ-SVS Chair position transitioned into the strong stewardship of Julie Puckett on July 1, 2013 for the 2013-2014 section year. Thank you for all the support you gave me while I was the Chair in 2011-2012 and 2012-2013. This year is already shaping up to be another great year. Our finances are in great shape. The program schedule is coming together to offer interesting speakers at venues in each of the geographical areas we serve, and we currently have the September, October, and November meetings scheduled (see this Newsletter for more information). SVS was founded on membership camaraderie and helping each other succeed, and that has been and will continue to be the mainstay of our success. The goal of SVS leadership is always to provide you the best value for your membership. Whether it is the variety and strategic locations of our dinner meetings, a bit of information added in the newsletter, outreach to other sections and new members to expand resources, and many other efforts, SVS leadership will always continue to do their best to make membership a benefit to you. A great year is ahead of us, and Julie will deftly navigate us through it. What more can SVS want – just our participation. Whether it is coming to the program events each month or volunteering to be a member of the Leadership Committee, our participation in any way makes the SVS stronger and more meaningful to us. The stage is set and we are moving forward - together we will make this another great year. Thanks for your support.

Dan Longpre, Immediate Past Scioto Valley Section Chair, 2011-2012, 2012-2013

*The Scioto Valley Voice*

Greetings ASQ Members and Friends,

Fall is quickly approaching, which means that the hustle and bustle of the Holiday season will be here soon, bringing cold weather. I am ready for the beauty of fall with all the leaves changing, but I am not yet prepared for cold weather to be here.

I would like to thank Dan for his great leadership as our SVS Chair over the past two years. I have a lot to learn and he will be a great asset for me as I start my journey as the 2013-2014 Chair. I am excited about all of the great ideas that the LC committee has generated for putting together interesting meetings for everyone.

September's meeting will be focused on Continuous Improvement in the Ohio State Patrol. This will be held at the OSU Endeavor Center on 9/26/13. We are looking forward to hearing how CI plays a role in the OSP. We may even get to visit with the K-9 unit. I hope to see everyone at a meeting soon. Thank you for your support.

Julie Puckett, Scioto Valley Section Chair, 2013-2014

**SEPTEMBER PROGRAM MEETING**

**THEME:** Continuous Improvement in the Ohio State Patrol (OSP), September 26, 2013

**SPEAKER:** Lieutenant Virgil S. Conley, Commander of the Chillicothe OSP Post

Sgt. Virgil S. Conley was promoted to the rank of Lieutenant during a June 25, 2013 ceremony at the OSP's Academy in Columbus. Lt. Conley transferred from his previous assignment at the Athens post to take on the Post Commander assignment in Chillicothe. He began his OSP career in October 1997 as a member of the 130th Academy Class. He earned his commission in May of the following year and was assigned to the Lancaster Post. In 2006, he was promoted to the rank of sergeant and transferred to the Athens post to serve as an Assistant Post Commander. Lt. Conley is a US Marine veteran. He is from Hocking County where he resides with his wife and two children.

**PRESENTATION:** Lt. Virgil Conley, Commander Chillicothe Post, with other available assets will speak (and demonstrate, as available) about *Continuous Improvement in the Ohio State Highway Patrol (OSP)*, and how quality plays a crucial role in OSP responsibilities.

The OSP is a statewide law enforcement agency charged with the responsibility of enforcing traffic and criminal laws on public roadways and on state-owned or leased property within Ohio. The OSP is also responsible for vehicle inspections, school bus inspections, commercial vehicle weigh stations, conducting aircraft and vehicle crash investigations, and providing security for state facilities. These responsibilities are effectively carried out through a number of officers in specialized law enforcement positions including: plainclothes investigators; traffic and drug interdiction teams and canine officers; commercial enforcement coordinators, inspectors, and crash reconstructionists. The OSP also maintains a special response team, comprised of troopers who are specially trained in weapons and chemical agent use, extraction techniques, and rapid response methods.

**LOCATION:** OSU Endeavor Center, Piketon, OH. Proceed east on OH 32/124 for approximately 1.5 miles from US 23. Turn right on Shyville Road and turn left into the OSU South Center Complex. The meeting will be in room 160 in the first building on the right. Driving directions are available at MapQuest (<http://www.mapquest.com/>) and other web sites via the search words "driving directions". If you need help with directions, please contact Dan Longpre at [longpred@wems-llc.com](mailto:longpred@wems-llc.com). If you have any problems locating the OSU Endeavor Center facility on the night of the meeting, please call Mr. Longpre at 740-649-9493.

<b>AGENDA:</b>	5:30 p.m.	Registration and Networking
	6:00 p.m.	Dinner
	6:45 p.m.	Presentation
	7:45 p.m.	Depart

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**MENU:** Caesar's Salad; Bowtie Pasta with Chicken, Peas, and Alfredo Sauce; Green Beans; Garlic Bread; Dessert and Drink. The cost of the meal is \$13.00. You may attend the meeting without participating in the meal, but registration is still required.

**RE-CERTIFICATION UNITS:** Those holding certifications will receive 0.3 recertification units for attending the presentation.

**RESERVATIONS:** Please contact Tom Houk ([tom.houk@lex.doe.gov](mailto:tom.houk@lex.doe.gov)) by **COB September 23, 2013**, for reservations. **Please indicate at time of reservation if you will be participating in the meal.**

**SECTION RECOGNITION OF MEMBER CERTIFICATIONS**

The Leadership Committee would like to recognize members who have received ASQ initial certifications (sorry, not re-certifications) within the 2012-2013 section years (7/1/12 to 6/30/13) by listing their names and certifications in the Newsletter and with a small gift, but the data available on the ASQ website often leaves some uncertainty and we do not want to leave anyone out. **If you would like to be recognized for your achievement** in the Newsletter and receive an ASQ SVS mug as a token of our appreciation, please send the following to Julie Puckett at [julie.puckett@genmills.com](mailto:julie.puckett@genmills.com):

*Name, Certification Title, Certification Number, and Certification Date.*

**SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2013-2014**

A special thank you is extended to those personnel listed below that have continued their service for the Section or have graciously accepted positions on the Leadership Committee. Your commitment makes our Section great! We also recognize many other personnel have served in the past to support the mission of the Section and thank them as well.

<b>Office</b>	<b>Name</b>	<b>Phone</b>	<b>E-mail</b>
Chair	Julie Puckett	740 286 9293	<a href="mailto:julie.puckett@genmills.com">julie.puckett@genmills.com</a>
Chair Elect	Joe Moss	740 897 4509	<a href="mailto:joseph.moss@fbports.com">joseph.moss@fbports.com</a>
Vice Chair	Erica Cheetham		<a href="mailto:echeetham@rcbi.org">echeetham@rcbi.org</a>
Treasurer	Sarah Lackey	740 286 9307	<a href="mailto:sarah.lackey@genmills.com">sarah.lackey@genmills.com</a>
Secretary	Emily Smith		<a href="mailto:esmith@ironcitypipe.com">esmith@ironcitypipe.com</a>
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Region 8 Director	Teresa Whitacre		
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Section Director (16)	Andrea Davis	740 897 2629	<a href="mailto:andrea.davis@fbports.com">andrea.davis@fbports.com</a>

The number in parentheses is year ending a three year appointment in June.

<b>Committee Chairs</b>	<b>Name</b>	<b>Phone</b>	<b>E-mail</b>
Ad Hoc	Open		
Arrangements	Tom Houk	740 897 6502	<a href="mailto:tom.houk@lex.doe.gov">tom.houk@lex.doe.gov</a>
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	Ed McCormick	740 897 3756	<a href="mailto:Ed.McCormick@fbports.com">Ed.McCormick@fbports.com</a>
Database	Wade Midkiff	225 323 3701	<a href="mailto:midkiff@ieee.org">midkiff@ieee.org</a>
Education	OPEN		
Examining	Brian Lanning	740 897 2084	<a href="mailto:lanningbm@ports.usec.com">lanningbm@ports.usec.com</a>
Fall Conference	Open		
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	Peter Bellows	740 897 3152	<a href="mailto:peter.bellows@fbports.com">peter.bellows@fbports.com</a>
Nominating	Connie Lang	740 947 6441	<a href="mailto:lang.connie@pikecommunityhospital.org">lang.connie@pikecommunityhospital.org</a>
	R. Douglas Scott	740 772 6997	<a href="mailto:rdscott@horizonview.net">rdscott@horizonview.net</a>
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VOCC	Andrea Davis	740 897 2629	<a href="mailto:andrea.davis@fbports.com">andrea.davis@fbports.com</a>

## **E LEARNING**

The links below provide information related to the integration of quality and safety and other systems. The articles provide some good information for anyone interested in exploring this subject. The Chartered Quality Institute also provides some diverse quality information in text and video (see Body of Quality Knowledge).

If you have a favorite source of quality related information that is located on the web, consider sharing with the Section by sending me the link.

[Energy Facility Contractors Group – Integrated Safety Management Working Group](#)  
Integration of Quality Assurance/Integrated Safety Management  
<http://www.efcog.org/wg/ism/events/Spring07Mtg/docs/QA-ISM%20Integration.ppt>

[Chartered Quality Institute](#)  
Integrated Management Systems  
<http://www.thecqi.org/Knowledge-Hub/Resources/Factsheets/Integrated-management-systems/>

Body of Quality Knowledge  
<http://www.thecqi.org/Knowledge-Hub/Knowledge-portal/Concepts-of-quality/>

[ASQ, Quality Progress, October 2003](#)  
Management System Integration: Can It Be Done?  
<http://testsite.mcdcg.com/wp-content/uploads/Mgmt-Sys-Int-Can-it-be-Done.pdf>

### **Free Root Cause Analysis Case Study Webinar 9/25/2013 @ 10:00 EST on the failed NASA Mars Climate Orbiter mission in 1999.**

The mission of the Mars Climate Orbiter (MCO) was to function as an interplanetary satellite and service as a communication relay for the Mars Planetary Lander. Working together, the MCO and MPL were planned to map Mar's surface, profile the structure of the atmosphere, try to detect surface ice reservoirs and dig for traces of water beneath the surface. The Mars Climate Orbiter (MCO) was launched atop a Delta II launch vehicle on December 11, 1998. Nine and a half months after launch, the MCO was scheduled to begin the process of establishing an orbit around Mars. The plan was to use a technique called aerobraking to reduce the MCO velocity and slowly move the MCO from a 14 hour orbit to a 2 hour orbit. On September 23, the \$125 million dollar MCO was lost during the attempt to establish orbit around Mars. Investigation into the accident revealed that the orbiter had entered the Martian atmosphere traveling too quickly with too low a trajectory. The heat produced by friction from hitting the thicker atmosphere present at the lower trajectory at high velocity destroyed the orbiter. The loss of the MCO cost NASA more than the \$125 million dollars spent building the MCO. In addition, NASA lost a substantial amount of time, lost all potentially gathered data, and lost some of the public support for the NASA program.

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You can sign up for the free root cause analysis webinar at this link:

<https://www4.gotomeeting.com/register/922829879>

Link to the analysis if you can't make the webinar:

<http://www.thinkreliability.com/CM-MarsCO.aspx>

Send in your favorite web resources for future appearances in "E Learning" to Emily Smith at

[esmith@ironcitypipe.com](mailto:esmith@ironcitypipe.com) or Peter Bellows [peter.bellows@fbports.com](mailto:peter.bellows@fbports.com).

**EMPLOYMENT OPPORTUNITIES & TOOLS**

Check out the [ASQ web page \(http://careers.asq.org/search.cfm\)](http://careers.asq.org/search.cfm) for information on finding other available job opportunities, job seeker support, posting a resume, and many other helpful items. Many new items are added daily to assist in your career searches. Remember to take the opportunity to network your skills during the program meetings and build new relationships with other professionals in attendance; you might find the open door you were looking for.

**CERTIFICATION PREPARATION – A MESSAGE FROM THE CERTIFICATION CHAIR**

Certification is formal recognition by ASQ that an individual has demonstrated proficiency within, and a comprehension of, a specified body of knowledge. It is peer recognition, not registration or licensure. Certification demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification: 1) is a mark of excellence; and 2) is an investment in your career and in the future of your employer. Studying for one of the ASQ Examinations allows the individual to gain new skills and upgrade their proficiency. Maintaining your certification secures the investment you've already made in your career.

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers: [Click Here: http://www.asq.org/training-and-certification.html](http://www.asq.org/training-and-certification.html)

**2013-2014 PROGRAM YEAR SCHEDULE**

The Program Schedule is developed by the Leadership Committee at the beginning of the program year. Some of the meeting dates and times have not been confirmed due to the speaker's availability. Please note that some scheduled meeting dates, locations and topics may change. Every effort will be taken to provide advance notification of any changes to the scheduled program using e-mail or updates in the newsletter.

Meeting Date	Location	Theme	Topic
September 26	OSU Endeavor Ctr. Piketon, OH.	Continuous Improvement	Continuous Improvement in the Ohio State Patrol
October 17	Chillicothe, OH.	Quality in Auto Restoration	Tour of Automotive collection
November 21	Huntington, WV. R. C. Byrd Institute	Quality in Manufacturing	Quality/Technical Aspects of Additive Mfg. & 3D Printing/Tour
December	TBD	TBD	TBD
January	TBD	TBD	TBD

**ASQ CERTIFICATION EXAMS**

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: <http://www.asq.org/certification/dates.html>.

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The following table lists the various certifications offered by ASQ, exam dates, and application deadlines. Additional exam dates are available through scheduled seminars and workshops which can be viewed at the website given above.

<b>Certification</b>	<b>Exam Date</b>	<b>Application Deadline</b>	<b>Late Application Fee (\$50) Deadline</b>
Biomedical Auditor	March 1, 2014	January 10, 2014	January 15, 2014
	October 4, 2014	August 15, 2014	N/A
Calibration Technician	December 7, 2013	October 18, 2013	October 23, 2013
	June 7, 2014	April 18, 2014	April 23, 2014
HACCP Auditor	March 1, 2014	January 10, 2014	January 15, 2014
	October 4, 2014	August 15, 2014	August 20, 2014
Manager of Quality/ Organizational Excellence	March 1, 2014	January 10, 2014	January 15, 2014
	October 4, 2014	August 15, 2014	August 20, 2014
Master Black Belt	March 1, 2014	Portfolio Deadline: November 1, 2013  Exam Application Deadline: January 10, 2014	Portfolio Deadline: N/A for Portfolio  Exam Application Deadline: January 15, 2014
Pharmaceutical GMP Professional	December 7, 2013	October 18, 2013	October 23, 2013
	June 7, 2014	April 18, 2014	April 23, 2014
Quality Auditor	December 7, 2013	October 18, 2013	October 23, 2013
	June 7, 2014	April 18, 2014	April 23, 2014
Quality Engineer	December 7, 2013	October 18, 2013	October 23, 2013
	June 7, 2014	April 18, 2014	April 23, 2014
Quality Improvement Associate	December 7, 2013	October 18, 2013	October 23, 2013
	June 7, 2014	April 18, 2014	April 23, 2014
Quality Inspector	March 1, 2014	January 10, 2014	January 15, 2014
	October 4, 2014	August 15, 2014	August 20, 2014
Quality Process Analyst	December 7, 2013	October 18, 2013	October 23, 2013
	June 7, 2014	April 18, 2014	April 23, 2014
Quality Technician	March 1, 2014	January 10, 2014	January 15, 2014
	October 4, 2014	August 15, 2014	August 20, 2014
Reliability Engineer	March 1, 2014	January 10, 2014	January 15, 2014
	October 4, 2014	August 15, 2014	August 20, 2014
Six Sigma Black Belt	March 1, 2014	January 10, 2014	January 15, 2014
	October 4, 2014	August 15, 2014	August 20, 2014
Six Sigma Green Belt	December 7, 2013	October 18, 2013	October 23, 2013
	June 7, 2014	April 18, 2014	April 23, 2014
Software Quality Engineer	December 7, 2013	October 18, 2013	October 23, 2013
	June 7, 2014	April 18, 2014	April 23, 2014

## **LEADERSHIP COMMITTEE MEETINGS**

The Leadership Committee meeting dates for program year 2013-2014 are listed below. Meeting times are 5:30 pm. All members are welcome to attend the Leadership Committee meetings which are held at the OSU Endeavor Center in Piketon.

Officers and Chairs with reports due for review/approval at monthly meetings, please consider sending advance draft copy to the Leadership Committee. If your schedule does not allow attendance, please consider calling in to the established bridge line in lieu of being on site for the meeting (Voice Bridge 800-977-8002, PIN 55758448#).

- October 3, Thursday
- November 7, Thursday
- December 5, Thursday

## **CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING**

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by visiting the ASQ website ([www.asq.org](http://www.asq.org)).

### **22nd Annual Service Conference**

October 7 - 8, 2013 Las Vegas, NV

### **The Future of Quality Professionals (Juran Institute)**

17-Oct-13 to 17-Oct-13 Waltham, MA

### **Root Cause Analysis & Corrective Actions Workshop**

24-Oct-13 to 25-Oct-13 Austin, TX

### **National Quality Education Conference**

November 17 - 18, 2013 Milwaukee, WI

### **2014 Lean and Six Sigma Conference**

24-Feb-14 to 25-Feb-14 Phoenix, AZ.

### **2014 World Conference on Quality and Improvement**

05-May-14 to 07-May-14 Phoenix, TX